



Division of Public Health Services

*Office of the Assistant Director
Public Health Preparedness Services*

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JANICE K. BREWER, GOVERNOR
WILL HUMBLE, DIRECTOR

November 18, 2013

Michael White
Fire Chief
Surprise Fire Department
14250 W. Statler Plaza, Suite 101
Surprise, AZ, 85374

SUBJECT: PREMIER LEVEL EMS AGENCY CERTIFICATE

Dear Fire Chief Michael White:

On behalf of the Arizona Department of Health Services and the Bureau of EMS and Trauma System please accept this certificate signifying ***Surprise Fire Department*** has met the requirements for a **Premier Agency** in the Premier EMS Agency Program (PEAP). The Bureau established this quality care improvement initiative to collaborate with EMS agencies in utilizing data to improve patient outcomes for ST-segment Elevation Myocardial Infarction (STEMI), stroke, trauma, and Out of Hospital Cardiac Arrest (OHCA).

PEAP has two categories of EMS participation levels. The first level is a "Participating Agency," where the EMS agency satisfies at least two of the four PEAP requirements. The second level is a "Premier Agency," where the EMS agency satisfies all four requirements.

The four PEAP requirements include:

1. Documenting agency leadership commitment to PEAP;
2. Developing a Quality Assurance (QA) program;
3. Collecting and submitting electronic EMS patient care reports as an AZ-PIERS participating agency; and
4. Ensuring data feeds back into the QA program to inform the analysis and improvement of care.

Surprise Fire Department has satisfied all four requirements and become a "Premier EMS Agency".

Please contact me at 602-542-2246 or at Rogelio.Martinez@azdhs.gov if you any additional concerns. Thank you for your continued dedication to PEAP and to the protection of the people in Arizona!

Sincerely,

A handwritten signature in cursive script that reads "Rogelio Martinez".

Rogelio Martinez
Data and Quality Assurance Section Chief
Bureau of EMS and Trauma System