



SURPRISE Progress

Brighter days ahead

Audits show city's
finances in good shape

Inside:

- FY14 Budget Forecasts
- General Fund Surplus
- ABC's of Water Safety
- Primary Election 2013



City Council 623.222.1300

Sharon Wolcott, Mayor
Jim Biundo, Vice Mayor
Richard Alton, District 2
John Williams, District 3
Roy Villanueva, District 4
Leo Mankiewicz, District 5
Skip Hall, District 6

City Manager 623.222.1100

City Manager Chris Hillman

Planning & Zoning Commission

623.222.3154

Matthew Bieniek Jerry Hoyler
Jan Blair Dennis W. Smith
Ken Chapman Steve Somers
John Hallin

TTY: 623.222.1002

Arts & Cultural Advisory Commission

623.222.2205

Tourism Advisory Commission

623.222.2000

Community & Recreation Advisory Commission

623.222.2000

Disability Advisory Commission

623.222.3531

City Council meetings

Surprise City Hall, 16000 N. Civic Center Plaza
Info: 623.222.1200. 6 p.m. on the second and fourth Tuesday of the month, unless noted below

- **July** 2nd (6pm, special meeting)
- **August** 13th and 20th;
Work Session 6th (4pm)
- **September** 10th and 24th;
Work Session 3rd and 17th (4pm)

Planning & Zoning Commission meetings

Surprise City Hall, 16000 N. Civic Center Plaza
Info: 623.222.3154.

- 6 p.m. on the first Thursday of the month
- **July** - no meetings scheduled
 - **August** 1st
 - **September** 5th

SURPRISE Progress

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Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email ken.lynch@surpriseaz.gov with your comments and suggestions.

| | | |
|---|---|--|
| Ken Lynch Communications Director | Diane Arthur Public Information Officer | Doug Tolf Graphic Designer |
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Connect to your city... Your way!



City Council, Planning and Zoning Commission and Disability Advisory Commission meetings are broadcast live on Surprise 11, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. Council meetings broadcast times are: 6 p.m. Tuesday, 8 a.m. Wednesday, 8 a.m. Friday, 3 p.m. Sunday. P&Z meetings broadcast times are 10:30 p.m. Monday, 8:00 a.m. Tuesday, 6:00 p.m. Thursday, 3 p.m. Saturday. NOW STREAMING LIVE ON THE WEB!

The sun is up in Surprise

Good news: Audits show city's finances in good shape

Surprise received good news on two fronts in June that show the City making major strides in improving its financial picture.

On June 18, consultants informed the City Council that the City's FY12 financial audit produced an "unqualified opinion," meaning auditors found no significant areas of financial concern.

At the same meeting, results of long awaited audits of the City's development agreements and management of impact fee funds found that although some corrections are called for, there will be no impact on the FY13 or FY14 General Fund budgets.

"Once and for all, we have gotten to the bottom of the financial issues at City Hall and we have the hard data we have been looking for," said Mayor Sharon Wolcott. "Over the last 18 months, this Council has put dozens of new financial policies in place, made some very difficult budget decisions, and ordered this very thorough review. The community can now move forward, confident that the books are in good shape and our management is sound."

"The auditors reviewed thousands of permits and hundreds of agreements," said City Manager Chris Hillman of the impact fee and development agreement audits. "They found that a total of approximately \$100,000 needs to be transferred between internal funds in order for the money to be correctly assigned. This is a straightforward process that will have no impact on our operational budgets."

The FY12 unqualified opinion, also known as a "clean audit," is important to improving the outlook for the City's bond rating, Hillman said. Last spring, an audit of FY11 produced questions about record keeping and triggered a transfer of millions of dollars from the General Fund, which resulted in slashed budgets, job cuts and a drawdown of the City's reserve fund. Downgrades in the City's bond ratings soon followed.

"The clean audit is absolutely critical," Hillman said. "It demonstrates that our financial management is sound and that we face no significant financial issues. As Mayor Wolcott has said, we are now positioned to move forward with the Council's strategic goals."

Earlier this spring the City announced that the projected surplus in FY13 is sufficient to replenish the reserve fund, and a surplus is also forecast for FY14. (See related story on page 4).

“Once and for all, we have gotten to the bottom of the financial issues at City Hall and we have the hard data we have been looking for.”

Mayor Sharon Wolcott

“This is very good news for the city. The sun is up in Surprise.”

Chris Hillman, City Manager



Leo Mankiewicz, District 5 Councilmember

New face for City Council

The Surprise City Council unanimously voted to name former General Plan Advisory Committee chair Leo Mankiewicz to the Surprise City Council June 14. Mankiewicz will complete the term of District 5 Councilmember Mike Woodard, who resigned effective June 1. The term runs until December 31, 2013.

A new District 5 Councilmember, selected by voters later this year to a full 4-year term, will take office in January 2014.

District 5 is subject to a primary election this August. Due to redistricting following the 2010 Census, the District's borders are different from the ones in place when Woodard was elected in 2009. Woodard announced earlier this year he would not seek the District 5 seat.

City Code requires the Council to appoint a Surprise resident to complete Woodard's term who lives in the current District 5 and who has applied to the Council.



FY14 budget forecasts General Fund surplus Planning for strategically growing Surprise is next

Summer 2013 finds Surprise in a much improved financial situation compared to a year ago, with the City ending FY13 on June 30 with a projected surplus of \$14.5 million in the General Fund.

“Sound financial policies and prudent budgeting are righting the ship, and that is very good news,” said Surprise Mayor Sharon Wolcott.

