

# SURPRISE Progress



## **New Amenities BOOM in Surprise!**

### **INSIDE:**

**Get help for your  
small business**

**Surprise Economic Development  
team lures businesses and jobs**

**Recently opened  
businesses**

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## SURPRISE Progress

Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email [ken.lynch@surpriseaz.com](mailto:ken.lynch@surpriseaz.com) with your comments and suggestions.

**Ken Lynch**  
Communications Director

**Diane Arthur**  
Public Information Officer

**Doug Tolf**  
Graphic Designer

### SURPRISE PROGRESS AWARDS

APEX Award of Excellence 2007	3CMA Silver Circle Award 2003-2005	3CMA Award of Excellence 2002
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## SURPRISE ARIZONA

**City Council 623.222.1300**

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Gary "Doc" Sullivan, Vice Mayor, District 3  
John Longabaugh, District 1  
Martha Bails, District 2  
Danny Arismendez, District 4  
Joe Johnson, District 5  
Gwyn Foro, District 6

**City Manager 623.222.1100**

Jim Rumpeltes

**Planning & Zoning Commission 623.222.3133**

Lyn Truitt, Chairman

Jan Blair	Steve Somers
Skip Hall	Wayne Tuttle
Richard Alton	Fred Watts

**TTY: 623.222.1008/VP: 623.222.3821**

**Arts & Cultural Advisory Board**  
623.222.1300

**Revitalization Advisory Board**  
623.222.1551

**Economic Development  
Advisory Board**  
623.222.3300

**Transportation Committee**  
623.222.3290

**Parks & Recreation Advisory Board**  
623.222.2000

**Disability Advisory Commission**  
623.222.3821  
TTY: 623.222.3802

### City Council meetings

**Surprise City Hall, 12425 W. Bell Road** Info: 623.222.1200

6 p.m. on the second and fourth Thursday of the month

- October 11th and 23rd
- November 8th and 29th
- December 13th

### Planning & Zoning Commission meetings

**Surprise City Hall, 12425 W. Bell Road** Info: 623.222.3133

6 p.m. on the first and third Tuesdays of the month

- October 2nd and 16th
- November 6th and 20th
- December 4th and 18th



**City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11**, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. Broadcast times are: 8 a.m. Friday, Noon Saturday, 7 p.m. Sunday, 7 p.m. Monday and 2 a.m. Wednesday.

# New Amenities Boom in Surprise!

It's a great time to be in Surprise! Our growing community continues to add big city amenities while retaining our small town feel. A variety of shopping and dining venues are opening all the time (see pg. 9 for a list of recently opened businesses), and you have no doubt noticed the recent leap in public services that are open or getting ready to open in Surprise. Throughout this issue of Progress, we will take a look at the more than \$110 million in public projects that are helping create a city that defines vibrant southwest living. Check out these stories:



**The Surprise Tennis and Racquet complex features 25 tennis courts and spaces for racquetball and table tennis**  
**page 4**



**The new Public Safety Building is up and running with an autumn open house in the works.**  
**page 8**



**The Bell Road Reconstruction Project is creating an entirely new west bound Bell Road from Grand Avenue to Parkview Place**  
**page 9**



**Construction is underway at a new City Hall which will offer state of the art services to residents**  
**page 9**



**Ribbon cuttings at two new fire stations in September and October, and a third new station breaking ground this fall**  
**page 10**

Early this summer, the Sierra Montana Recreation Center opened at 17680 W. Spring Lane. The Center features a softball field, a multipurpose field, basketball courts, sand volleyball courts, playgrounds, ramadas and barbecue facilities.

As we head into the cool winter months, there is more to do in Surprise than ever. Stay tuned to [www.surpriseaz.com](http://www.surpriseaz.com) and Surprise 11 for more details as annual events such as the December Surprise Party draw closer. See pg. 13 for a brief list of autumn events.

The \$110 Million  
Public Projects  
**BOOM!**

# Making a Racquet

Surprise ready for big-time tennis



**“Residents of all skill levels and ages can come here to take lessons or just have fun.”**  
*John Austin, Tennis and Racquet Complex Manager*

**W**ith a snip of a ribbon, Surprise officially welcomed the largest public tennis facility in Arizona as the Surprise Tennis and Racquet Complex opened for business Saturday, September 8, 2007.

“This is a great day for Surprise,” said Surprise Community and Recreation Services Director Mark Coronado. “This facility will create an active, fun filled experience for all ages. But it also means you can see great tennis from around the city, the region and even the country. We have already received interest about hosting national level tennis tournaments here.”

The complex is 15 acres of state of the art racquet facilities. The 25 tennis courts feature 17 that are lighted for night use and a center court arena with a potential seating capacity of 10,000.

But it is not just tennis on the mind of complex manager John Austin. You will find a spacious 9,200 square foot clubhouse with two indoor racquetball courts, a table tennis area, meeting rooms, a retail pro-shop and snack bar.

“This is an asset that will place Surprise among the elite tennis facilities,” Austin said, “But at the same time, residents of all skill levels and ages can come here to take lessons or just have fun.”



