



# SURPRISE Progress

The boys are  
back in town!

## Inside:

New Council Districts  
FY14 Budget Update  
Have your say about  
Bell/Grand intersection



**SURPRISE  
SPRING  
TRAINING  
2013**





# SURPRISE ARIZONA

## City Council 623.222.1300

Sharon Wolcott, Mayor  
John Williams, Vice Mayor  
Jim Biundo, District 1  
Richard Alton, District 2  
Roy Villanueva, District 4  
Mike Woodard, District 5  
Skip Hall, District 6

## City Manager 623.222.1100

City Manager Chris Hillman

## Planning & Zoning Commission

623.222.3154

Matthew Bieniek Jerry Hoyler  
Jan Blair Dennis W. Smith  
Ken Chapman Steve Somers  
John Hallin

TTY: 623.222.1002

## Arts & Cultural Advisory Commission

623.222.2205

## Tourism Advisory Commission

623.222.2000

## Community & Recreation Advisory Commission

623.222.2000

## Disability Advisory Commission

623.222.3540

## City Council meetings

Surprise City Hall, 16000 N. Civic Center Plaza  
Info: 623.222.1200. 6 p.m. on the second and fourth Tuesday of the month, unless noted below

- **January** 8th and 22nd;  
Work Session 15th (4pm)
- **February** 12th and 26th;  
Work Session 5th and 19th (4pm)
- **March** 12th and 26th;  
Work Session 5th and 19th (4pm)

## Planning & Zoning Commission meetings

Surprise City Hall, 16000 N. Civic Center Plaza  
Info: 623.222.3154.

6 p.m. on the first Thursday of the month

- **January** 3rd
- **February** 7th
- **March** 7th

# SURPRISE Progress

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Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email [ken.lynych@surpriseaz.gov](mailto:ken.lynych@surpriseaz.gov) with your comments and suggestions.

**Ken Lynch**  
Communications Director

**Diane Arthur**  
Public Information Officer

**Doug Tolf**  
Graphic Designer

APEX Award of Excellence  
2007-2010

3CMA Silver Circle Award  
2003-2005, 2007

3CMA Award of Excellence  
2002, 2008



## Connect to your city... Your way!



**City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11**, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. Council meetings broadcast times are: 6 p.m. Tuesday, 8 a.m. Wednesday, 8 a.m. Friday, 3 p.m. Sunday. P&Z meetings broadcast times are 10:30 p.m. Monday, 8:00 a.m. Tuesday, 6:00 p.m. Thursday, 3 p.m. Saturday. NOW STREAMING LIVE ON THE WEB!



# 222-CARE

## your phone and online services request source

**W**e constantly look for ways to improve the high level of service you expect of us, and the City's 222-CARE phone and online service request system is a shining example- making it faster and easier for you to report a need for service on issues ranging from code enforcement to parks maintenance, pavement repair to missed trash pickup.

"We made some behind-the-scenes upgrades to the system that improves our ability to handle daily work order management for all city departments that are called into action via 222-CARE," says Information Technology Director Tammie Hollowell.

Residents like getting a tracking number for their online request so they can follow the progress of the city's response, she said. They also enjoy the 24/7 online convenience and the logical way the request system is organized.

"And if you want to speak to a person, you can always call 222-CARE and hear a helpful voice on the other end during regular business hours," Hollowell added. "And if you want to leave a message after hours, the city will respond promptly."

*"We made some behind-the-scenes upgrades to the system that improves our ability to handle daily work order management for all city departments that are called into action via 222-CARE."*

**Tammie Hollowell,**  
Information Technology Director



"Residents rated city services very highly in our 2012 Citizen Survey, well above national averages in many service categories," said City Manager Chris Hillman. "Our team is finding ways to keep that satisfaction level way up there." ☀️

**More on the web!**   
[www.surpriseaz.gov](http://www.surpriseaz.gov)

# New City district maps online

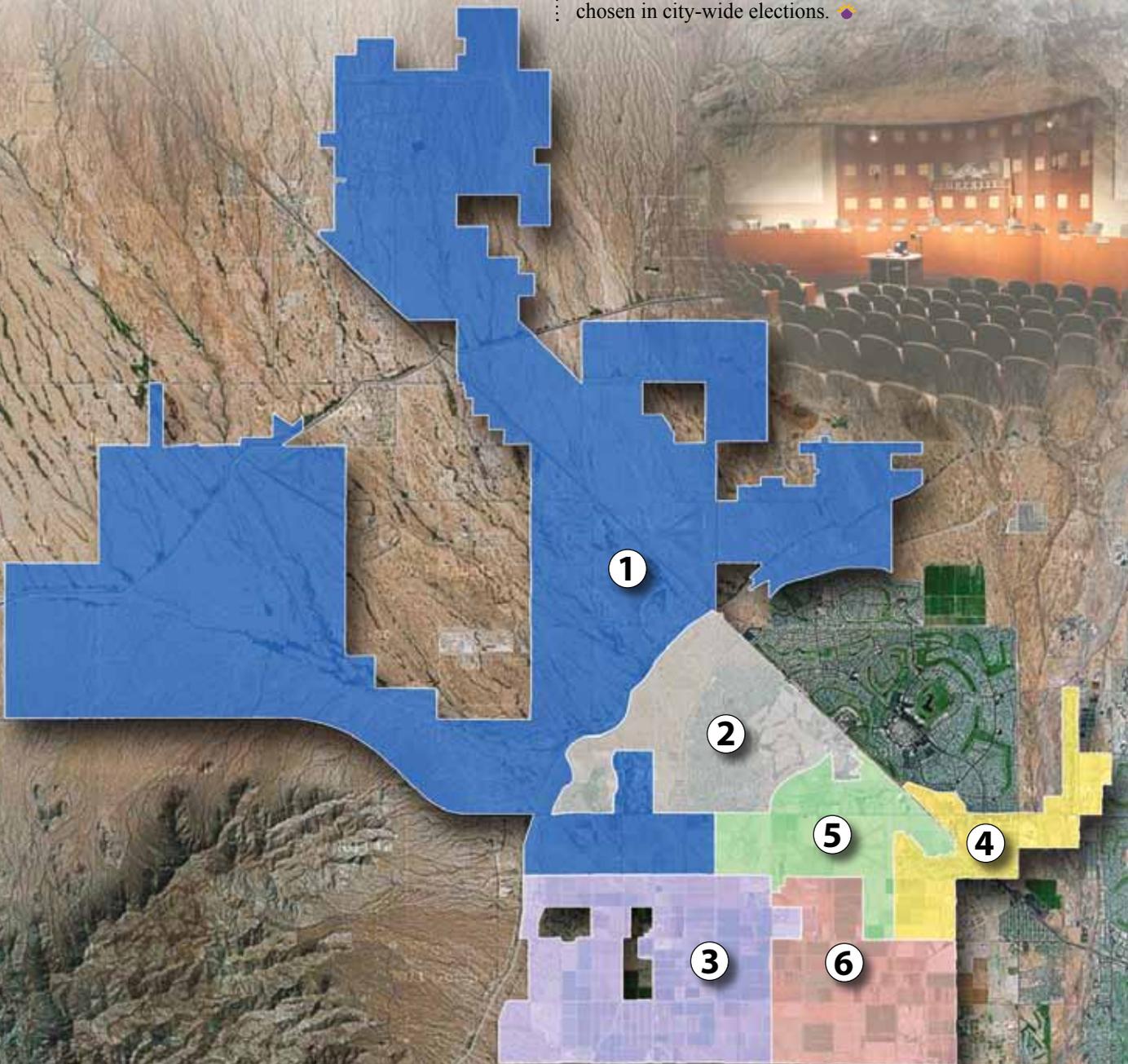
Surprise City Council districts were redrawn in 2011 as a result of the 2010 census. As elections approach in 2013 and beyond, you should know the Council district you live in has changed its boundaries and it is possible you are in a different district altogether.