As FY13 began last July, the City was implementing steep budget cuts to free up revenue to restore its reserve fund, which had been depleted by accounting maneuvers necessitated by an audit of the city’s FY11 finances.

“The policy leadership of the Mayor and Council, tight budgeting, conservative forecasting and an improving economy are major factors in the much brighter picture we see today,” said City Manager Chris Hillman, who noted the projections won’t be finalized until an audit of FY13 is complete in early calendar 2014.

The surplus means the City is ahead of the Council-mandated schedule to restore \$12.5 million, or two months operating expenses, to the General Fund reserve by June 30, 2014. The City now projects a surplus of \$22 million by that date.

The improving financial news emerged this spring as the City Council worked toward its June 18 adoption of the \$205 million FY14 City Budget, which went into effect July 1.

The FY14 budget contains no increases in sales tax rates, property tax revenues or service fees. No wastewater or solid waste rate increases are scheduled from the City’s utility operations, though a water rate increase can be expected later in the year when a rate study is completed, Hillman said.

The City benefitted from other positive financial news in June. On June 18, the Council received results of a lengthy study of past development agreements and impact fee management triggered by the FY11 audit. There had been

concerns the study would identify errors from the past and have a negative impact on the General Fund, but that turned out to not be the case.

On the same day, Council was presented the final audit of the FY12 books, which received a clean bill of health. This “clean audit” is an important step in improving the City’s bond rating, which took a hit last year after the FY11 audit required large interfund transfers and showed inconsistent record keeping (See previous story).

“Our financial house is coming into order,” said Mayor Wolcott. “We have worked hard to get to the bottom of these issues and fix them. Now, we need to strategically direct our resources to support the community’s vision of the future.”

The Mayor and Council have indicated that coming months will feature discussions on a 3-5 year budget strategy addressing Council priorities, including capital improvements, economic development and asset replacement.

“**Sound financial policies and prudent budgeting are righting the ship, and that is very good news.**”

**Sharon Wolcott,
Mayor of Surprise**

City Manager Chris Hillman has recommended to Council a five point approach to addressing possible budget surpluses:

- 1) Focus on and manage the needs of current employees.
- 2) Focus on and manage the upkeep, maintenance and repair of current facilities.
- 3) Focus on and manage the upkeep, maintenance, repair and/or replacement of current assets.
- 4) Ensure the city has enough human and capital resources to maintain current service levels in the most efficient and effective manner possible.
- 5) Expand programs, services and capital to reach beyond current service levels: “Grow the city.”

All Council meetings and work sessions are open to the public. The meetings are streamed live on www.surpriseaz.gov and broadcast live on the City’s cable channel, Surprise 11. After a break in July, Council meetings resume August 6.



Council adds year-round swim to FY14 budget

During budget discussions this spring, the City Council directed the Community and Recreation Services Department to initiate a year round competitive swim program for Surprise young people at the city’s Aquatic Center facility. The Council dedicated \$100,000 for project funding.

Members expressed a desire to expand the city’s swim program and utilize the Aquatic Center, which is closed during the winter months, year round.

Community and Recreation Services Director Mark Coronado says staff will be working over the summer to create a plan to manage a competitive swim program, including hiring a swim coach.

Sign up for city news email blasts to stay informed. It’s easy to do! Visit surpriseaz.gov and click on the “Notify Me” button.



Wingenroth is new Surprise Finance Chief, Assistant City Manager

Bob Wingenroth is on the job as Surprise Assistant City Manager and Chief Financial Officer (CFO). Wingenroth, a Phoenix native and former City of Phoenix Budget Director, returns to Arizona from Anaheim, California, where he served as Budget Director and City Manager. His first day at Surprise City Hall was June 24.

“Bob is a great addition to the team and he is arriving at a very important time,” said City Manager Chris Hillman, who has been serving as CFO.

Wingenroth started the week after the Surprise City Council approved a \$205 million FY14 budget that includes a projected \$14.5 million surplus and a forecast surplus of \$22 million at the end of FY14.

On June 25, the Council voted to accept the audit of the FY12 books, which showed no significant concerns. This “clean” audit is a big step toward recovering the City’s bond ratings, which slipped after a series of financial missteps in recent years.

The Council also accepted the results of a lengthy review of development agreements and impact fee management practices, which some officials and council members worried would create a negative impact on the FY14 budget. That turned out not to be the case.

“I am very happy that Bob can start with an improved budget picture and the City on better financial footing than a year ago,” Hillman said.

“Surprise has faced many challenges and the Council and management have responded with strategic thinking, great care and with a commitment to openness,” Wingenroth said.

In addition to overseeing the city’s budget, investments and financial operations, as Assistant City Manager Wingenroth will supervise the Information Technology and Human Resources Departments.

Wingenroth has an extensive financial background with the City of Phoenix, with 28 years of service. He was the Phoenix City Auditor from 1999 until 2005, when he was appointed Finance Director, a position he held until his retirement in 2009.

Wingenroth has served the City of Anaheim since 2010, when he was hired as Finance Director. He was appointed the City Manager in June of last year. He was the Finance Director for the City of Huntington Beach from 2009 to 2010.

“**I am very happy that Bob can start with an improved budget picture and the City on better financial footing than a year ago,**”

**Chris Hillman,
City Manager**



Police to wear cameras, documenting encounters



Police, City messages head to the Big Screen

This summer a majority of patrol officers with the Surprise Police Department will have a new addition to their uniforms- body cameras.

"The cameras are a great way to capture exactly what happens during a traffic stop or at a crime scene," says Police Chief Mike Frazier. "They add a new level of documentation that will be very useful to officers and residents."