*Complex Manager John Austin gives instruction to Surprise resident Kenneth McCoy.*

Want to take up tennis or get the kids into it? The facility features classes aimed at all skill levels and experience, such as middle school children, adults with tennis experience, people interested in team play, high school players and even a child-parent clinic where parents and kids can learn the game together. "And if you just want to find out what tennis is all about, maybe as a change of pace for your regular workout, this is the place to be," Austin says with a smile.

"It's a great game and wonderful exercise," he adds. "We have worked hard to make it available to everybody."

For more information contact the facility at 623.222.2400 or visit [www.surpriseaz.com](http://www.surpriseaz.com). Just type "tennis" into the search engine on the homepage.

**More on the web!**   
[www.surpriseaz.com](http://www.surpriseaz.com)



# Did you know?

## Surprise Web site makes life easier

The city of Surprise Web site makes it easy to get service or useful information from the city of Surprise. Check out these features at [www.surpriseaz.com](http://www.surpriseaz.com).

### Resident Services

On the left hand side of the page, this link will take you to a list of more than 60 city services. Just find what you are looking for and click again, and you will go to the web page that has the information you need.

### Service Requests

This link, also on the left hand menu, takes you to a list of services the city provides. All you need to do is check the service you need, such as sanitation issues or street repair, type in some basic information, and your request goes directly to the people who can make it happen. No need to figure out which city department is involved!

### Notify Me

Also on the left hand menu, you can sign up to receive city news and announcements within minutes of their release. Select which type of news you are interested in, or choose to receive all city news releases. We will send them directly to your e-mail box (and we don't share your email address with others).

Surpriseaz.com is a fast, convenient way to get what you need from the city of Surprise.



# Southwest living means saving H<sub>2</sub>O

## Surprise Ordinance shows how

Even if you are new to our community, you've probably heard: Arizona is in a drought. For more than a decade, below average rainfall has plagued our entire region. As the drought continues and growth shows no signs of slowing, conserving water becomes more important than ever.

Many cities around the desert southwest have ordinances imposing some regulation on how water is used and managed, and this summer, the Surprise City Council adopted the city's first water conservation ordinance.

"It is designed to educate and assist our community in keeping water wastage to a minimum," says Christine Nuñez, Environmental Manager of the Surprise Water Services Department.

The city now officially promotes xeriscape landscaping through the ordinance, which Nuñez calls a key conservation measure. "In addition to the year round color you get from low water use and native plants, they generally require less maintenance than typical landscaping," she says. The new ordinance requires new developments to feature at least one model home that shows off water efficient landscaping. The models will also demonstrate water saving irrigation systems.

Artificial, synthetic turf can no longer be banned in residential areas, according to the new ordinance. "These systems have evolved to the point that they look and feel very much like the real thing," Nuñez says, "so there is no reason on aesthetic grounds to allow HOAs to ban them. Instead, we encourage people to go green artificially because artificial turf saves so much water."



### Other important highlights of the ordinance

**Water features/Fountains:** In order to limit water waste through evaporation, water features/fountains cannot spray water into the air in excess of six feet. Excluded from this provision are misting systems used solely for cooling and water parks or recreational water features located within a community recreational center. Water features/fountains shall reuse filtered backwash in a manner that benefits surrounding plant life and landscaping.



**Water Waste Enforcement:** Water waste violations include, but are not limited to, broken exterior pipes, hoses or plumbing fixtures that leak water and are not repaired within 72 hours. Repeat water waste offenders may be cited and fined.

**Automatic shut-off nozzles:** Required for all outdoor hoses, available at local grocery, retail and hardware stores.



**Declaration of Water Emergency Authorized:** In the case of acute water shortages, the city may declare a water emergency to implement mandatory water conservation measures. These measures may include prohibiting all outdoor irrigation (except for areas irrigated with reclaimed water), restaurants being restricted from serving water unless customers request it, and restrictions on filling pools, fountains and spas.

For more information about the Water Conservation Ordinance, please contact Christine Nuñez at 623.222.7035.



# “Road map” to the future taking shape

**A**fter more than a dozen public meetings and input from hundreds of Surprise residents, the General Plan 2008 Update process moves into a new phase this fall.

“The meetings, surveys and internet outreach produced a great deal of feedback,” says Surprise Community Development Director Scott Chesney. “It was a stimulating and thought provoking experience for everyone. We approach the next phase with a great deal of energy and enthusiasm.”



The General Plan is the “road map” the city uses to plot the course of development. It designates how land in the city can be used and developed. The General Plan covers the city’s planning area, approximately 300 square miles outside the current city limits.

During the fall, staff will draft update language, taking into account all that was learned from the summer series of meetings and input opportunities. “The community conversation never stops,” Chesney says. “Once we have draft language in place, we will convene meetings to present the language and offer more input opportunities.”

Chesney says the process will conclude with General Plan Update recommendations to the Surprise City Council in July of 2008.

