



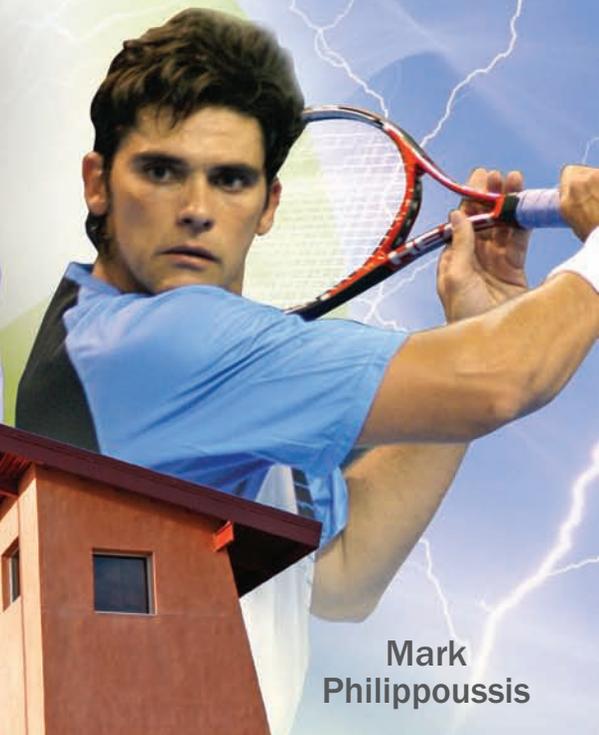
SURPRISE Progress



Jim Courier



John McEnroe



Mark
Philippoussis



**Tennis Superstars
to compete in Surprise!**

INSIDE:

**Welcome New City Manager and
Community Development Director**

Introducing 222-CARE

**Surpriseaz.com has
great new look**

Contents

4 Pro Tennis in Surprise

7 City Unveils 222-CARE



8 Bell Road update

9 Surprise adds 3rd bus to Phoenix



10 City Shines as Solar City



14 Senior Center activities



SURPRISE ARIZONA

City Council 623.222.1300

Lyn Truitt, Mayor

John Longabaugh, District 1

Richard Alton, District 2

John Williams, District 3

Roy Villanueva, District 4

Joe Johnson, District 5

Skip Hall, District 6

City Manager 623.222.1100

Randy Oliver

Planning & Zoning Commission 623.222.3133

Matthew Bieniek

John Hallin

Jan Blair

Robert Rein

Ken Chapman

Steve Somers

Fred Watts

TTY: 623.222.1002/VP: 623.222.3802

Arts & Cultural Advisory Board

623.222.1300

Transportation Committee

623.222.3290

Parks & Recreation Advisory Board

623.222.2000

Disability Advisory Commission

623.222.3821

TTY: 623.222.3802

Revitalization Advisory Board

623.222.1551

SURPRISE Progress

Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email ken.lynch@surpriseaz.com with your comments and suggestions.

Ken Lynch

Communications Director

Diane Arthur

Public Information Officer

Doug Tolf

Graphic Designer

SURPRISE PROGRESS AWARDS

APEX

Award of Excellence
2007-2008

3CMA

Silver Circle Award
2003-2005, 2007

3CMA

Award of Excellence
2002



SURPRISE II

City Council meetings

Surprise City Hall, 12425 W. Bell Road Info: 623.222.1200

6 p.m. on the second and fourth Thursday of the month

- October 9th and 23rd
- November 13th
- December 11th

Planning & Zoning Commission meetings

Surprise City Hall, 12425 W. Bell Road Info: 623.222.3133

6 p.m. on the first and third Tuesdays of the month

- October 7th and 21st
- November 4th and 18th
- December 2nd and 16th

City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11, available to

Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times

during the week following the meeting. Broadcast times are:

8 a.m. Tuesday, 4:30 p.m. Thursday, 8 a.m. Friday, 3 p.m. Sunday, NOW STREAMING LIVE ON THE WEB!

At Your Service Surprise Welcomes:

Surprise City Manager **Randy Oliver** brings a 20-year record of success to his new position. Mr. Oliver most recently served as the City Manager of Peoria, Illinois, where he oversaw a 30% increase in the city's general fund, an improvement in Peoria's financial rating and the expansion of the University of Illinois Medical School at Peoria.