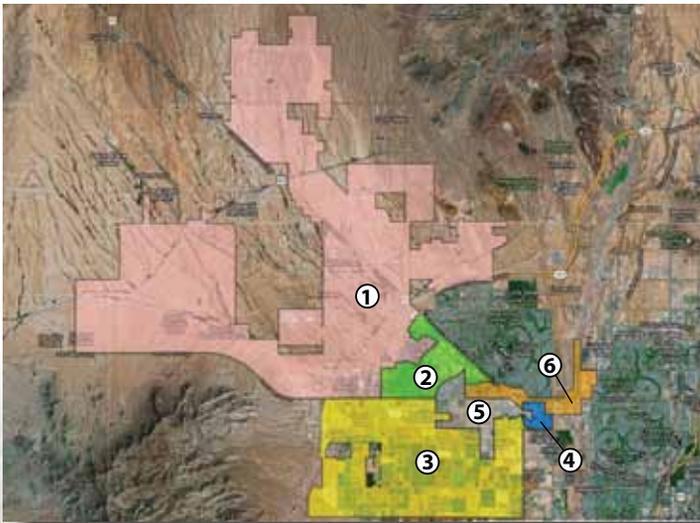
“Surprise more than tripled in population since the district boundaries were drawn after the 2000 census, and the Citizen’s Redistricting Committee had to make substantial revisions,” says Communications Director Ken Lynch. “Their plan was endorsed by the City Council and approved by the US Department of Justice, and in this issue of Progress, we are publishing the map for everyone’s reference.”

The map can also be found online at [www.surpriseaz.gov/districts](http://www.surpriseaz.gov/districts). Another way to determine your Council district is to go to the “E-services” link under “Living in Surprise” on the web site. Choose “My Surprise Address,” then enter your home address. Your council district and other information relevant to your location will appear.

By federal law, Voting Districts must be revised every ten years, following the decennial census. Boundaries based on the most current population statistics help assure equal representation.

The City of Surprise is composed of six city council districts. Each district elects one city council member. The mayor is chosen in city-wide elections. 🍌





Previous Council Districts

## City of Surprise Council Districts (2013)

### District 1

Councilmember Jim Biundo  
Phone: 623.222.1321  
jim.biundo@surpriseaz.gov

### Mayor

Sharon Wolcott  
Phone: 623.222.1300  
mayor@surpriseaz.gov

### District 2

Councilmember Richard Alton  
Phone: 623.222.1322  
richard.alton@surpriseaz.gov

### District 3

Councilmember John Williams, Vice Mayor  
Phone: 623.222.1323  
john.williams@surpriseaz.gov

### District 4

Councilmember Roy Villanueva  
Phone: 623.222.1324  
roy.villanueva@surpriseaz.gov

### District 5

Councilmember Mike Woodard  
Phone: 623.222.1325  
mike.woodard@surpriseaz.gov

### District 6

Councilmember Skip Hall  
Phone: 623.222.1326  
skip.hall@surpriseaz.gov

**SURPRISE ARIZONA**  
RECREATION CAMPUS  
City of Surprise Community & Recreation Services presents:

# SECOND SUNDAY IN THE PARK

Neil Diamond Cover tunes from  
"THE AZ DIAMONDBAND"  
JANUARY 13  
2:00 - 4:00 pm

Live New Orleans  
Jazz Music from  
"BAD CACTUS  
BRASS BAND"  
FEBRUARY 10  
2:00 - 4:00 pm

Live Irish  
Music from  
"THE BIG FELLAHS"  
MARCH 10  
4:00 - 6:00 pm

@ the Surprise Community Park - 15953 N Bullard Ave.  
For more information call: 623.222.2000 or visit [www.surpriseaz.gov/specialevents](http://www.surpriseaz.gov/specialevents)



# FY14 Budget:

## Replenish reserves, hold spending down, put challenges behind us

City Manager Chris Hillman told the City Council in December that replenishing the City's reserve fund and holding the line on expenses are key objectives as Surprise begins preparing the Fiscal Year 2014 (FY14) budget.

Hillman also said he is looking forward to receiving a "clean" audit of Fiscal Year 2012 in April or May of this year. "An unqualified opinion or "clean" audit will help prove that our financial challenges are behind us once and for all," he said.

Budget preparation is a months-long process culminating in a Council vote in late spring on an FY14 budget that begins July 1, 2013.

"We are advancing toward the Council-directed policy of replenishing our reserves to approximately \$13 million by the end of FY14, if not sooner," Hillman reported. "Last year, Council adopted a two-year budget approach emphasizing minimal spending increases in FY14, and we will bring forward a budget accomplishing that."

Spending was reduced by more than \$4 million last spring and the city's two-month operating reserve was drained to near zero when audit results required transfers from General Fund reserves to various internal funds.