If you are interested in the process or would like to comment on the General Plan, visit [www.surpriseaz.com](http://www.surpriseaz.com) and click on the General Plan Update icon at the bottom of the page.

**More on the web!**   
[www.surpriseaz.com](http://www.surpriseaz.com)



## City Memo

In the continual pursuit of exceptional service the city of Surprise will now be open on Columbus Day, October 8, 2007.

The city has historically been closed on the national holiday, but as Surprise continues to grow, we look for new ways to keep up with your service needs.

Since the city remains open on Columbus Day, trash schedules will not be changed. You can expect regular pick up on your normal trash day.

# PUBLIC SAFETY BUILDING

FIRE ADMINISTRATION POLICE DEPARTMENT MUNICIPAL COURT CITY PROSECUTOR



## City services work in harmony

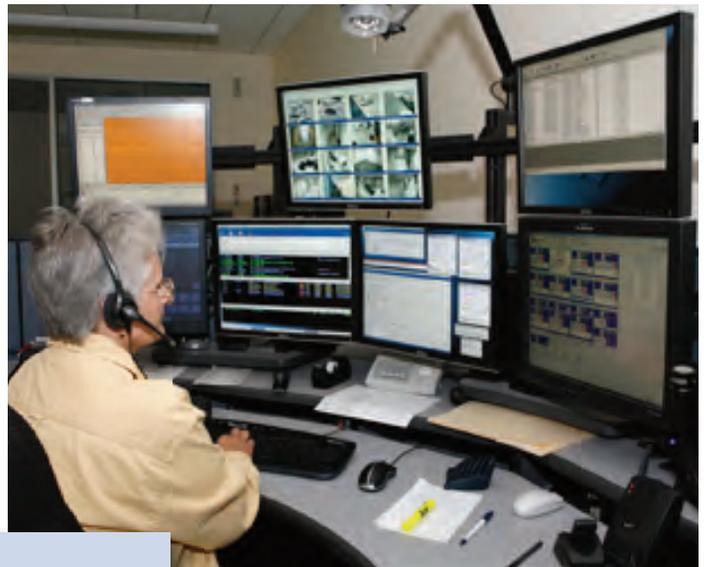
### Fire, Police, Courts, Prosecutor unite in service

High growth rates present a major challenge for Surprise public safety and legal systems, and they have been more than equal to the task. Last year, Surprise had the lowest serious crime rate of any city of more than 100,000 in the valley, and the Surprise Fire Department is opening fire stations at a rapid pace. Slowdowns and backlogs in Court administration have been addressed aggressively.

Now public safety takes a major step into the future with the opening of the new 94,000 square foot, \$65 million Public Safety Building at Surprise Center.

“Police and Fire each share a goal of keeping people safe in their homes, their neighborhoods and on the streets of the city,” says Surprise Fire Chief Michael White.

“As we move forward, our need is to coordinate more effectively and support each other while providing our personnel and residents with a first class facility,” says Surprise Police Chief Dan Hughes.



Surprise Police department's state of the art 911 dispatch center.

**“ Police and Fire each share a goal of keeping people safe in their homes, their neighborhoods and on the streets of the city”**  
**Chief Michael White, Surprise Fire Department**

“We always strive to maximize efficiency as demand for courts services grows,” says Presiding Judge George Logan, whose operation has moved from 12604 Sante Fe Drive. “By adding courtrooms and locating with the Police Department and Prosecutors, we will make the process speedier and reduce court appearances per case.”

Police and Fire share an amphitheatre style lecture and training auditorium, as well as the city's new Emergency Operations Center.

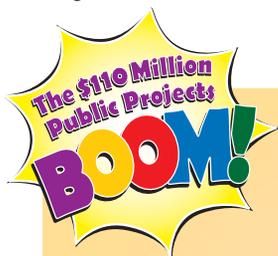


Surprise Police officers take aim at the new indoor shooting range.

“We have more professional working spaces for our officers,” says Hughes, whose department had been packed into a series of triple wide mobile homes. “That gives us a boost in the very competitive market for new recruits.”

An open house and ribbon cutting is scheduled for autumn.

Adjacent to the Public Safety Building is the under construction City Hall, a four-story building with an adjacent single story wing, slated to open in December 2008. City Hall will provide easier access to public services and much needed meeting space for people doing business with the city. The city aims to have college level day and evening classes on the campus “in the spirit of the Surprise Vision, which calls for a city of educational excellence,” says City Manager Jim Rumpeltes.



## Rebuilding Bell Road

### 5 year reconstruction underway

The Bell Road Reconstruction Project is off to a good start, according to Surprise Public Works Director Robert Beckley. “We are rebuilding the three west bound lanes of Bell from Grand Avenue to Parkview Place, about a 1.75 mile stretch,” Beckley says of the \$2.5 million project. “The work is going as planned, and we will be finished no later than mid to late December.” The finished product will be an entirely new road surface with a life expectancy of about 20 years, Beckley says.