During a budget work session in May, Chief Frazier told the City Council the Department began studying body cameras more than a year ago. He noted the experience of police in a northern California town, where the use of the body cameras resulted in an annual decline of police encounter complaints from 24 to 3.

"We've had a little experience with that here, because our motorcycle officers have cameras on their bikes and there have been several occasions in this city where someone came in and accused an officer of something and then we play the video and it is 180 degrees different from what was alleged in the complaint," Frazier stated during the public work session of May 7.

The cameras, equipped with microphones, are a little larger than a computer thumb drive and can be affixed to an officer's hat, sunglasses, shirt collar or shoulders. They are able to capture video in varying light and audio.

He said the Department wear-tested three different camera styles before selecting the Taser Axon camera. This summer the department will add 61 of those cameras to its patrol line.

The cost, \$226,717, is for the cameras, warranty and server space to store the videos. The majority of the cost will be paid for using RICO funds comprised of assets seized from criminals, such as cash and vehicles. A small portion will be paid for using Governor's Office of Highway Safety grants.

If you're headed out to a blockbuster movie this summer in Surprise, you will notice some familiar names on the pre-movie commercials: the City of Surprise and the Police Department have added important public safety and information messages.

"We've all been in the theatre eating the popcorn and seeing the ads on the screen before the movie previews begin," says Police Chief Mike Frazier. "We think it is a great venue to get public safety messages out to Surprise audiences."

The thirty-second It Can Happen to You spot features the psychological and property damage a burglary can cause, reminding viewers that 60% of all property crimes can be prevented by locking doors, windows and vehicles.

"It's a simple message and we think the spot delivers it very effectively," Frazier said.

The Communications Department, which produced the It Can Happen to You spot, also created a 15-second spot reminding residents that the city's web site is a primary and free source of information for city news and events.

"City news is announced first on our web site, www.surpriseaz.gov," says Communications Director Ken Lynch. "Before you see it anywhere else, it will be there." You can also request city services, fill out surveys, and get information ranging from swimming pool hours to trash pickup schedules, he adds. "It is an incredible resource for the community, and the movie screen is a great way to remind people about it."

“We think it is a great venue to get public safety messages out to Surprise audiences.”

The messages run 9 to 12 minutes before the movie previews begin and also are on display on TVs in the theatre lobby. Estimates are that as many as 15,000 people will see the ads on a monthly basis.

The City can add new video messages throughout the year, and Fire Department safety message are in the works.

"Safety messages change throughout the year," says Chief Frazier. "During the 4th of July and the New Year's season, we emphasize that it is dangerous and illegal to discharge firearms or light off fireworks in the city."

"Bottom line, this new tool will help us keep residents and their personal property safe," he added.



Summer's here! Time to review the ABC's of Water Safety

As we look for ways to cool down this summer, the Surprise Fire Department reminds you that before you go swimming, remember the ABC's of Water Safety.

AWARENESS BARRIERS CCC/CPR

"Constant supervision is the best defense in preventing a drowning. You have to know who is in the water at all times," says Fire Chief Michael White. "Many times in larger groups people assume someone is watching the kids around the water. Don't assume, but rather designate a point person to monitor the kids especially."

White recommends non-swimmers wear personal floatation devices in and around water, but says they should not replace adult supervision.

Pool fences with self-locking gates or professionally-installed pool netting make for good pool barriers. But pool owners should be mindful to keep pool gates closed and locked, and make sure chairs, tables or other items are not located too close to the fence where a young person may use them to climb over.



Other water safety tips

- Keep a phone poolside in the event of emergency
- Keep toilet lids closed
- Don't leave buckets or pails filled with any fluid
- Limit the number of pool participants- too many kids make watching them all difficult
- Learn CCC/CPR

Fire Department offers CCC-CPR classes all summer



The Surprise Fire Department is hosting free Continuous Chest Compression Cardiopulmonary Resuscitation (CCC-CPR) classes in July and August.

"Statistics show the survival rate for a cardiac arrest victim drops by 10% for every minute delay in starting CCC-CPR," says Fire Chief Michael White. "That alarming statistic is why I think everyone should have this life-saving skill."

Sessions will be held on the following dates/times, in the Public Safety Building Auditorium, 14250 W. Statler Plaza:

- | | |
|----------|------------------|
| July 11 | 9 a.m. – 11 a.m. |
| | 1 p.m. – 3 p.m. |
| August 8 | 9 a.m. – 11 a.m. |
| | 1 p.m. – 3 p.m. |



To register for these classes please contact Ricka Gallagher 623.222.3541 or Renee Hamblin 623.222.5128. Note: these are not CCC-CPR certified courses.

Saving business time & money With the Surprise Self-Certification Building Permit Program

Surprise is making it easier for building projects to get done in a timely way by launching a Self Certification Program for building permits.

“This Council has been very active in making it easier for our residents to get business done at City Hall,” said District 2 Councilmember Richard Alton. “This program makes it easier to accomplish all kinds of building projects in Surprise.”

The program eliminates building plan reviews by allowing certified architects or engineers to take responsibility for Surprise code compliance, standards and ordinances. This could allow permits requested by certified professionals to be issued in as quickly as one to five business days.

Licensed design professionals can become self-certified by taking a training class offered by the City of Phoenix. The class schedule can be found at the City of Phoenix Planning and Development Department web site at www.phoenix.gov.

“This program makes it easier to accomplish all kinds of building projects in Surprise.”

**Richard Alton,
District 2 Councilmember**

Depending on the area of certification, classes run from a half day to a full day. Certified licensed design professionals can then visit the Development Center at Surprise City Hall for submittal requirements and to schedule a Concept Review Intake Meeting.