***We are always looking for ways to manage the budget more efficiently, get our reserves back to where Council policy says they should be, and make progress on our strategic objectives"***

***Chris Hillman,  
City Manager***

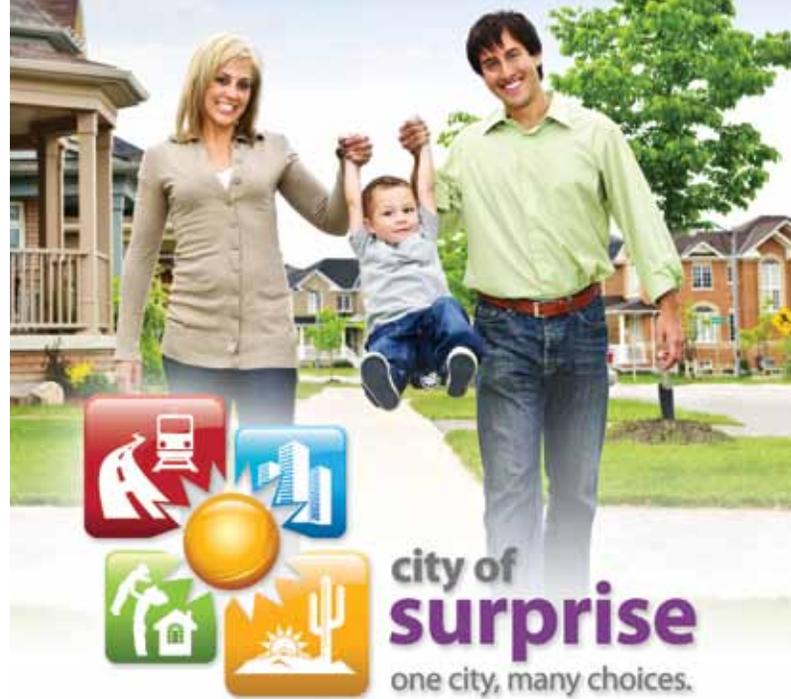
Hillman reminded Council of already-known increases in the FY14 budget, including a contractual obligation to take over the costs of operating the Northwest Regional Library on Bullard Avenue (\$450,000), accepting the operation and maintenance expense of Asante Park in April, 2014 (\$150,000) and possible increases in health care costs and retirement costs required by state statute.

For the sixth consecutive year, there will be no merit or cost of living increase recommended for city employees, Hillman said, and he will recommend funds for economic development and capital Improvement projects remain at FY13 levels.

So far this year, city revenues have topped projections and expenses are slightly below budgeted amounts, Hillman told the Council. Combined with budget savings realized from Council action in November canceling interest payments to internal funds, the city may replenish its reserves faster than the June 30, 2014 target. "However, our reserve fund balance on June 30, 2013 won't be certain until the FY13 audit is complete this winter," he added.

Hillman also said he remains "cautiously optimistic" that audits of the city's development agreement and impact fee management dating back to 2000 will not have a negative impact on this year's General Fund or the FY14 budget. A final report on the audits is expected in early 2013.

Hillman said policy discussions on possibly dissolving Street Light Improvement Districts, setting out a five year spending plan, and creating a Storm Water Utility to finance drainage projects will all be on the agenda during the budget cycle. ☀



## State of the City coming soon

Surprise Mayor Sharon Wolcott is set to deliver the State of the City address in the coming weeks. The mayor will highlight the progress Surprise has made in transportation, education and jobs, and our community's growing regional impact.

Check [www.surpriseaz.gov](http://www.surpriseaz.gov) for details on the speech, or to see the video presentation made at recent Mayor and Council Town Hall meetings.

To stay current on all Surprise news, sign up for "Notify Me" on the web site and get important news sent directly to your email. You can also follow us on Twitter or check us out on Facebook! ☀

## NEW! Get email updates from Mayor Wolcott and City Council members

Ever wanted to hear directly from city policy makers about what's happening in our city? Here's your chance! Now, when you visit Notify Me at [www.surpriseaz.gov](http://www.surpriseaz.gov), you can choose to receive updates in your email box directly from any or all of our elected officials; Mayor Sharon Wolcott, Vice Mayor John Williams, District One councilmember Jim Biundo, District Two councilmember Richard Alton, District Four's Roy Villanueva, Mike Woodard of District Five, or District 6 Councilmember Skip Hall. Go to Notify Me today...choose to stay informed about what's happening in Surprise! ☀

## General Plan Update process in the home stretch

The citizen-driven General Plan Update is set to debut in draft form this month as residents prepare for a November vote on the long-range planning document.

Thousands of residents have expressed their views through surveys, visioning sessions with city boards and commissions and numerous outreach events at Spring Training games, block parties and neighborhood gatherings. "The process has generated lots of enthusiasm," says Surprise Assistant City Manager Jeff Mihelich.

The General Plan update serves as a comprehensive guide to the city's future growth and development. The Council-appointed General Plan Advisory Committee (GPAC) is running the process, and will be recommending a final version to the Surprise Planning and Zoning Commission, the City Council and ultimately, to voters.

**Public comment to date shows our residents envisioning a future of clean and safe neighborhoods, growing economic development opportunities, transportation improvements, and valuing our open spaces in a sustainable manner."**

**Jeff Mihelich,  
Assistant City Manager**

"Public comment to date shows our residents envisioning a future of clean and safe neighborhoods, growing economic development opportunities, transportation improvements, and valuing our open spaces in a sustainable manner," Mihelich added.

Arizona State Law requires every city and county in Arizona to prepare a General Plan to address growth and update the plan every 10 years with voter approval.

Check [www.surpriseaz.gov/generalplan](http://www.surpriseaz.gov/generalplan) for the latest information and look for the draft version soon! ☀

Box Office  
opens Jan. 5th!



**T** **KEY GAMES AT SURPRISE STADIUM:**

DATE	TEAMS	TIME
2/22	Royals vs. Rangers	1:05pm
2/25	D'backs vs. Royals	1:05pm
3/2	Giants vs. Royals	1:05pm
3/6	Cubs vs. Rangers	1:05pm
3/16	Dodgers vs. Rangers	1:05pm
3/21	Angels vs. Rangers	6:05pm
3/23	D'backs vs. Royals	1:05pm
3/27	Cubs vs. Royals	1:05pm
3/28	D'backs vs. Rangers	1:05pm

# Play Ball!

## Rangers, Royals to play expanded Spring Training Schedule

Major Leaguers will be playing even more baseball in Surprise this spring as The Surprise Recreation Campus-Surprise Stadium welcomes the Texas Rangers and the Kansas City Royals for an 11th year of Spring Training.