Over the next five years, Bell Road will be rebuilt in each direction from Grand to the Beardsley Canal, a \$12.5 million commitment. To keep up on Bell’s progress, visit [www.surpriseaz.com](http://www.surpriseaz.com) and click on the “Bell Road Reconstruction Project” icon at the bottom of the page.

More on the web!

[www.surpriseaz.com](http://www.surpriseaz.com)



# Public Works keeps our roads looking great

Major projects such as Bell Road get a lot of attention, but Surprise also invests millions into keeping neighborhood streets around the city in good repair.

“We work to lengthen the life of pavement around the city, and we are committed to a \$2.5 million program this fiscal year,” says Surprise Public Works Director Robert Beckley.

Surface treatments such as micro surfacing and slurry sealing, when done in a timely manner, keep streets in good repair longer, Beckley says.



Public Works Division Manager Antonio De La Cruz says crews work hard to be sure residents know when their streets are scheduled for maintenance. “We hand deliver fliers to every house and apartment complex on the effected street,” he says. “Street maintenance has an impact on daily life so we try to be sure everyone knows when it is scheduled. For example, you might have to make sure your car is off the street on a certain morning when we are coming through.”

Are streets in your neighborhood due for maintenance? Log on to [www.surpriseaz.com](http://www.surpriseaz.com) and check the calendar on the home page, or visit the Public Works Web site and click on Street Maintenance.

## Coyote Lakes Intersection gets Green Light

Another Bell Road project is improving traffic flow and making access easier for residents and businesses in the Coyote Lakes area.

The \$1.3 million project includes a new Coyote Lakes entrance and signal, 600 feet west of the previous entry to the community. The new entry is a fully developed intersection with a traffic control signal and right and left hand turn bays from Bell.

The improvements also provide improved access for businesses and residents on the south side of Bell.

“Westbound Bell traffic now has a left turn lane and a signal to enter Toliver Plaza businesses and the Rose Garden residential community,” says Surprise Engineering Department Director Dr. Robert Maki. “People entering Coyote Lakes either east or westbound have a designated turn lane at the new signal also, making it easier and safer while improving traffic flow on Bell.”

# FIRE SAFETY

## A Top Priority for the City of Surprise

**D**espite the rapid increase in population, the Surprise Fire department is staying ahead of the growth curve, opening new facilities all over the city.

On September 22, Surprise residents joined Fire officials in the ribbon cutting for Fire Station 306. The two bay, \$3 million facility is located at 16445 W. Clearview in Sun City Grand.

“This is a great day for the residents of Surprise,” said Fire Chief Michael White at the ribbon cutting. “The team effort between the department and the residents of Sun City

New Fire Station 306



New Fire Station 305

Grand has resulted in a first class facility that will save lives and property throughout the area. It is a big step forward.”

On October 13, you are invited to attend the grand opening of Fire Station 305, located at Greenway and Parkview Place, adjacent to Valley Vista High school.

“This is a very strategic location,” Chief White says of the 4.5 bay, \$4.2 million dollar facility. “With immediate access to a main thoroughfare and within minutes of thousands of residences, 305 will make a major contribution to public safety.”

Still to come this fall is the groundbreaking for the 3-bay Fire Station 307 at 161st Avenue and Cactus in Greer Ranch. The projected construction for the station is approximately \$3.5 million.

Once ground is broken, Chief White says it typically takes about ten months to build out a fire station. “Our aim is to keep response times low, and we have carefully studied where to locate these new facilities. 307 is in just the right spot, and we are anxious to see it open and providing service.”

New stations are not the only news the department is celebrating these days. In October, the first city of Surprise firefighters will graduate from the new Glendale Regional Public Safety Training Center. The Center is a partnership among the cities of Surprise, Avondale, Peoria and Glendale, and is the first training center for firefighters in the west valley.

**“Our aim is to keep response times low, and we have carefully studied where to locate these new facilities.”**

**Fire Chief Michael White**

# Selling our Sizzle

## Economic Development team lures business, jobs

**A**fter a triumphant marketing trip to San Diego, the city of Surprise Economic Development team looks forward to new conquests.

Prior to the journey to the International Council of Shopping Centers Show, the department asked residents, via [www.surpriseaz.com](http://www.surpriseaz.com), what businesses they would like to attract to Surprise.

“San Diego was very important because we could meet face to face with the representatives of those companies and say, ‘The residents of Surprise are really excited about bringing you to our city,’” Hagen says. “The response was very positive and we will continue to follow up.”

Recent national recognition for Surprise in the biomedicine field has Hagen fired up. “Expansion Solutions” magazine recognized the city for the “excellence of the work it has done in the medical industry.” Hagen and team continue work on a long-range plan to develop more than 100 acres at Surprise Center into a biomedical research park.

“It is nice to be recognized,” Hagen says. “But we are focused on bringing those plans to fruition.”



The Surprise Economic Development team (l-r): Al DeAngelis, Megan Griego, Director John Hagen and Kathryn Cooper (not pictured: Jeanine Jerkovic)

Hagen’s team is busy promoting the industrial park area along the BNSF rail spur from Waddell to Peoria. “We call it the Southwest Railplex,” Hagen says “and not because it is in the southwest part of our city. It’s not! We think of it as a railplex for the entire southwestern United States.”