"One of our most important responsibilities is to be responsive to our residents," says Oliver. "That's why we created our new 222-CARE telephone and online service request system. I am also committed to work hard with the mayor, council and staff to attract large employers to Surprise, so our residents can find good jobs in our community and avoid long commutes. That's all part of sustainability."

From 1999 to 2003, Oliver served as City Manager of Greenville, South Carolina, where he negotiated the largest annexation in Greenville's history. From 1996 to 1999 he was Chief Executive Officer responsible for consolidating the City of Augusta, Georgia and Richmond County into the Augusta-Richmond County Consolidated Government.

Oliver was appointed to his position by the Surprise City Council. His first day on the job was in July.

He holds a Masters Degree from the Massachusetts Institute of Technology and a Masters of Business Administration. He is a registered Professional Engineer and a Certified Public Accountant.



Randy Oliver
City Manager



Jeff Mihelich
Community Development
Director

Jeff Mihelich, the new Surprise Community Development Director, has 15 years experience in community planning and development plus an extensive background in municipal government management.

Before coming to Surprise, he served as the assistant Village Manager of Algonquin, Illinois, a position he held since 2002. In Algonquin he oversaw economic development, downtown revitalization, land use planning and environmental protection. He also served as a staff liaison with the Algonquin Planning and Zoning Commission, Economic Development Commission and other citizen volunteer commissions.

From 1996 until his promotion to Assistant Manager in 2002, he served as Algonquin's Community Development Director and was responsible for land use, transportation and parks planning, zoning, code enforcement, economic development and building inspections/permitting.

Mihelich has also served as Director of Planning and Community Development for the City of Poquoson, Virginia and as Senior Planner with James City County in Virginia.

He has a BS in Political Science and Criminal Justice from the University of Wisconsin and a Masters in Urban and Regional Planning from Portland State University in Oregon.

CTCA Championships Tournament brings big name tennis stars to town!



“The Complex makes a financial impact, but just as important is the national exposure and the opportunity to build our name as a tennis brand all over the world.”

**Mark Coronado,
Community and Recreation
Services Director**

How do you follow up being named a United States Tennis Association (USTA) “Public Tennis Facility of the Year”? For the Surprise Tennis and Racquet Complex (STRC), the answer is: you bring internationally known tennis stars like John McEnroe, Jim Courier and Mark Philippoussis to Surprise for the November CTCA Championships - an official tour stop on the Outback Champions Series!

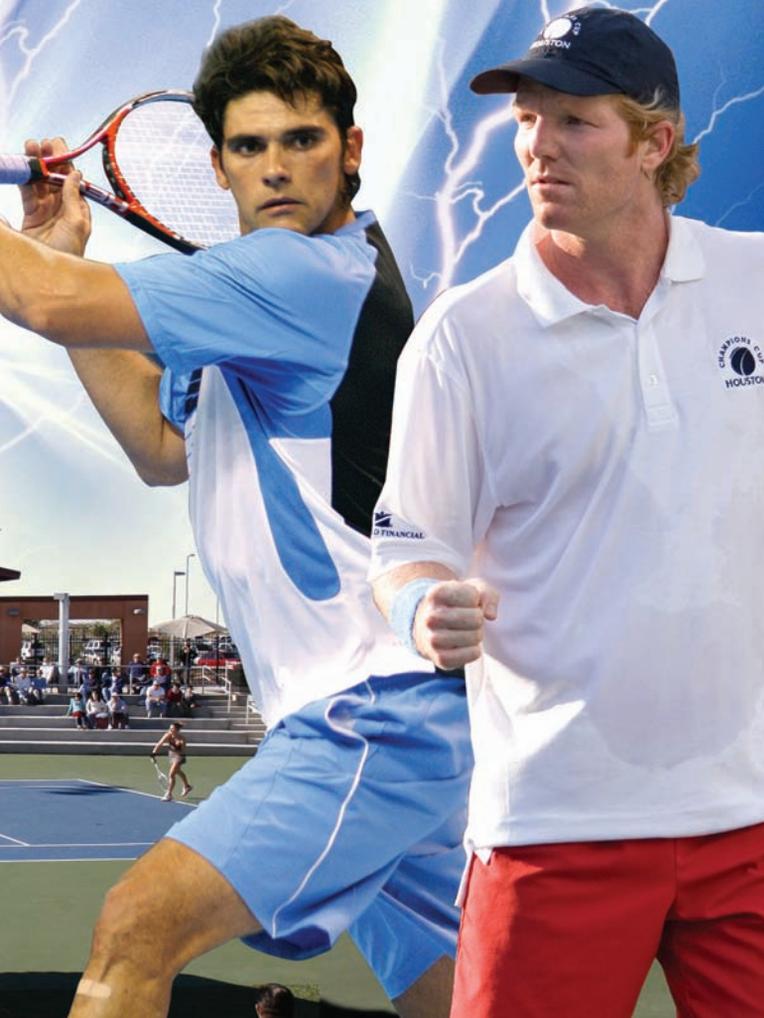
The Outback Champions Series visits the world’s great venues from Rio de Janeiro to Dubai, and from November 5-9, it stops in Surprise for matches between 8 well known senior pros, including long time tennis legends McEnroe and Courier.