The longest-ever 35-game schedule features a February 22nd first pitch for the annual **Surprise Sundancers' Charity Game** between the Rangers and Royals, with the proceeds supporting youth sports programs in the community.

"We're coming off a record-revenue 10th season and looking forward to an exciting 2013 season," says Community and Recreation Services Director Mark Coronado, who this year is also serving as the president of the Cactus League.

Opening week will bring the Arizona Diamondbacks and World Series San Francisco Giants to town. The Diamondbacks visit Surprise three times this season on February 25, March 23 and 28.

The Chicago Cubs are in town twice, facing the Rangers on March 6 and the Royals on March 27.

The season closes March 29 as the Royals host the Cleveland Indians.

"If you haven't been out to Surprise Stadium, I'd invite you to come out and see a game here, it is a wonderful fan-friendly experience," adds Coronado.

For a complete 2013 Spring Training schedule, ticket information and special promotions visit [www.surprisespringtraining.com](http://www.surprisespringtraining.com) or call 623.222.2222.

The first 2013 Spring Training event will be the **29th Annual Cactus League Lunch** in early February, being held this year in Surprise. All 15 Cactus League teams will be represented and a special guest speaker will address the group. The Cactus League Lunch is open to the public, so look for details at [www.surprisespringtraining.com](http://www.surprisespringtraining.com) or call 623-222-2000.

### Tickets go on sale at the Surprise Stadium Box Office on January 5

There are five different Season Ticket Packages to choose from this season, including new 7-Pack Flex offerings for the Rangers and/or Royals games. Packages include reserved premium seating, VIP parking and a special season ticket reception. Individual game ticket prices range from \$8 in the lawn to \$35 in the Home Run Party Tent.

The Surprise Stadium Box Office is located at 15960 N. Bullard Ave. Tickets are also available through Ticketmaster online at [www.ticketmaster.com](http://www.ticketmaster.com), by calling 800.745.3000, or by visiting a Ticketmaster outlets at select Fry's / Fry's Marketplace and f.y.e.'s. A service charge will be applied to each ticket purchased through Ticketmaster. ☀





## Can't miss special Spring Training Promotions

The 2013 Spring Training Season is once again packed with great deals and special promotions.

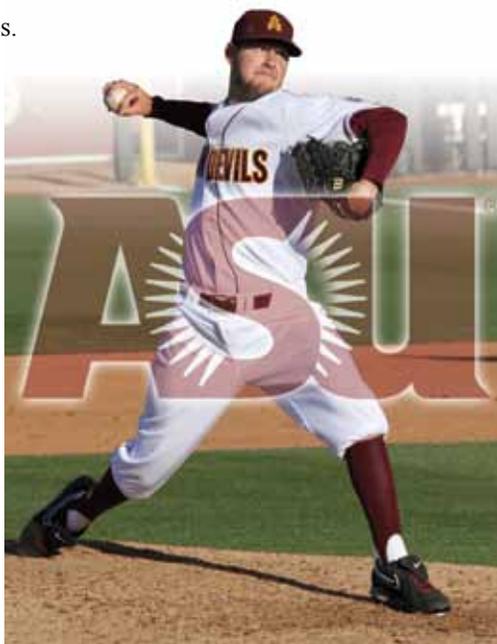
The fan-favorite “**Bring your Dog to the Park**” day is returning this year on Sunday, March 17.

And look for promotional discounts for military service members on “**Military Appreciation Days**,” which include every Sunday game.

“**Senior Days**” discounts are set for Tuesday games.

## College Baseball Classic is back!

College baseball fans are in for a treat as the Arizona State Sun Devils host three major university teams in the Surprise Classic College Baseball Series at Surprise Stadium, February 28 - March 3.



The 2012 tournament features host team ASU and teams from the University of Arkansas, Gonzaga University and Pacific University.

ASU and Arkansas kick off the tournament on Feb. 28. Friday's schedule includes Gonzaga versus Arkansas, and Pacific takes on ASU. Saturday play features Pacific and Gonzaga; and Arkansas will play ASU. The tournament concludes on Sunday, March 3 with Arkansas playing Pacific and ASU facing Gonzaga.

Some games will start 50 minutes following the conclusion of the scheduled Spring Training game.

Individual tickets sell for \$8 for adults, \$5 for adults over 55; and students under 18 with ID will pay \$5.

Complete ticket information, including tournament passes; game schedule; and additional information will be posted at [www.surprisespringtraining.com](http://www.surprisespringtraining.com).



## Thunderbird Artists bring fine art & wine festival to Surprise

There is another great way to spend a beautiful winter day in Surprise while experiencing a new event in our city: make plans to attend the Surprise Fine Art & Wine Festival, February 1 -3, at the spacious Surprise Recreation Campus.

This three-day event features more than 3,000 pieces of fine art from artists across the country: paintings in various techniques; pottery; photography; copper, metal and wood sculptures.

The festival is also a celebration of fine wines, of which the festival will feature domestic and international varieties.

Live musical entertainment complements the affair.

The festival will be open daily from 10 a.m. – 5 p.m. Tickets are \$5 for admission and for \$10 patrons receive an engraved souvenir wine glass and six wine tasting tickets.

Festival organizer Thunderbird Artists, who have operated successful festivals in Scottsdale and Cave Creek, will donate \$1 from every admission to the American Healing Arts Foundation, which offers healing art therapy to injured veterans.

In October, the Surprise City Council approved the Tourism Advisory Commission's recommendation to contribute a \$31,000 Tourism Fund Grant to support Thunderbird Artists' marketing efforts for the festival. The festival also won the endorsement of the Surprise Arts and Cultural Advisory Commission last fall.

For more information call Thunderbird Artists at 480-837-5637.



**THUNDERBIRD ARTISTS**  
fine art & wine festivals

**Surprise Fine Art & Wine Festival**

**Surprise Recreation Campus**  
**February 1-3, 2013**  
**10 a.m. - 5 p.m.**

**\$5 admission**

# Transportation Update



## Have your say about Bell/Grand intersection

One of the busiest intersections in Arizona is due for a major facelift, and the Arizona Department of Transportation (ADOT) wants to know what you think of the options.

Bell Road and Grand Avenue is one of the few places in Arizona where a major surface street, a state highway and an interstate rail line come together, which can cause traffic delays and bottlenecks.