Already, Crescent Crown has plans for a beverage distribution facility on 40 acres of the Railplex that will make it the largest private employer in Surprise.

What’s next for the Economic Development team? “We have sales trips planned to Texas and California with our partners in the Greater Phoenix Economic Council,” Hagen says. “We hope to bring more good news home to Surprise soon.”

## Want to open a small business in Surprise? We’re here to help!

**S**tarting up a small business can be a life-long dream, but keeping the dream alive means keeping that business going! If you are among the thousands of Surprise residents who own or would like to own your own business, the city of Surprise and Al DeAngelis can help.



Al DeAngelis (center) helped Empire Bagels & Deli become one of the premier delis in the city.

DeAngelis guides entrepreneurs in their quest as part of the Small Business Assistance Program, a free city service.

DeAngelis is a retired Coca Cola franchisee who also owned numerous delicatessens. “But I only lasted in retirement for about six weeks,” he smiles. “I need to be involved and making an impact. Helping others get started is very gratifying and makes a difference to the health and vibrancy of Surprise.”

DeAngelis sets up meeting times around the community where anyone can drop by to lay out their plans. “The Economic Development Department recognizes that if we can help people avoid common mistake and find solutions to common problems, the whole community wins,” he says.

A big issue? “Money!” DeAngelis says. “Many people looking to start their own business put too much personal money at risk or go too deeply into debt early on.” DeAngelis often suggests starting an in-home business to avoid this common problem. “In-home businesses are a big part of our success as a community,” he says. “Around 50% of city business licenses go to in-home businesses.”

Over the course of the past 18 months DeAngelis has helped at least 26 small businesses in Surprise.

# Are you a Master of Destruction?

No one likes to think about disaster striking our community, but the possibility is always with us, whether from freak weather or chemical accidents or more sinister sources.

“Despite the best efforts of public safety agencies at all levels of government, in a community wide disaster, it is possible you may need to care for yourself and your family for three days or more,” says Surprise Assistant Fire Chief Kevin Pool. “But with a little forethought, it is not difficult to be ready and stay ready.”



Assistant Fire Chief Kevin Pool displaying items that should be part of a disaster supply kit.

Pool suggests survival kits for a variety of situations. “Please think about a “grab and go” kit you can have at the ready in case you have to leave your home quickly, such as in flooding or a chemical emergency,” he says. “This should include items such as food and water for three days, first aid supplies, basic tools such as work gloves, needle and thread, and flashlights, even clothing and bedding.”

Pool says to keep bulky items such as clothing and bedding in ready to go backpacks or duffle bags or even in unused trash containers.

It is also a good idea to have a disaster supply kit at work, he advised. “A disaster developing on a week day means many people will be at work,” he says. “Be sure to have a one-container “grab and go” kit that you can get to easily.”

Although battery operated radios and flashlights can be useful, Pools says many people forget to keep the batteries fresh, and they may be useless when needed. “Look in sporting goods or other specialty stores for wind up flashlights and radios,” he says. “That’s a “store it and forget it” item until it is needed. But you should still check the batteries every six months for deterioration.”

Get a comprehensive look at what should be in your disaster kit by visiting [www.surpriseaz.com](http://www.surpriseaz.com) and going to the Fire Department page. You will see the “disaster kit” link on the left hand side.



# Now Open!



More on the web!



View Commercial Projects in progress:  
[www.surpriseaz.com/currentprojects](http://www.surpriseaz.com/currentprojects)