Providing all items are received, the permit will be released in five business days.

Those looking to hire a Self-Certified Professional will find them listed on the Phoenix web site.

The program ensures safety remains the number one priority as hazardous occupancies and projects larger than 25,000 square feet are not eligible for a waiver

of building plan reviews.

“City staff is also firming up plans to implement a Local Business Consideration policy and launch a vendor registration web site making it easier for local companies to compete for city business,” Alton said. ☀️



Eligible Projects

New Commercial Construction (up to four stories)

Commercial Alterations / Tenant Improvements

All Residential Construction

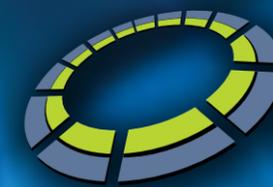
Ineligible Projects

Hazardous and extra-large assembly occupancies

Projects located within a flood plain

Hillside development

Fire alarms and sprinkler systems



AZ TechCelerator
Surprise, Arizona

AZ TechCelerator: A homegrown success

The City of Surprise award-winning AZ TechCelerator realized one of its biggest home grown success stories this spring when Athena Wireless, a solutions provider to applications requiring high capacity connections and transmissions of data, was awarded a \$250,000 grant from the Arizona Commerce Authority's Fall 2012 Arizona Innovation Challenge.

This competition awards innovative early stage companies with funding to encourage business growth in Arizona.

“We so very much appreciate the support we received at the AZ TechCelerator,” says Athena's CEO Eduardo Tinoco.

The City of Surprise created the AZTechCelerator as a business incubator when the City vacated its old offices at the Bell Road site and moved to the current City Hall in 2009. Athena Wireless is one of the original tenants.

The Techcelerator campus, totaling nearly 60,000 square feet, boosts the chances of success for early-stage technology-based companies by providing access to business coaches and mentors, low-cost rent, workforce training opportunities, conference room space and more.

Today, 11 businesses employing more than 50 people are based at the site. Two more companies will move in this month and there are four affiliate businesses on site.

In its first year of operation, the AZ TechCelerator attracted 13 companies and created 31 full-time and 12 part-time jobs. The success was recognized in 2010 when Westmarc named the AZ TechCelerator a Best of the West Award winner.

Long time supporter Council member Skip Hall says the AZTechCelerator is helping more than just the tenants. “By offering small business education workshops and classes throughout the year from some of the Valley's top small business experts at this facility we are helping the city's entire business community.” 🌟



Staff of Athena Wireless with City Council members



Eduardo Tinoco, Athena Wireless CEO

Does your business have what it takes to excel at the AZ TechCelerator?

Ideal candidates are small technology companies, such as those with a focus in healthcare innovation, information technology, renewable energy/sustainability, defense, or other product innovations.

Preferred candidates will have completed a business plan and expect to become self-sustaining in less than five years. Candidates may or may not need to utilize space in the AZ TechCelerator in order to take advantage of its services.

Online applications are available at <http://aztechcelerator.com/> or contact Manager Julie Neal at 623.222.3322 or julie.neal@surpriseaz.gov for more information.

Transportation Update



Loop 303 Improvement Project Update

The end is near!

By September, West Valley drivers will be able to cruise along the completed Loop 303 between Peoria Avenue and Mountain View Boulevard. Construction of this 6-mile segment kicked off in August 2011, and since then, crews have been hard at work to meet the deadline and open the new roadway.

During the last month, pavement has been placed for the new southbound lanes. Currently, drivers are using the northbound lanes and off- and on-ramps for both directions of traffic. But on July 15, traffic will switch over to the newly built southbound lanes, giving drivers three full lanes to enjoy in both directions. Plus, the southbound lanes will be paved with noise-reducing rubberized asphalt. When temperatures cool off in September, crews will return to the project to pave the northbound lanes with the same rubberized asphalt that will make a smoother commute and a quieter freeway.

With the end of this project in sight, ADOT would like to thank drivers for their ongoing patience during construction on the Loop 303.

Corridor Aesthetics

By now, neighborhoods including Surprise Farms, Northwest Ranch, Bell West Ranch and Sun City Grand in Surprise have

more than 6 miles of completed sound walls, which are painted eggplant purple and koala tan, with inset glass blocks. There are also retaining walls along the corridor, decorated with purple tortoises. Once the construction along this section of the corridor is complete, a landscaping project will follow to beautify the freeway side of the Loop 303 further. This project will place granite, bushes, shrubs and trees to finalize the view for drivers.

Loop 303... From Grand to I-10

In April, construction on the last segment of the Loop 303 began, between Camelback Road and Glendale Avenue, which means that work is now underway from Grand Avenue south to I-10. Don't forget about the traffic interchange at Loop 303 and Interstate 10. This project, which will provide a freeway-to-freeway connection, has reached the halfway point and is on track to be completed by fall 2014.

Additionally, the design of the traffic interchange at Grand Avenue and Loop 303 has reached 30 percent. In fall of 2013, ADOT will hold public meetings to gather input and provide more details about this upcoming project near Sun City Grand and Sun City West.

Stay connected!

ADOT provides information and updates about construction-related closures and restrictions on the Loop 303 Improvement Project at ValleyFreeways.com/Loop303. Questions or comments? Email Projects@azdot.gov or call the ADOT Project Hotline at 855.712.8530. ☀️

Bell Road - El Mirage improvements kick off this fall



In September, the Maricopa County Department of Transportation (MCDOT) will begin additional intersection improvements at El Mirage and Bell roads, and widening El Mirage south of Bell.