ADOT has several options to elevate Bell over Grand and the railroad tracks. A visit to [www.azdot.gov/bellandgrand](http://www.azdot.gov/bellandgrand) will provide you an online opportunity to research proposed improvements and provide comments on alternatives and ways to manage construction.

ADOT will also host a Public Input meeting on Tuesday, January 29, at the Hampton Inn & Suites, 14783 W. Grand Avenue from 4 p.m. to 7:30 p.m., with presentations at 4:30 p.m. and 6 p.m. ADOT staff, project handouts and comment cards will be available.

“The City of Surprise strongly supports this project moving forward as quickly as possible,” says City Manager Chris Hillman. “Our residents want to see improved traffic flows at the city’s busiest intersection, while maintaining the integrity of the BNSF tracks for freight transport and for possible future use as a commuter rail corridor.”

The improvement of Grand and Bell project is part of the Maricopa Association of Governments Regional Transportation

“Our residents want to see improved traffic flows at the city’s busiest intersection, while maintaining the integrity of the BNSF tracks for freight transport and for possible future use as a commuter rail corridor.”

Chris Hillman, City Manager

Plan. In December, the Maricopa Association of Governments (MAG) Regional Council approved a motion to add the project to the MAG Transportation Improvement Program (TIP) 2011-2015 budget. Placing the Bell/Grand project in the TIP means the project is “programmed,” an important step in the process of securing additional approvals for construction from federal agencies, according to the Maricopa Association of Governments.

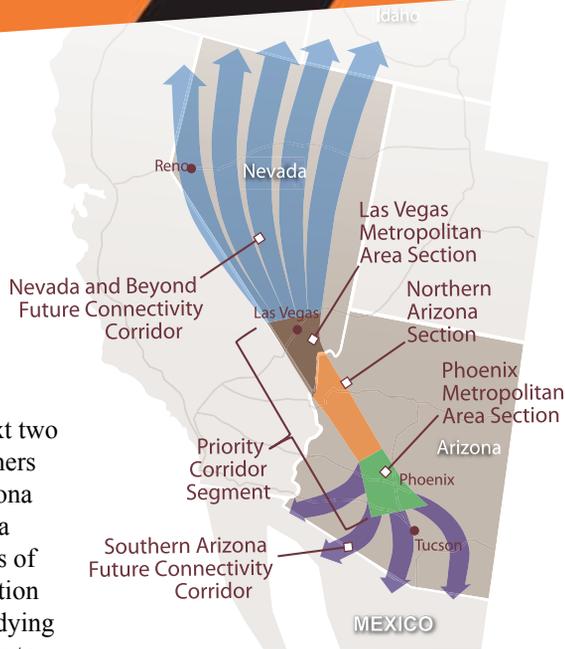
The current public comment closes February 13. ADOT is also reaching out to businesses adjacent to the intersection that may be affected by construction.

A final design and related environmental impact studies could be completed by the end of the year, and construction could begin in 2015, an ADOT spokesman told the Council in November. 🌞

## Follow I-11 plans online

Have you heard about the I-11 corridor yet? Arizona and Surprise are still getting to know this new interstate highway that will shuttle traffic around Phoenix and brush Surprise on its way to Las Vegas, finally connecting the west’s two largest metro areas not currently connected by freeway.

I-11 could ultimately connect Arizona with Canadian cities and deepwater ports in Mexico, providing a major international corridor in our immediate vicinity. According to planners, the I-11 corridor could also include rail and other communication and transportation infrastructure.



For the next two years planners at the Arizona and Nevada Departments of Transportation will be studying the Phoenix to

Vegas corridor, determining its exact route and conducting long range visioning for the possible Canada/Mexico connection.

To help tell the story, the parties have created a web site, [www.i11study.com](http://www.i11study.com), filled with information about the I-11, giving you a chance to follow developments and add comment.

“The I-11 will be a tremendous asset to Surprise and the entire Mountain West, creating new economic development and tourism opportunities,” said City Manager Chris Hillman. “I hope our residents will get engaged in this exciting new possibility for our city.” 🌟

## 303 widening in Surprise wraps up this year

Word from our friends at ADOT: 2013 is the year! By fall, the six-mile stretch of the Loop 303 from Mountain View Boulevard to Peoria Avenue will be completed, including three lanes in each direction with a median, auxiliary lanes and signalized traffic interchanges at Bell, Greenway, Waddell and Cactus roads.

The work through Surprise is now more than 60% complete.

Among the recent highlights, traffic has shifted over to the newly completed northbound lanes as work on the southbound lanes continues. Crews are also working on the bridges at Cactus, Waddell and Greenway roads.

Residents can expect to see all six-miles of sound walls along the Loop 303 by early this year.

Learn more at [www.ValleyFreeways.com/Loop303](http://www.ValleyFreeways.com/Loop303) or call the Project Hotline at 1-855-712-8530. 🌟



## Business license renewal, now a mouse click away...

It just gets easier and easier!

In our nonstop effort to bring more convenience to doing city business, Surprise now offers online business license renewal for most types of businesses.

The City’s Finance Department mailed out Business License Renewal Notices to existing customers in mid-November which included instructions for renewing online at [www.surpriseaz.gov/bizrenewal](http://www.surpriseaz.gov/bizrenewal).

“If you see a PIN located in the bottom right corner of your Business License Renewal Notice, and are current on your account, you are eligible to renew your business license online,” says Interim CFO Cathleen Gleason.

Because some businesses are temporary in nature or have other special qualifications, not all businesses can utilize the online renewal option.\*

If you choose, you can renew by mailing the completed Business License Renewal Notice with a check payable to the City of Surprise to the address located on the notice, renew in person or during regular business hours at City Hall.

If you have any questions regarding the business license renewal process please contact 623.222.1836 or [bus.license@surpriseaz.gov](mailto:bus.license@surpriseaz.gov). 🌟

\*The following business-types are exempt from online business license renewal:

- Non-Profit
- Garbage/Trash Collectors
- Photographer - Transient
- Carnival/Circus
- Special Event
- Coin Operated
- Amusement Games
- Billiard Hall
- Rodeo
- Catering truck
- Retail/Vending
- Restaurant/Vending
- Business owners with addresses outside of the U.S.



# Good Policing + Community Involvement = Safe Surprise

In addition to a reputation as a clean, new community of friendly people enjoying a great outdoor recreation lifestyle, Surprise is also known as one of Arizona's safest cities.