## Recently opened businesses

### Retail/Auto/Service

Your Place Services LLC, 17282 W Maui Ln.; Ice Eagle, 18217 N Skyhawk Dr.; RM Construction, 17006 W Post Dr; Arizona Rentals & Concierge Service, 14245 W Grand Ave. #1; Melissa Jensen Photography, 17750 W Watson Ln.; Ewing Renovations, 14971 W Bloomfield Rd.; Rio Mirage Cafe Corporation, 13863 W Bell Rd.; My T-Stylin', 15446 W Hope Dr.; Wydella Construction, 9933 Pineaire Dr.; Yuki No Hone, 16896 W Rimrock St.; Dump and Delivery Dawg, 14931 W Poinsettia Dr.; Side x Side Concepts & Audio, 13260 W Foxfire Dr. Ste #2; Roadrunner Graphics and Web Design, 17412 N Cassi Dr.; Senior Helpers of the West Valley, 10451 W Palmeras Dr Ste 126 A; Renet Systems Technology LLC, 14562 W Shaw Butte Dr.; Professional Tennis Management LLC, 14469 W Paradise Ln.; Gipson's Electric LLC, 13342 W Ironwood St.; Keystone American Homes LLC, 17220 N. Boswell Blvd S-103; Chris's Mobile Car Wash, 17302 W Caribbean Ln.; White Knight Carpet Cleaning, 14720 W Lamoille Dr.; Nameplate Distribution Inc, 13260 W Foxfire Dr Ste 16; EmbroidMe of Surprise, 16572 W Greenway Rd #111; A 'N' D Pool Services, 11526 W Tortoise Ct.; Vacuvent, 17638 W Acapulco Ln.; Classy Interiors by Dawn LLC, 15580 W. Coral Pointe Dr.; Brooke Insurance Agency, 15170 W Bell Rd Ste 106; Arizona Creative Candles, 15461 W Ventura St.; Core Electric, 16758 W Rowel Rd.; KTK Ventures, 15437 N 172nd Dr.; Innovations in Automation LLC, 15687 N 176th Dr.; The French Elements, 16817 W Southampton Rd.; Truck Signz Inc, 15478 W Surrey Ct.; Sheer Diva, 17434 W Desert Ln.; Ace Pools, Ace Pools; G & G Construction Services, 25944 N Sandstone Way; Pride Landscape LLC, 16003 W Winchcomb Dr.; BeyondHelp, 15124 W. Statler St.; Modern Home Furnishings LLC, 17428 W Desert Ln.; Advanced Technology & Communications Group, 17417 W Red Bird Rd.; Picture It, 11596 W Sierra Dawn #295; Toshi's Roast LLC, 14267 W Riviera Dr.; David A. Thompson, 13570 N 152nd Ave; One of Each Designs- #2, 17922 W. Maui Lane, Soap Opera, 17017 W. Marconi Avenue; Scrub 4 U, 14229 W. Gelding Drive; Labor 4 Rent, 17611 W. Weatherby Drive; Kumon Math and Reading Center of Surprise, 15643 N. Reems Road, Suite 107; Suburban Mortgage Inc., 12801 W. Bell Road, Suite 13A; Fry's Food & Drug #674, 14024 W. Waddell; Vicki's Quilting Co., 14859 W. Windrose Drive; Copper Creek Pipelines & Excavation LLC, 13550 W. Peoria Avenue; Hot Dog Diamond Club, 14264 W. Tierra Buena

# The City Welcomes...

**John Longabaugh**, a Surprise resident since 2003, is the new Surprise city council member from District 1 (Acacia). Selected in June by the city council when a vacancy arose, he was sworn in on July 12, 2007. His current term expires in December of 2009.



Longabaugh had a 33-year career in human resources at Santa Clara County in California, where he administered the county's disabilities program before retiring.

He was appointed by the city council to the newly formed Disability Advisory Commission in 2004 and chaired the Commission from July 2005 until his appointment to the council. His proudest accomplishment during his tenure was the completion of Dreamcatcher Park and the formation of the city's Wheelchair Basketball Team.

He is the father of a son and a daughter and has three grandchildren. He enjoys traveling with his family including his Cavalier King Charles Spaniel. Longabaugh enjoys Bocce, bridge, Mah Jongg and swimming. He can be contacted at 623.222.1321 or [john.longabaugh@surpriseaz.com](mailto:john.longabaugh@surpriseaz.com)

## Office/Medical/Dental

**After Hours Dental PLLC**, 17014 W Bell Rd Ste 101  
**Surprise Family Urgent Care**, 17014 W Bell Rd Ste #100  
**Miracle-Ear Centers**, 14545 W Grand Ave Ste 105  
**The Naturopathic Physician LLC**, 15436 W Statler Cir  
**White Tanks Animal Hospital PLC**, 16578 W Greenway Rd Ste 215  
**Reel Dental**, 16630 W. Greenway Road, Suite 319  
**Wilcox Professional Services**, 16960 W. Bell Road, Suite 501

## Restaurant/Bar

**Yormani's Bistro**, 17191 N. Litchfield Road  
**Taco Bell #23151**, 13752 W. Waddell Road  
**Maui Grille**, 15529 W. Bell Road  
**Scoreboards**, 15557 W. Bell Road, Suites 404-406  
**Paradise Bakery & Café**, 13959 W Bell Road  
**Rio Mirage Cafe**, 13863 W Bell Road

## Adult Care

**Best Care Assisted Living LLC**,  
18431 W. Port Royale Lane  
**Feels Like Home Assisted Living**,  
18003 W. Mauna Loa Lane  
**Sunshine Adult Care Home**,  
16626 N. 177th Drive



**Be Surprised!  
Buy Surprise.**

# Surprise Happenings

For more information visit [www.surpriseaz.com](http://www.surpriseaz.com)

## October 2007

- 6 Landscaping Classes for Homeowners** 10:00 a.m. to noon, Community Initiatives Center - FREE
- 11 Financial Fitness Class** – FREE  
For more: 623.222.1650
- 13 Household Hazardous Waste Collection Event** 8:00 a.m. to noon, 13430 W. Westgate Drive
- 19 Movie Night @ Surprise Stadium**  
Gates open at 6:00 p.m., Movie starts at 6:30 p.m., Surprise Stadium
- 24 Landscaping Classes for Homeowners** 10:00 a.m. to noon, Community Initiatives Center - FREE
- 25 Financial Fitness Class** – FREE For more: 623.222.1650
- 27 Teen Leadership Class** – Classes are 10/27, 11/3, 11/17, 11/20
- 27-28 USTA Southwest Sweet 16 Junior Tennis Tournament** – Surprise Tennis & Racquet Complex