The intersection work by MCDOT, in partnership with the City of Surprise, will ensure three through travel lanes and dual left-turn lanes in all four directions; right-turn only lanes for west, south and eastbound travel and a free-flow right-turn lane on westbound Bell Road for northbound travel onto El Mirage Road.

The project also includes the widening of El Mirage Road, south of Bell Road to Bola Drive.

"This is a very busy intersection for our city and I know I share our residents' enthusiasm about the much-needed transportation improvements coming into our Original Town Site," says District 4 Councilmember Roy Villanueva.

Additional work includes the installation of new traffic signals and street lighting; curb, gutter and sidewalk enhancements. Drainage improvements complete the scope of work.

Temporary closures or lane restrictions may occur throughout the work.

The project is scheduled for completion in January 2014.

For more information about this project please call the MCDOT 24-Hour Project hotline at 480.350.9288. ☀️



City Commissions see re-energized web sites

The City's very active volunteer Commissions advise the City Council on issues ranging from the arts to tourism to disability awareness, and now a recently revamped web presence is boosting their capability to engage Surprise residents in eye catching new ways.

"The new design is representative of the role and the enhanced presence the Council has asked our Commissions to assume in the community," says District One Councilmember and Vice Mayor Jim Biundo, a strong advocate for volunteer Commissions. "Residents will find that getting involved in the Commissions' work and sharing in their accomplishments an easier and more pleasant experience."

“Residents will find that getting involved in the Commissions' work and sharing in their accomplishments an easier and more pleasant experience.”

Vice Mayor Jim Biundo, District 1 Councilmember

The Commission presence features a home or landing page where all the City's 14 Commissions are presented, including information on various vacancies and the application process.

Visiting each Commission's individual site gives web surfers important information such as the Commission's Strategic Plan, its meeting times and dates, and its agendas and minutes. In an easily navigable and eye-pleasing style, visitors can also find Commissioner names and contact information.

New features include "news" sections where commissioners will post current commission events and news related to their mission, and even a photo gallery where events and other occasions in which the commission is involved are highlighted.

"Features such as these really serve as a colorful, interesting way of reaching out," says Biundo. "I hope it will encourage more community interest and interaction with these excellent volunteers who are doing their best to boost the quality of our community life."

See the Commission pages www.surpriseaz.gov under the "Mayor and Council" tab. ☀️

VOTE

Primary Election 2013

Primary Election 2013: Voter Registration ends July 29

The August 27 Primary Election in the City of Surprise is rapidly approaching and if you are not registered to vote, you have until **July 29** to do so.

How can I register to vote for the Aug. 27th Primary Election?

- Register at www.recorder.maricopa.gov or call for more information 602.506.1511.
- You can also register to vote at the Surprise City Clerk's Office, Monday - Thursday, 7am - 6 pm, by July 29, 2013. (Paper and online registration will be available) ***Bring your photo ID**

What will voters be voting on? Registered voters living within the following electoral districts will also be asked to vote on those council seats: Districts 1 (Acacia), 5 (Palm) and 6 (Palo Verde).

In order to determine a winner in the Primary, a candidate must receive a majority of the votes cast to be elected to a seat. In other words, a candidate would need to receive 50%, plus one vote to be declared a winner in the Primary.

If a winner isn't determined in the Primary, candidates will square off in the November 5 General Election. NOTE: All registered voters citywide will be asked to vote on the General Plan 2035: Foundation for the Future in the November 5 General Election as well.

How can I receive a ballot? All city-only elections are mail-ballot elections. All registered voters in the before mentioned Surprise electoral districts will receive a ballot by mail, beginning August 1, 26 days before the election as required by state law.

How do I cast my ballot? Once you select your choices, you can mail your ballot back to the address provided on the ballot or drop off your ballot to the Surprise City Clerk's Office, 16000 N. Civic Center Plaza, starting on August 1 - Monday through Thursday 7:00 a.m. - 6:00 p.m., and on Primary Election Day, Tuesday, August 27th - 6 a.m. - 7 p.m.

What do I do if I make a mistake on my ballot, or I lost it? For City elections only, the City Clerk's Office will be the only designated Replacement Ballot location. The Clerk's Office will be able to issue you a new ballot if your ballot was lost, spoiled or if you received the wrong ballot or did not receive a ballot at all.

Where can I go for additional election information? City Clerk's web page at www.surpriseaz.gov or call 623-222-1220. ☀

Elección Primaria 2013: Inscripción como Votante se vence el 29 de julio

La Elección Primaria del 27 de agosto de la Ciudad de Surprise se aproxima rápidamente y si no está inscrito para votar, tiene hasta el **29 de julio** para hacerlo.

¿Cómo me inscribo para votar en la Elección Primaria del 27 de agosto?

- Inscribise para votar al www.recorder.maricopa.gov o para información adicional llame al 602.506.1511.
- Uno también se puede inscribir para votar en la Oficina de la Secretaria Municipal de Surprise, lunes - jueves, 7 am - 6 pm, para el 29 de julio de 2013. (inscripción en papel o en línea estará disponible) ***Traiga consigo identificación con fotografía**

¿Sobre qué van a votar los votantes? También se les pedirá a los votantes que viven dentro de los siguientes distritos electorales votar por aquellos cargos del concejo: Distritos 1 (Acacia), 5 (Palm) y 6 (Palo Verde).

Para poder determinar un ganador en la Primaria, un candidato tiene que recibir una mayoría de los votos emitidos para ser elegido a un cargo. En otras palabras, un candidato necesitará recibir el 50% más un voto para que sea declarado un ganador en la Primaria.