Now, the latest FBI statistics are burnishing that reputation. Among the largest cities in Maricopa County, Surprise had the second-lowest rate of property and violent crime in 2011, based on a city analysis.

According to the FBI's Uniform Crime Report for 2011 as analyzed the Surprise Police Department, Surprise recorded 1.09 violent crimes and 21.79 property crimes per 1,000 residents last year. Among the area's largest cities, only Gilbert reported lower crime numbers.

"Keeping crime down is all about the strong partnership our police officers have with the community," says Surprise Police Chief Michael Frazier. "It is a credit to our community that our residents get involved with our numerous outreach programs, including Neighborhood Watch, and take the opportunity to learn how they can help prevent crime."

Frazier notes that the department's "It Can Happen to You" property crime prevention campaign, launched last spring,

reminds people that by locking doors, windows and cars this type of crime can be reduced by up to 60 percent in most cases.

"Property crime is a crime of opportunity," adds Frazier. "If you keep your garage and doors closed and lock your car, the criminal is going to move on."

On the 'It Can Happen to You' web site (under the Police Department section of [www.surpriseaz.gov](http://www.surpriseaz.gov)) property crime victims have been sharing their experiences. "If one person can learn from another's experience we will see corrected behaviors and a further reduction in property crime in Surprise," says Frazier.

The FBI Uniform Crime Report measures so-called Part 1 crimes, classified as violent (aggravated assault, robbery, homicide and rape) and property (burglary, theft, arson and vehicle theft).

Frazier says the five-year average of Part 1 crimes in Surprise shows an increase of less than three percent over that time. "This is a relatively low increase given that our population grew by more than 10,000 in the same period."

There were 2,745 Part I incidents reported in Surprise in 2011, according to the FBI. Just 129 were classified as violent. ☀

Recorded crimes per 1,000 residents

CITY	VIOLENT CRIME RATE	PROPERTY CRIME RATE
Phoenix	5.51	43.98
Glendale	4.84	64.09
Tempe	4.79	54.46
Peoria	1.92	30.55
Scottsdale	1.81	30.49
Goodyear	1.63	28.09
Surprise	1.09	21.79
Gilbert	.84	18.23

Source: 2011 FBI Uniform Crime Report



The Surprise Police Department offers many programs and training opportunities for residents to participate in and help keep Surprise a safe place to live. Learn more under the Get Involved section of the Police web pages of [www.surpriseaz.gov](http://www.surpriseaz.gov) or call the Crime Prevention and Community Relations Division at 623.222.4140.

*“It is a credit to our community that our residents get involved with our numerous outreach programs, including Neighborhood Watch, and take the opportunity to learn how they can help prevent crime.”*

*Michael Frazier,  
Surprise Police Chief*

**Save the Date!**



## Surprise Spring Swap Meet

Enjoy bargain shopping from over 70 vendors offering new and used treasures.

Call 623.222.1500 for more information.

- Date: Saturday, April 13
- Times: 8 a.m. - 1 p.m.
- Location: Aquatic Center Parking Lot, at Bullard Avenue and Tierra Buena
- Fee: Free admission and parking



**(Sept. - Nov. 2012)**

**NOTE:** The following addresses are from business permit licenses, listing Surprise mailing addresses, and do not necessarily indicate the businesses store-front address.

### Retail/Auto/Service

**Jimmy Nails Spa**, 14291 W. Grand Ave. D-104 • **Sun Dial Masonry Inc.**, 1999 W. Houston Ave. • **Arizona Mirage LLC**, 13200 W. Foxfire Dr. #139 • **BMO Harris Bank**, 16890 W. Bell Rd. • **BMO Harris Bank**, 13926 W. Bell Rd. • **Sun City House Cleaning**, 17050 W. Northampton Rd. • **Bauniquie Beautique**, 12164 N. 150th Lane • **Bob's Home Services & Repair**, 17002 W. Stevenage St. • **P&D Enterprises**, 14952 W. Cameron Dr. • **Rob's Painting & Handyman Services**, 14560 N. 134th Lane • **Brian Boyles**, 16326 N. 170th Lane • **J Luise Lyons Designs**, 15144 W. Cavalar Rd. • **Best Booth Plus**, 14262 W. Cavalar Rd. • **Enchanted Roots Books**, 13161 W. Desert Lane • **Scarf Envy**, 16501 N. El Mirage Rd. #89 • **CNG Decorations**, 16682 N. West Point Pkwy #224 • **COE Construction LLC**, 17720 W. Hearn Rd. • **From the Hart Bakery LLC**, 18315 N. 144th Ave. • **Send Out Cards**, 17855 N. Lainie Court • **The Saved Sole**, 15030 W. Riviera Dr. • Blue Window Cleaning, 15164 N. 140th Dr. #2144 • V&S Cleaning Company, 17608 W. Mauna Loa Lane • **Lui Designs**, 15462 W. Ventura St. • **Last Minute Clothing**, 15425 W. Cameron Dr. • **Arrington Accounting Services LLC**, 17746 W. Crocus Dr. • **Come What May Yoga**, 15198 W. Aster Dr. • **Winona Ventures LLC**, 15773 W. Remington Dr. • **Natasha's Cleaning Service LLC**, 16407 N. 169th Dr. • **Dusty Duo Ceramics**, 14419 W. Lisbon Lane • **Jote Designs**, 14558 W. Port Royale Lane • **Scentsy Inc.**, 15059 W. Columbine Dr. • **Circe's Jewelry Designs**, 15562 W. Gelding Dr. • **J&J Sweets LLC**, 14835 W. Dovestar Dr. • **Majestic Floor Restorations**, 11652 N. 151st Lane • **Esmeralda's Spotless House Cleaning Services**, 16040 N. Hollyhock St. • **Marse Kingsberry Delivery Service**, 16408 N. Naegal Dr. • **SJS Consulting Firm**, 13438 W. Redfield Rd. • **Crimeless Security Inc.**, 12221 W. Bell Rd. #900 • **AJ Power Systems**, 27314 N. 144th Ave. • **Kravit Estate Holdings LLC**, 12545 W. Bell Rd. • **Randy's Window Tinting**, 13319 W. Bell Rd. • **Synyster Cycles LLC**, 13200 W. Foxfire Dr. A-140 • **Super Discount Transmissions**, 14075 W. Grand Ave. • **Edible Arrangements**, 13980 W. Bell Rd. #18 • **Stein Mart Inc. #358**, 13712 W. Bell Rd. • **City Style LLC**, 16846 W. Bell Rd. #108 • **Graveyard Entertainment LLC**, 11340 W. Bell Rd. #101 • **Avon**, 12851 W. Bell Rd. #14 • **R&S Mattress**, 14155 W. Bell Rd. #101 • **Once Upon A Child**, 13980 W. Bell Rd. #20 • **Sun City Corps**, 17420 N. Avenue of the Arts