## November 2007

- 3 Surprise Super Swap Meet** – 8:00 a.m. to 1:00 p.m.  
Surprise Aquatic Center Parking lot
- 6 Financial Fitness Class** – Surprise Small Business Owners Class, FREE. For more: 623.222.1650
- 13 Financial Fitness Class** – Basic Banking Class, FREE. For more: 623.222.1650
- 17 USTA Central Arizona Superset #6 Junior Tennis Tournament** – Surprise Tennis & Racquet Complex
- 11/30-12/1: 6th Annual Surprise Party** – 1:00 p.m. to 4:30 p.m.  
Surprise Recreation Campus - 8 Acre Park



## December 2007

- 8 USTA Southwest Adult Superset Tennis Tournament**  
1:00 pm to 4:30 p.m., Surprise Tennis & Racquet Complex

\*All Financial Fitness Classes will be held at the Community Initiatives building, 15832 N. Hollyhock Street, from 6:30 p.m. – 8:00 p.m.

\*Surprise City Council meets second and fourth Thursdays of every month, 6:00 p.m., Surprise City Hall 12425 W. Bell Road

\*Surprise Planning & Zoning Commission meets first and third Tuesdays of every month, 6:00 p.m., Surprise City Hall 12425 W. Bell Road



## Surprise Senior Center

# What's Going On?



### Surprise Community Initiatives Senior Center

15832 N. Hollyhock St. 623.222.1500  
Monday - Friday 8:00 a.m. - 5:00 p.m.  
For ages 60 and better

Cost: \$10 Annual membership  
\*\* Non-resident rates apply for  
classes and trips

### Are you new to Surprise?

If you've never visited the Senior Center before please stop by for a tour. An introductory copy of the menu, activities calendar and newsletter can be mailed to you by calling and giving us your name and address. Or you may visit our Web site at [www.surpriseaz.com](http://www.surpriseaz.com), then click on Resident Information, then on Senior Services. From there, you can print the calendar and newsletter at home or use our new feature that allows you to be notified when the new menu, activities calendar and newsletter have been updated on the Web site.

### Fitness Center

8:15 a.m. – 4:45 p.m. weekdays  
Annual membership fee \$25 (\$30 non residents)  
Winter only, \$15 (\$20 non residents)

### Enjoy a Hot Lunch!

Available for seniors over 60 years old weekdays  
\$2.50 contribution  
Please call ahead for lunch reservation  
623.222.1500



### New mini Café is now open!

The new mini Café is now open and offers gourmet coffees, lattes, mochas and chai tea, plus light fare such as yogurt, smoothies, cottage cheese, fruit, and biscotti for nominal prices. Enjoy the café ambiance between classes or just to meet and chat with friends. Also, browse our new Thrift Counter to pick up some bargains, gifts or greeting cards

### Other activities at the Senior Center

Enjoy a variety of card games, board games, BINGO, dance and exercise, crafts, movies, and Reader's Theatre group. Blood Pressure Screening is available twice per month, plus Massage Therapy and Benefits Counseling.



More on the web!  [www.surpriseaz.com](http://www.surpriseaz.com)

## What's your beef?

If you are having problems with a neighbor, business, HOA or the city and would like free help in finding a solution, then sign up for Surprise mediation classes.

This service is free to Surprise residents and businesses and has proven to be successful in resolving 85 percent of all disputes to date. A trained neutral third-party mediator will be assigned to help you take control of your own dispute in a safe and confidential environment.

For more information, please call the Community Mediation Coordinator at 623.222.1653.

## Surprise Yourself... Become a Volunteer

Opportunities are available in several city departments including Senior Center, Community Initiatives, Fire, Police or Community and Recreation Services. **Information: 623.222.1500**

## Surprise! Packages from Home

The Surprise Senior Center is a designated drop-off site for Packages from Home, a non-profit organization that sends care packages to our troops. For more: 623.253.0284 or [www.packagesfromhome.org](http://www.packagesfromhome.org).

# Upcoming Classes & Programs

**Beginners Art with Doug Ward** – Doug Ward will lead you through the techniques of several art mediums with tips and strokes to make you a budding artist.  
Tuesdays from 1:30 p.m. – 3:30 p.m. \$6 per week \*\*

**Belly Dancing** – Free demo Oct. 2 at 1:00 p.m., then instruction will start Tuesday Oct 9th. Tuesdays at 1:00 p.m. \$20 for 6 weeks of classes. \$25 for non-residents.

**Ukelele** – Beginner and basic, a fun “you can do this” class. You don’t need to read music. No charge for the class sessions. Ukeleles available for purchase for \$40, or bring your own. Starts Oct. 2. Tuesdays at 1:00 p.m.