Players from as far away as Australia and South Africa are packing their bags for Surprise, which is an official Cancer Treatment Centers of America Championships - Outback Champions Series tour stop for the next three years. Fox Sports National, the Tennis Channel National and Fox Sports Arizona are all booked to broadcast the event around the world. Tourism spending during the tournament is anticipated to be \$1.5 million.

The Outback Series will pit tennis legend against tennis legend when the round robin tournament concludes Sunday, November 9, at the STRC’s beautiful 2,500-seat Center Court facility, one of the reasons it was awarded a USTA “Best” designation at this year’s US Open in New York.

“It is coming into its own as a facility of national renown,” says Complex manager and former Wimbledon champ John Austin. “This tournament is going to be a real landmark event, but it is just the beginning.”

“It’s also a great family event,” says Community and Recreation Services Director Mark Coronado. “Kids Day is Saturday, November 8, from 10 to 11 a.m., when all kids 18 and under get in free.” The first 100 kids will play tennis at Center Court with two of the tournament players and receive a free ticket to the afternoon session on Saturday.



Cancer Treatment Centers of America Championships

November 5-9, 2008

SCHEDULE

Matches begin Wednesday November 5 at 6:30 p.m.

Championship match Sunday November 9 at noon

Kid's Day, Saturday, November 8, 10-11 a.m.

First 100 kids get to play with a pro and receive a free ticket to the afternoon session

Location: Surprise Tennis and Racquet Complex
14469 W. Paradise Lane

Tickets: www.ticketmaster.com

480.784.4444

520.321.1000

Ticketmaster outlets at: Fry's Marketplace,
Macy's, FYE

Prices from \$15, Group rates and Corporate VIP Pavilion seating available!

More info: www.surpriseaz.com/tennis

13 regional, national and international tournaments are scheduled through April of 2009, drawing more than 5,000 players from all over the country and the world, including the USTA Winter Classic and National Campus Championships. Fiscal year 2008-09 economic impact is projected to be approximately \$5 to \$7 million.

"The Complex makes a financial impact, but just as important is the national exposure and the opportunity to build our name as a tennis brand all over the world," says Coronado.

The \$7.4 million facility features 25 courts, 17 lit for night play, with sidewalks and beautiful inter court landscaping. "It is a jewel," Coronado says. "The city has a lot to be proud of."

The clubhouse building associated with the site is 9,200 square feet and features two racquetball courts, a table tennis room, plus the amenities sought by both the serious or beginning racquet player, such as men's and women's locker facilities, a fully stocked pro shop, and the availability of snacks and drinks.

Since opening in August of 2007, the facility has hosted 23 local, state and regional tournaments attracting more than 2,000 participants.

So far, more than 18,000 people have taken advantage of STRC classes, drop-in programs and court rentals. How's your game? Go to surpriseaz.com to find out how to sign up for a court or classes, and then get out there!

More on the web! 
www.surpriseaz.com

Get your fresh food here!

Surprise Farmer's Market launches in October

Another fresh idea is coming to our increasingly green community. Surprise Stadium will host a Farmer's Market every Sunday from 10 a.m. to 2 p.m. starting October 19 through February 2009.



You will find fresh fruit and eco-friendly goods such as pesticide-free veggies from the 40 to 60 vendors expected to set up outside the stadium's front gate, on Bullard Avenue south of Bell Road. You can also pick up a loaf of artisan bread, a jar of homemade salsa or a handmade piece of art.

The Arizona Community Farmers Market Group, which operates successful Farmer's Markets in other Valley cities, is working with Surprise to coordinate our market.