### Restaurant/Bar

**Razzleberriez Yogurt Inc**, 13706 W. Bell Rd. #14  
**McDonalds**, 15525 W. Greenway Rd.

### Office/Medical/Dental

**Great American Title Agency**, 15027 W. Bell Rd. #150  
**Elite Dental Service**, 15417 N. 170th Ave.  
**American Family Insurance**, 15003 W. Bell Rd. #175  
**Banner Health Center Surprise**, 13995 W. Statler Blvd. #125  
**Banner Health Center Surprise**, 13995 W. Statler Blvd. #200

### Assisted Living

**European Assistant Living Home LLC**, 17898 N. Bell Pointe Blvd.



# What's going on? at the Senior Center

## Fitness Center

8:15 a.m. – 3:45 p.m.  
Monday – Friday  
Annual membership fee \$30  
(\$35 non-residents) Winter only,  
\$20 (\$25 non-residents)



## Computer Classes

(Class limited to 6)

- Basic 1 & 2
- Email 1 & 2
- Internet 1 & 2

Must take Level 1 classes before Level 2

**\$10** (\$12 non-residents), Pre-register at the Senior Center Front Desk. All classes are 9:30 a.m. – 11:30 a.m. Details and dates call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).

## Enjoy a hot lunch and shop on Hollyhock Street

Hot lunches are available weekdays for a \$3.50 contribution; please call ahead for a lunch reservation. You may also enjoy the mini Café, offering gourmet coffees, tea & biscotti for nominal prices. Then browse the Thrift Shop to pick up great bargains, gifts, jewelry and greeting cards

## Social time

At the Senior Center you can enjoy a variety of card and board games, BINGO, crafts, movies, trips and Mahjong.

## For your health

- Blood Pressure-screenings are available twice per month
- Exercise Classes-four offered per week
- Benefits Counseling-offered twice a month, by appointment to assist with Medicare and other benefits questions. Make an appointment to visit with a Benefits Counselor to discuss your options, 623.222.1500.
- Tax Help For Seniors- AARP Volunteers will take appointments beginning in January, 623.222.1500.



Details and dates call 623.222.1500

## Active Adult Travel

New for 2013- more travel, more fun! The City of Surprise is partnering with Especially 4 U Travel for Senior Trip offerings. This company has provided quality motorcoach, air and cruise trips for over 32 years. See their travel brochure at the Senior Center or visit [especially4utours.com](http://especially4utours.com) for more information. The Travel Expert for Surprise trips is Julie- 480-286-8504.

## Volunteer in Surprise

Opportunities are available in several city departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police, Public Works Fire Hydrant Painting, or Community & Recreation Services. Learn more at [www.surpriseaz.gov/volunteer](http://www.surpriseaz.gov/volunteer)

## Surprise! Packages from home

The Surprise Senior Center is a designated drop-off site for "Packages from Home," a non-profit organization dedicated to sending care packages to our soldiers deployed in war areas. Info: 602.253.0284 or [www.packagesfromhome.org](http://www.packagesfromhome.org).

## Upcoming Classes

Classes offered at the Senior Center include Computer, Guitar I & II, Monday Morning Crafts, One Stroke Painting, Fun Exercise, Stretch & Flex, Needlecrafts, Quilting (Note: Spanish; Music Appreciation & Safe Driving will return in the Fall). **For class information or to register, please call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).**

## City of Surprise Senior Center

15832 N. Hollyhock St.  
623.222.1500

Monday - Friday 8:00 a.m. - 4:00 p.m.

For ages 50 and better

Cost: \$12 Annual membership  
\$15 Non-residents

\*\* Non-resident rates apply for classes and trips

## Are you new to Surprise?

Stop by the Senior Center for a tour and receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide a name and address.

## We're Online!

Visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation) and click on Senior Services. Print your calendar and newsletter from home. Activities updated monthly!

\*\*For up to the minute calendar of events visit [www.surpriseaz.gov](http://www.surpriseaz.gov).

# City Events

**JAN 1 New Year's Day**, City Hall offices closed.

**JAN 5 Surprise Spring Training tickets go on sale.** 623.222.2000

**JAN 9 Business Academy begins-** Meets every Wed. through Jan. 30 at AZ TechCelerator. 623.222.3242

**JAN 13 Second Sundays in the Park-** "The AZ Diamondband" performs live Neil Diamond cover tunes, 2 p.m. – 4 p.m., Community Park, 15953 N. Bullard Avenue. Free event. 623.222.2000, [www.surpriseaz.gov/specialevents](http://www.surpriseaz.gov/specialevents)

**JAN 19 Timer Tutorial Water-Saving Class-** Free for Surprise residents; \$5 non-residents. Register online <http://sustainablesurprise.eventbrite.com/>; by email [sustainability@surpriseaz.gov](mailto:sustainability@surpriseaz.gov), or by calling 623.222.6200

**JAN 21 Martin Luther King Jr. Day**, City Hall offices closed.

**JAN 29 ADOT hosts Bell/Grand Interchange Improvement Public Input Meeting.** Hampton Inn & Suites, 14783 W. Grand Avenue. 4 p.m. - 7:30 p.m. [www.azdot.gov/bellandgrand](http://www.azdot.gov/bellandgrand)



**FEB 1-3 Surprise Fine Art & Wine Festival**, Surprise Recreation Campus. 10 a.m. – 5 p.m. daily. Ticketed event. Call Thunderbird Artists at 480.837.5637 for more information

**FEB 3 Bark for Life**, Surprise Dog Park, 9 a.m. – 1 p.m. American Cancer Society's fundraising non-competitive walk for dogs and their owners. For registration info call 623.826.4939

**FEB 10 Second Sundays in the Park-** "Bad Cactus Brass Band" performs live New Orleans' jazz music, 2 p.m. – 4 p.m., Community Park, 15953 N. Bullard Avenue. Free event. 623.222.2000, [www.surpriseaz.gov/specialevents](http://www.surpriseaz.gov/specialevents)