Si no se determina un ganador en la Primaria, los candidatos se enfrentarán en la Elección General del 5 de noviembre. OBSERVE: También se les pedirá a todos los votantes inscritos por toda la ciudad votar en la Elección General del 5 de noviembre por el Plan General 2035: la Fundación para el Futuro.

¿Cómo puedo recibir una boleta? Todas las elecciones solamente de la ciudad son elecciones de boleta enviada por correo. Todos los votantes inscritos para votar en los antes mencionados distritos electorales de Surprise recibirán una boleta por correo, comenzando el 1 de agosto, 26 días antes de la elección como ordena la ley del estado.

¿Cómo voto mi boleta? Al seleccionar sus opciones, usted puede enviar su boleta por correo a la dirección que se proporciona en la boleta o la puede entregar en persona en la Oficina de la Secretaria Municipal de Surprise, 16000 N. Civic Center Plaza, comenzando el 1 de agosto - lunes a jueves 7:00 a.m. - 6:00 p.m., y el Día de la Elección Primaria, martes, 27 de agosto - 6 a.m. - 7p.m.

¿Qué hago si cometo un error en mi boleta, o la pierdo? Para solamente elecciones de la Ciudad, la Oficina de la Secretaria Municipal será la única localización designada como Reemplazo de Boletas. La Oficina de la Secretaria podrá emitirle un boleta nueva si su boleta se pierde, se echa a perder o si recibe la boleta incorrecta o no recibe una boleta.

¿Dónde puedo recibir información adicional tocante la elección? La página web de la Secretaria Municipal al www.surpriseaz.gov o llame al 623-222-1220. ☀

RECENTLY OPENED

NOW OPEN

RECENTLY OPENED

NOW OPEN

BUSINESSES IN SURPRISE

(Mar. 2013 - May 2013)

NOTE: The following addresses are from business permit licenses, listing Surprise mailing addresses, and do not necessarily indicate the businesses store-front address.

Retail/Auto/Service

EMGs Corner Hair Salon LLC, 15142 W. Bell Rd #128 • **Surprise Nails**, 15609 W. Bell Rd #110 • **Vicky Nails & Spa**, 14081 W. Grand Ave #103 • **Holy Crepes**, 15626 W. Acapulco Ln • **Grace & Mercy BBQ**, 16439 W. Cottonwood St (mobile vendor) • **Michelle Rauch**, 17305 W. Banff Ln. • **Galaxy Cleaners**, 17031 W. Bell Rd #104 • **Platinum Pools and Spas**, 833 W. Lenora Way • **Desert State Shotcrete Inc**, 39742 N. Prince Ave • **W C Scoutten Inc**, 1626 N. Litchfield Rd #310 • **Arrington Accounting Services LLC**, 12425 W. Bell Rd #118 • **Security Title Agency Inc**, 13985 W. Grand Ave #100 • **Firebird Fuel**, 11171 N. Solar Canyon Way • **Laura L. Davis Certified Public Accountant**, 14216 W. Evans Dr • **Tiffany's Cakes and More**, 18463 W. Port Royale Ln • **String Beads of Design**, 13652 W. Gelding Dr • **Mobile Signer**, 12031 N. 144 Dr • **Your Golf Cart Guy LLC**, 16969 W. Manchester Dr #1 • **Mary Kriss Photography**, 14086 W. Windrose Dr • **Salazar Landscaping & Gardening**, 15445 N. Jerry St • **Desert Virtuals LLC**, 18402 W. Lisbon Ln • **AZ Diamond Janitorial**, 15164 N. 140 Dr #2152 • **Chrisville Creations**, 11595 N. 165 Ave • **Arizona Country Bling**, 14249 N. 152 Ave • **Wolf Paw Cheese**, 16197 W. Hearn Rd • **Beacon International LLC**, 13331 W. Caribbean Ln • **Home Guardian Services**, 15644 W. Acapulco Ln • **My Butler and Maid**, 11876 N. 147 Ln • **Smokin Roses LLC**, 11384 N. 161 Ln • **C Porche**, 14596 W. Christy Dr • **Spade Armory**, 13585 W. Caribbean Ln • **The Web Nirvana**, 17136 W. Cottonwood St • **Ryan C. McGinley Photography LLC**, 16761 N. 152 Crt • **Mr. Mike's Handyman Service**, 13458 W. Watson Ln • **Roadrunner Video**, 17434 W. Gelding Dr • **Javelina Woodcraft**, 15944 W. Tasha Dr • **The Real McCoy BBQ LLC**, 16846 W. Lundberg St • **Good Faith Home Healthcare & Transportation Agency**, 17729 W. Voltaire St • **We Serve U LLC**, 17032 W. Bristol Ln • **VSLZ Fashun Group**, 14763 W. Lucas Ln • **Jessica Mauss Photography**, 17871 W. Wood Dr • **West Valley Office Assistance LLC**, 16240 N. 151 Ave • **Arizona Six Shooters**, 15379 W. Yucatan Dr • **Tony's Carpet Tile and Grout Cleaning Surprise**, 15410 N. 170 Ln • **360 Painting**, 17434 W. Spring Ln • **Mar Imports 2**, 18353 W. Hayden Dr • **Connie's Lawn Service**, 15644 N. Greasewood St • **Bully Man**, 17852 W. Parra Dr • **DRufer Photography LLC**, 14224 N. 158 Ln • **My Bean Counters Inc**, 17321 W. Tara Ln • **Mr. Solar Service**, 16601 W. Marconi Ave • **R S LLC**, 14743 W. Willow Ln • **West Valley Woodgrains Etc**, 16775 W. Ipswitch Way • **Diane Ehlers**, 17836 W. Redfield Rd • **Hearts of the Desert LLC**, 15778 W. Caribbean Ln • **Premiere Dry Cleaners**, 14010 N. Litchfield Rd #208 • **NS Estate Sales LLC**, 13059 NW Grand Ave #10 • **Talk Your Game Inc**, 12425 W. Bell Rd #113 • **Royer's Senior Placement Services LLC**, 14537 W. Grand Ave #110 • **Elite Athletics**, 17696 170 Ln • **JV Surveying LLC**, 15278 W. Bell Rd #103 • **Havelock Adams Property Management**, 14666 Bison Path • **Yong In Master An's Tae Kwon Do**, 15403 W. Greenway Rd B-101 • **Team Monstro BJJ**, 16551 N. Dysart Rd #121 • **Dragon Asset Holdings LLC**, 15942 N. 171 Ln • **Sensory Goods**, 13410 W. Foxfire Dr #100 • **Suzy's Doggy Delights LLC**, 11663 W. Bell Rd #7 • **Dusty Duo Ceramics**, 14291 W. Grand Ave #119 • **Other Mothers**, 12851 W. Bell Rd #108 • **Sears Home Appliance Showroom**, 13980 W. Bell Rd #10 • **Surprise Flooring**, 15170 W. Bell Rd #107 • **Mountain Mattress & Furniture**, 11113 N. Solar Canyon Way • **Yerberia La Profecia #2**, 16551 N. Dysart Rd #117-B • **The Hertz Corporation**, 13301 N. Auto Show Ave • **Empire Coin LLC**, 14783 W. Grand Ave