Like to open your own booth at the Market? Just call 623.848.1234, or visit arizonafarmersmarkets.com. For all other information related to the Surprise Farmer's Market call the Community and Recreation Services Department at 623.222.2000.

Check out the What's Happening calendar on page 13 for Farmer's Market dates, October - December.



Lights, Camera, Surprise 11!

New studio premieres

Surprise 11 continues to grow its reputation as the only spot on the TV dial to get information about your community, and that information just got a lot better looking with the debut of the new hi tech Surprise 11 studio. The studio includes a beautiful new talk show set (pictured). Locally designed, the set adds polish to the channel's interesting and informative interview shows.

New shows emphasize local, local, local

You will find more Surprise-oriented programs on Surprise 11 than anywhere else on TV. Check out "Council Conversations," where city council members talk about the issues they face dealing with the challenges of public service in a dynamic city. Or "On the Road," a program that is all about Surprise's #1 issue: transportation. Check out what is changing on Bell Road, or with our new Express bus route into Phoenix, among other topics. Surprise Progress TV features a newsy look at what is happening in Surprise. "Today in Surprise" features interviews on wide ranging topics such as what is happening with business development in the city, or how you can find information about handling your mortgage during uncertain times. You will find Surprise 11 is more relevant, more local, more often.

All council, P&Z, Surprise 11 programs on demand online 24/7

All Surprise 11 content, current and past, is cued up online and waiting for you. You will find past Surprise City Council and

Planning and Zoning Commission meetings online. A new Web feature allows you to quickly and easily "Jump To" any portion of a council meeting. This feature is available on most meetings since May 2008 and will be available on all future council meeting archives. Check it out at <http://www.surpriseaz.com/surprise11>.

Get weather, program notes

Surprise 11's wide-ranging bulletin board information just got even more useful. The feature, which runs between video programs, includes important announcements about city events and meetings. Now, you get weather updates, too! Current temperature and sky conditions appear on the right hand corner of the screen. Other new items on screen include a look at what's coming up on the channel and a brief program note.



What's new on the web?



The redesigned city of Surprise Web site not only features a fresh, updated look, but you will also notice a few new features. One of the biggest is 222-CARE (see separate story), which lets you call in or go online to request city services. Here are a few other innovative ideas you will find on the city Web site:

Site goes multi lingual

This concept brings Surprise to the world. With just a click of the mouse, a web page will be translated into French, German, Italian, Spanish, Japanese or Chinese. The languages represent the primary tongue in 7 of the world's top ten economies as well as Spanish, the primary language of 18 Central and South American countries and the most common non-English language in the southwestern United States. Select the language you want using the top right drop down window.

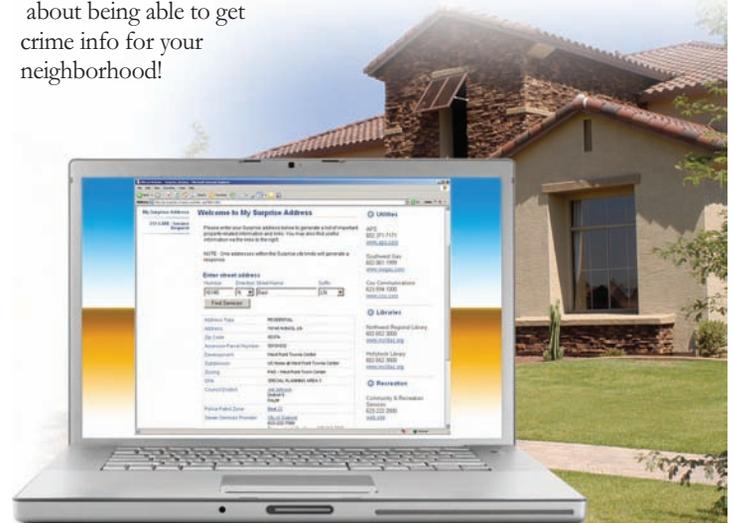
Water Services update

The Water Services site has been completely redesigned. The newly reorganized pages make it easy for you to find information on your

water service provider, and get answers to questions about water quality in Surprise. You will find useful tips on conservation, such as xeriscaping your property, find out about our innovative use of treated wastewater for irrigation purposes, and learn the do's and don'ts of keeping our storm water drains clear of pollution.