**FEB 16 Taking Your Swimming Pool to the Next Level water-saving class.** Free for Surprise residents; \$5 non-residents. Register online <http://sustainablesurprise.eventbrite.com/>; by email [sustainability@surpriseaz.gov](mailto:sustainability@surpriseaz.gov), or by calling 623.222.6200

**FEB 17 5th Annual IMS Arizona Marathon** kicks off from Surprise Recreation Campus! [www.thearizonamarathon.com](http://www.thearizonamarathon.com)

**FEB 18 President's Day**, City Hall offices closed.

**FEB 22 Spring Training Opening Day-** Kansas City Royals @ Texas Rangers, Surprise Sundancer's Charity Game at Surprise Stadium. 623.222.2222 or visit [www.surprisespringtraining.com](http://www.surprisespringtraining.com)

**FEB 28-MAR 3 28 Surprise Classic College Baseball-** ASU, Arkansas, Gonzaga & Pacific University. Ticket info 623.222.2222 or [www.surprisespringtraining.com](http://www.surprisespringtraining.com)

**MAR 2 Container Gardening class-** Free for Surprise residents; \$5 non-residents. Register online <http://sustainablesurprise.eventbrite.com/>; by email [sustainability@surpriseaz.gov](mailto:sustainability@surpriseaz.gov), or by calling 623.222.6200

**MAR 10 Second Sundays in the Park-** "The Big Fellahs" perform live Irish music, 4 p.m. – 6 p.m., Community Park, 15953 N. Bullard Avenue. Free event. 623.222.2000, [www.surpriseaz.gov/specialevents](http://www.surpriseaz.gov/specialevents)



**MAR 30 Spring Eggstravaganza -** Age-appropriate candy hunts, meeting Mr. & Mrs. Bunny and more.... Surprise Recreation Campus, 9:30 a.m. - Noon. Free event. 623.222.2000, [www.surpriseaz.gov/specialevents](http://www.surpriseaz.gov/specialevents)



## 7th Annual Relay for Life- Surprise

"Celebrate. Remember. Fight Back."

**April 6, 2013**

Valley Vista High School Track Area  
15550 Parkview Place

Dare to Dream of a World without Cancer and participate in the American Cancer Society's Relay for Life event in Surprise!

- Form a team and walk in support of a cancer survivor
- Purchase a luminaria in memory of someone who lost their fight and participate in the Luminaria Ceremony
- Become a volunteer! Students can earn community service hours for their participation
- Donate at <http://relayforlife.org/SurpriseAZ>

The Relay for Life Team in Surprise has planned a variety of "Paint the Town Purple" events in March to raise awareness of the overnight walk on April 6th!

For more information contact Event Chair Alyson Cline: 623.826.4939; [relayforlifesurpriseaz@yahoo.com](mailto:relayforlifesurpriseaz@yahoo.com) or visit <http://relayforlife.org/SurpriseAZ>.

Save the Date!

## Christmas tree drop-off through January 13

No decorations and place trees in designated areas only. Limit 2 trees per household.

- **Gaines Park**, 15837 N. Nash Street (north end of the parking lot)
- **Surprise Recreation Campus/ Youth Baseball Complex**, 15795 N. Parkview Place (across from Valley Vista High School)
- **Surprise Farms Softball Park**, 17894 Westpark Blvd (parking lot on corner of N Willow Canyon Rd & W. Surprise Farms Dr. South)

# POSTAL PATRON

## 2013 Holiday Refuse/Recycle Collection Schedule

(City of Surprise customers only)



For more information  
contact Public Works  
at 623.222.6000  
or visit  
[www.surpriseaz.gov](http://www.surpriseaz.gov).

### MONDAY/THURSDAY COLLECTION SERVICE

**New Years Day, Tuesday, Jan. 1st**  
(Normal Pickup)  
Monday, Dec. 31st  
Thursday, Jan. 3rd

**MLK Day, Monday, Jan. 21st**  
Tuesday, Jan. 22nd  
Thursday, Jan. 24th

**President's Day  
Monday, Feb. 18th**  
Tuesday, Feb. 19th  
Thursday, Feb. 21st

**Memorial Day, Monday, May 27th**  
Tuesday, May 28th  
Thursday, May 30th

**Independence Day,  
Thursday, July 4th**  
Monday, July 1st  
Friday, July 5th

**Labor Day, Monday, Sept. 2nd**  
Tuesday, Sept. 3rd  
Thursday, Sept. 5th

**Columbus Day, Monday, Oct. 14th**  
(Normal Pickup)  
Monday, Oct. 14th  
Thursday, Oct. 17th

**Veterans Day, Monday, Nov. 11th**  
Tuesday, Nov. 12th  
Thursday, Nov. 14th

**Thanksgiving,  
Thursday, Nov. 28th**  
Monday, Nov. 25th  
Friday, Nov. 29th

**Christmas Day,  
Wednesday, Dec. 25th**  
(Normal Pickup)  
Monday, Dec. 23rd  
Thursday, Dec. 26th

### TUESDAY/FRIDAY COLLECTION SERVICE

**New Years Day, Tuesday, Jan. 1st**  
Wednesday, Jan. 2nd  
Friday, Jan. 4th

**MLK Day, Monday, Jan. 21st**  
Wednesday, Jan. 23rd  
Friday, Jan. 25th

**President's Day,  
Monday, Feb. 18th**  
Wednesday, Feb. 20th  
Friday, Feb. 22nd

**Memorial Day,  
Monday, May 27th**  
Wednesday, May 29th  
Friday, May 31st

**Independence Day,  
Thursday, July 4th**  
Tuesday, July 2nd  
Saturday, July 6th

**Labor Day, Monday, Sept. 2nd**  
Wednesday, Sept. 4th  
Friday, Sept. 6th

**Columbus Day, Monday, Oct. 14th**  
(Normal Pickup)  
Tuesday, Oct. 15th  
Friday, Oct. 18th

**Veterans Day, Monday, Nov. 11th**  
Wednesday, Nov. 13th  
Friday, Nov. 15th

**Thanksgiving,  
Thursday, Nov. 28th**  
Tuesday, Nov. 26th  
Saturday, Nov. 30th

**Christmas Day,  
Wednesday, Dec. 25th**  
(Normal Pickup)  
Tuesday, Dec. 24th  
Friday, Dec. 27th