Restaurant/Bar

Subway #10542, 12801 W. Bell Rd #6
Subway #33382, 13954 W. Waddell Rd #115
Subway #40729, 16811 N. Litchfield Rd #100
Rita's Mexican Food, 15643 N. Reems Rd #106
Taco Bell #28435, 16655 W. Bell Rd
Freddy's Frozen Custard & Steakhburgers, 14029 W. Waddell Rd.
Ann's Asian Bistro & Bar, 11340 W. Bell Rd #118
Pinoy's Bistro Inc, 13761 W. Bell Rd #213
City Café @ Surprise, 16000 N. Civic Center Plaza
Lily's Bar & Grill, 15332 W. Bell Rd #101
Longhorn Steakhouse, 14127 W. Bell Rd

Office/Medical/Dental

Surprise Oral and Implant Surgery, 15276 W. Brookside Ln #141
American Family Insurance, 15423 W. Waddell Rd #102
Ignacio C. Delgadillo Agency LLC, 15423 W. Waddell Rd #102
Herd Legal PLLC, 13065 W. Grand Ave #7
Gerber Law PC, 12133 W. Bell Rd #202
Grusecki Audiology & Hearing Aid Services LLC, 12691 W. Smokey Dr #131
Vital Care Rehabilitation, 14545 W. Grand Ave #108
Sun Health, 14719 W. Grand Ave #112
Son City Insurance Inc., 11340 W. Bell Rd. #104-D

Assisted Living

Dahlia Care LLC, 14941 W. Dahlia Dr



What's going on? at the Senior Center

Fitness Center

8:15 a.m. – 3:45 p.m.
Monday – Friday
Annual membership fee \$30
(\$35 non-residents) Winter only,
\$20 (\$25 non-residents)

Enjoy a hot lunch and shop on Hollyhock Street

Hot lunches are available weekdays for a \$3.50 contribution; please call ahead for a lunch reservation. You may also enjoy the mini Café, offering gourmet coffees, tea & biscotti for nominal prices. Then browse the Thrift Shop to pick up great bargains, gifts, jewelry and greeting cards.

Social time

At the Senior Center you can enjoy a variety of card and board games, BINGO, crafts, movies, trips and Mahjong.



Computer Classes

(Class limited to 6)

- Basic 1 & 2
- Email 1 & 2
- Internet 1 & 2

Must take Level 1 classes before Level 2

\$10 (\$12 non-residents), Pre-register at the Senior Center Front Desk. All classes are 9:30 a.m. – 11:30 a.m. Details and dates call 623.222.1500 or visit www.surpriseaz.gov/recreation.



Upcoming Classes

For class information or to register, please call 623.222.1500, stop by the Senior Center or visit www.surpriseaz.gov/recreation.

Summer Classes: Computer, Guitar I & II, Monday Morning Crafts, Fun Exercise, Stretch & Flex, Needlecrafts, Quilting, Mahjong, Indoor Walking, Genealogy on Computer (Sept).

Classes returning this fall: One Stroke Painting, Spanish Beginner & Intermediate, AARP Safe Driving, Finance 50+, Drawing with pencil & color

Volunteer in Surprise

Opportunities are available in several city departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police, Public Works Fire Hydrant Painting, or Community & Recreation Services. Learn more at www.surpriseaz.gov/volunteer.



8th Annual Surprise Senior Idol

Enjoy entertaining performances from dancing, singing, comedy and more by contestants 50 years and better as they compete for a variety of prizes. Winners determined by audience votes! Call 623.222.1500 for more information.

Date: Wednesday, July 10
 Time: 1 p.m.
 Location: Valley Vista Performing Arts Center
 15550 Parkview Place
 Fee: \$6 pre-sale /\$7 at the door

Pre-sale tickets available at Senior Center, 15832 N. Hollyhock St. or CRS Office, 15960 N. Bullard Ave.