Enter your address, get a ton of info

Visit "My Surprise Address" and you will immediately get a list of info relating to your address, such as your city council district, your parcel number, your school district, the name of your water and wastewater providers and more. You will also find links any homeowner might find useful, such as to the Arizona Public Service site. Watch for news coming soon about being able to get crime info for your neighborhood!



222-CARE all about service



Wondering how to report a pothole in your neighborhood? Want to let somebody know about a water leak you spotted while driving? Not sure what to do about that weedy lot? Now, thanks to 222-CARE, getting city service fast is easier than ever.

"It couldn't be any easier," says City Manager Randy Oliver of the 222-CARE idea, which kicked off in September. "Just call 222-CARE. On the other end of the line is a live person who will take down your information, and get the ball rolling."

222-CARE has a big web presence, too. Just go to www.surpriseaz.com and you can report your issue online. "You fill in a few basic questions about the nature of the problem, where it is, how we can get hold of you if we have any questions, and that's it," Oliver says.

Oliver says it is all about the Surprise commitment to service. "We want to know what is on your mind, and give you a simple way to let us know about it," he says. "We can stay on top of neighborhood issues and concerns if we know about them as soon as possible. We hope 222-CARE will help us do that."

Whether you call or use the web, you get a tracking number that will empower you to follow the status of your request online. "We want to take service to another level and give you a way to keep track of what we are doing," Oliver says. "The tracking number will let you find out where we are in terms of addressing your concern."

Whether using old fashioned person to person contact or high tech online reporting, the 222-CARE system is there to provide the service you deserve. No Surprise there!





Department Profile: **Public Works**



*Bob Beckley,
Public Works Director*

“Customer service” is the theme unifying the accomplishments of the Public Works Department team. How does it all affect you? You may see a busy crew patching a pothole on your street, or doing a bigger job, such as slurry or chip sealing. You may get a friendly wave from the sanitation truck driver who picks up your household trash on time and assures it is properly disposed of. Next time you drive by a fire station or check out the new Public Safety Building, note that Public Works is responsible for getting these important structures built.

Operating street sweepers, putting up a new City Hall, maintaining the city’s vehicle fleet, this amazing group of people has a huge impact on daily life in Surprise! Check out www.surpriseaz.com and the web services they offer: pickup and street repair schedules, capital improvement updates, even a live camera so you can follow city hall construction.

“Surprising” Facts:

- Public Works is responsible for building capital improvement projects. Surprise City Hall and water treatment facilities are among the \$90 million capital improvement program Public Works is managing.
- Public Works picked up 31,122 tons of trash from Surprise households last year and disposed of them in the Northwest Regional Landfill. Public Works also picked up an additional 7,454 tons of recyclable material
- Public Works drives a \$4.3 million street preservation program to repair and reconstruct city streets, saving money by making them last longer.
- Public Works manages and maintains over 500 vehicles and equipment used by a number of city departments, including police and fire.

Major Bell Road improvements coming on line

New left hand turn lanes, traffic signals and a stretch of rubberized asphalt are among the highlights of Bell Road Reconstruction Phases 2 and 3, now underway.

Traffic engineers and city contractors are keeping traffic flowing and are on track to have the job completed by the post-Thanksgiving shopping season.

The current work will result in new pavement on the westbound lanes of Bell from Parkview



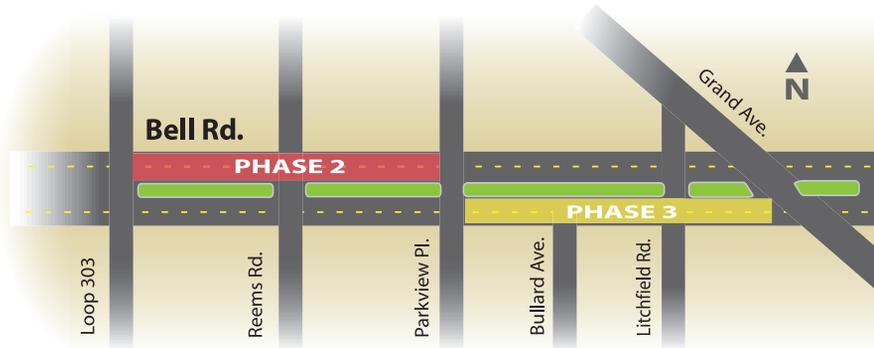
to just east of the Loop 303, and on the eastbound lanes of Bell from Parkview to Grand. This work will extend the pavement's life by at least another 20 years, according to city engineers.