**Yoga** – A free demo will be given on Sept. 27 at 9am. Thursday at 9:00 a.m. beginning Oct 4. 6 sessions for \$30. \$35 for non-residents.

**Elements of Surprise – Readers Theatre** Just for fun mini skits-you don’t have to memorize lines, just read your part. Mondays at 1:00 p.m. starting Oct. 1.

**Brush up Bridge** – For players who need a refresher. Starts Friday Nov. 2nd from 2-4:00 p.m., for 6 weeks. \$25, residents; \$30 for non-residents.



**Computer Classes** – Basic I & II, internet, email, Microsoft Word, file management and digital photos. Call for class dates and times: 623.222.1500 \$10 \*\*

### Language Classes

**Spanish – Beginner** Wed. at 9:00 a.m. Free for residents.

**Spanish – Intermediate** Wed. at 10:00 a.m. Free for residents.

**English Second Language** Wed. 11:00 a.m. Free for residents.

**MahJongg** – Sept 18 starts 6 weeks of lessons. Tuesdays at 1:00 p.m. Free for residents.



## SENIOR CENTER TRIPS

(provided transportation  
leaves from Senior Center)

• **Jersey Boys**  
**Gammage Auditorium**  
October 13th  
Matinee. \$60 (\$62 non resident)

• **Arizona State Fair**  
October 24th - Senior Day  
\$6

(\*\*Non-resident rates apply for classes and trips)

• **Sun Health –**  
**Showcase of Stars Variety Show**  
November 16th  
Matinee. \$22

• **Holiday Shopping – Indoor Swap Meet**  
December 7th  
\$3

Call 623.222.1500 for more information.



# 2007 ELECTION

CITY OF SURPRISE



## Surprise's vote by mail general election is coming up!

All mailed ballots must be received by the Maricopa County Elections Department by Tuesday, November 6, 2007.

### Here is how it works:

If you are a registered voter living in Surprise, you will automatically receive a ballot in the mail. Ballots go out Thursday, October 4, 2007. Complete instructions will be enclosed with your ballot.

After making your selection(s), simply put the ballot in the postage paid envelope you will receive with your ballot and drop it in the mail. Please be sure to mail it in time to be received at the Maricopa County Elections Department no later than Tuesday, November 6, 2007.

If you are not registered to vote, you may still vote in this citywide election if you register by Monday, October 8, 2007. You can register online at [www.recorder.maricopa.gov](http://www.recorder.maricopa.gov). For more information about registering, please call the Surprise City Clerk's Office at 623.222.1200 or visit [www.surpriseaz.com](http://www.surpriseaz.com) and click on the "Voting News 2007" icon on the right side of the page.

If you are planning to be out of town and would like a ballot delivered to your temporary out of town address, you can learn how to do this by visiting our web site or calling the Surprise City Clerk's Office at 623.222.1200.

If you have any questions about your ballot or this vote by mail election, please call the Surprise City Clerk's Office at 623.222.1200

For additional information please call the Surprise City Clerk's Office at 623.222.1200.

**More on the web!**   
[www.surpriseaz.com](http://www.surpriseaz.com)

## ¡Se aproxima la elección general de boleta enviada por correo de Surprise!

El Departamento de Elecciones del Condado Maricopa tiene que recibir todas las boletas enviadas por correo para el martes, 6 de noviembre de 2007.

### Así es como funciona:

Si es un votante inscrito para votar y residiendo en Surprise, usted recibirá automáticamente una boleta por correo. Las boletas se enviarán por correo el jueves, 4 de octubre de 2007. Su boleta se acompaña con instrucciones completas.

Después de hacer sus selección(es), simplemente coloque su boleta en el sobre con franqueo pagado que recibirá con su boleta y dépositelo en el correo. Por favor asegúrese de enviar la boleta por correo con bastante tiempo para que el Departamento de Elecciones del Condado Maricopa la reciba para más tardar el martes, 6 de noviembre de 2007.

Si no está inscrito para votar, siempre podrá votar en la elección por toda la ciudad si se inscribe para votar para el lunes, 8 de octubre de 2007. Se puede inscribir para votar en línea al [www.recorder.maricopa.gov](http://www.recorder.maricopa.gov). Para información adicional tocante inscripción, por favor comuníquese con la Oficina de la Secretaria Municipal al 623.222.1200 o visite [www.surpriseaz.com](http://www.surpriseaz.com) y clic el icono "Voting News 2007" a la derecha de la página.

Si piensa estar fuera del pueblo y le gustaría recibir su boleta en su dirección temporal de fuera del pueblo, puede enterarse de como lograr esto al visitar nuestro sitio web o por llamando la Secretaria Municipal de Surprise al 623.222.1200.

Si tiene cualesquier preguntas tocante su boleta o esta elección de boleta enviada por correo, por favor comuníquese con la Oficina de la Secretaria Municipal de Surprise al 623.222.1200.

Para información adicional, por favor comuníquese con la Oficina de la Secretaria Municipal de Surprise al 623.222.1200.



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