**For up to the minute calendar of events visit www.surpriseaz.gov.

City Events



JULY 4 30th Annual 4th of July Celebration, Surprise Stadium, 15850 N. Bullard Ave. Gates open 4:30 p.m.; Rookie League Baseball at 5:30 p.m.; Fireworks follow the game appx. 8:30 p.m. 623.222.2000. (City Offices Closed; Holiday sanitation schedule in effect)

JULY 4 4th of July Pool Party, Surprise Aquatic Center, 5 p.m. – 8 p.m. Enjoy games and stay cool in the pool, then hang poolside for the fireworks. Concessions available for sale. \$6 for residents.

JULY 10 Surprise Senior Idol, Valley Vista High School Performing Arts Center, 15550 Parkview Place, 1 p.m. Enjoy entertainers ages 50 and better as they compete for prizes! Tickets on sale at the Senior Center or CRS Office \$6 in advance, or buy at the show for \$7. 623.222.1500.

JULY 11 CCC-CPR class, Public Safety Building Auditorium, 14250 W. Statler Plaza, 9 a.m. and 1 p.m. Register by calling 623.222.3541 or 623.222.5128.

JULY 18 Profit and Preservation Workshop, AZ TechCelerator (Building D), 12425 W. Bell Road, 9 a.m. - 10:15 a.m. Register for this free business workshop by calling 623.222.3242.

JULY 29 Voter registration deadline for August 27 City of Surprise Primary Election. For election information visit the City Clerk's web page at www.surpriseaz.gov or call 623-222-1220.

AUG 5 Dysart Unified School District - first day of school

AUG 8 CCC-CPR class, Public Safety Building Auditorium, 14250 W. Statler Plaza, 9 a.m. and 1 p.m. Register by calling 623.222.3541 or 623.222.5128.

AUG 24 Dive In Movie, Surprise Aquatic Center, 7:30 p.m. Stay cool in the pool while you enjoy a family-friendly movie. Tickets on sale at the pool of CRS Office. \$3 resident/ \$6 non-resident. 623.222.2000. www.surpriseaz.gov/specialevents.

AUG 27 City of Surprise Primary Election. Voters to decide council seats in Districts 1, 5 and 6. For election information visit the City Clerk's web page at www.surpriseaz.gov or call 623-222-1220.

SEP 2 Labor Day Holiday, City Offices Closed. Holiday sanitation schedule in effect.



youth/teen summer 2013

For registration and other information about teen events visit www.surpriseaz.gov/recreation or call 623.222.2000.

Dance Camp

Ages 6–18

July 8 – 12
9 a.m. – Noon.

This one-week camp teaches Hip Hop, Jazz, Ballet, Break Dancing & More! Resident \$70/- Non-resident \$90.



Golf Camp Ages 7 – 17

July 8 – 12, 7:30 a.m. – 9:30 a.m. Swing, chipping, putting and sand shot skills are the focus of this camp. Clubs provided if needed. Resident \$70/ Non-resident \$90.

Teen Midnight Basketball

Ages 13 – 18

Every Saturday through July 27.
9 p.m. – Midnight, Countryside Rec Center. Bring your own team or play with others. Co-ed sport. Volleyball will also be offered.

Teen Summer Nights Ages 11 -14

July 12 & 26, Aug. 9 & 23
7 p.m. – 10 p.m., at Sierra Montana Rec Center. Enjoy the DJ spins and dance with your friends! Other activities include video game tournaments, dodge ball, air hockey and more! \$5 per person, or \$20 for season pass.



City of Surprise Senior Center

15832 N. Hollyhock St.
623.222.1500

Monday - Friday 8:00 a.m. - 4:00 p.m.

For ages 50 and better

Cost: \$12 Annual membership
\$15 Non-residents

** Non-resident rates apply for classes and trips

Are you new to Surprise?

Stop by the Senior Center for a tour and receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide a name and address.

We're Online!

Visit www.surpriseaz.gov/recreation and click on Senior Services. Print your calendar and newsletter from home. Activities updated monthly!



HOA Academy

Registration is now open for the very popular Surprise HOA Academy! Topics range from contracts and budgeting to CC&R enforcement and code compliance.

Register by Sept. 26 online under the Neighborhood Services Division of Community and Economic Development pages at www.surpriseaz.gov or call 623.222.3242 for more information.

Save the Date!

POSTAL PATRON

GENERAL PLAN 2035



A voter decision

The Surprise City Council unanimously approved the General Plan 2035 in May, setting the stage for a vote of the people in November.

The General Plan sets out a “road map” for land use throughout Surprise, which in turn affects the look and the character of different parts of the city. You can see the proposed plan at www.surpriseaz.gov/generalplan

The Council-appointed and citizen-led General Plan Advisory Committee (GPAC) began meeting in spring 2012, charged with engaging residents and making a final recommendation to the Council.

For 18 months, Committee members oversaw a visioning and outreach process that included public-input surveys; visioning sessions with various city boards and commissions; and numerous outreach events including informational booths at Spring Training games, block parties and open houses. More than 2,000 residents participated.

“I commend the hard work of our GPAC members,” says District 3 Councilmember John Williams. “This group of engaged residents carefully reviewed all the elements of the plan, always mindful of how important it is to get others involved in creating a document that will guide the long-term vision for our city.”

State law requires all municipalities to update the General Plan every 10 years through a voter ratification process.

The Surprise Planning and Zoning Commission approved the updated plan on May 3, the City Council

gave the OK on May 14 and June 25, following the Arizona Attorney General’s Office review. The final plan will now go before the voters in the November General 2013 Election.

To view the General Plan 2035: Foundation for the Future visit surpriseaz.gov/generalplan.

To determine if you are registered to vote in the November election, contact the City Clerk’s Office at 623.222.1200. 🌞