Look for dual left-turn lanes off Bell onto Reems from both directions, and two right-turn lanes from Bell onto Reems, one in each direction. Also added: new left turn lanes east of 134th Drive that provide improved access to businesses.

Rubberized asphalt, made by adding ground-up old tires, is being used in the new westbound lanes from Parkview to just east of the 303.

“We are trying it so we can evaluate maintenance costs of rubberized asphalt versus traditional methods,” says Surprise Transportation Director Dr. Robert Maki. “Other jurisdictions use rubberized asphalt, but we decided to do our own evaluation because of its cost and other factors.”

Other components include an updated traffic signal and drainage improvements at Bell and Reems Road, a new traffic signal at Bell and Sarival, and drainage improvements at Bell and Litchfield that will remove the dips in the road.



Early work included the installation of a new water line, paid for by Arizona American Water, and conduit installation to allow APS to add future services without tearing up the street.

Most of the work is expected to be complete by Thanksgiving, but road striping may continue into mid-December.

By June of 2009, lighting and landscaping improvements are planned for Bell east of Grand.

Keep up on all the great things happening along our busiest thoroughfare by going to www.surpriseaz.com and clicking on “Surprise Transportation.”

More on the web! 
www.surpriseaz.com

Innovative Surprise adds 3rd commuter bus to Phoenix

In a creative response to a community need, the city of Surprise has paid to add a third express bus to downtown Phoenix each day, after residents trying to avoid high gas costs packed the two daily runs to standing-room only status.

The new addition to Express Route 571 between Dreamcatcher Park and downtown Phoenix began this summer.

The Surprise City Council voted unanimously to provide nearly \$75,000 to fund the new route, and city staff worked with Valley Metro to organize the third trip.

The three buses accommodate approximately 100 riders per day.

The Surprise City Council also recently approved working with Valley Metro to locate and build a new regional Park and Ride to replace the temporary lot at Dreamcatcher Park. The yet-to-be-selected site will be large enough to accommodate 600 vehicles.

Valley Metro has expanded service on Route 660. It now features four weekday roundtrips and two Saturday roundtrips between Wickenburg, Surprise and the Arrowhead Towne Center in Glendale.

For more specific information about bus routes please visit www.ValleyMetro.org or call 602.253.5000.



Express Route 571 schedule**:

DreamCatcher Pk	Greenway Rd/Dysart Rd	1st Ave at Van Buren	18th Ave at Adams
5:35 a.m.	5:40 a.m.	* 6:44 a.m.	* 6:53 a.m.
5:55 a.m.	6:00 a.m.	* 7:08 a.m.	* 7:17 a.m.
6:20 a.m.	6:25 a.m.	* 7:33 a.m.	* 7:42 a.m.
18th Ave at Adams	1st Ave at Van Buren	Greenway Rd/Dysart Rd	DreamCatcher Pk
4:05 p.m.	4:14 p.m.	* 5:21 p.m.	* 5:26 p.m.
4:35 p.m.	4:44 p.m.	* 5:51 p.m.	* 5:56 p.m.
5:05 p.m.	5:14 p.m.	* 6:21 p.m.	* 6:26 p.m.

*estimated time of arrival **All times subject to change



City Shines as Solar City

Surprise joins Scottsdale and Phoenix as valley communities tapped to participate in the “Greening Greater Phoenix Initiative” announced by the Greater Phoenix Economic Council in September. It is part of a regional effort to attract solar and other “green” businesses to the Valley.

“Surprise is committed to sustainability and innovation,” says Economic Development Director John Hagen. “This invitation by GPEC shows that the message is getting out. We are the only West Valley community to be recognized with established environmental leaders like Phoenix and Scottsdale.”

According to GPEC, Surprise tied with Scottsdale in attracting the most prospect visits of any GPEC community in 2008, second only to Phoenix. The Surprise Economic Development Department reports that a significant number of those visits were from companies engaged in the solar industry.

“We are identifying areas that can serve as cluster sites for environmental employers,” adds Hagen. “Solar is a \$1.6 trillion industry and offers big opportunities for green economic growth for Surprise.”

The city hosted two solar education expos in September and staff is developing other Solar



Surprise Police help crime victims with RAP

Crime statistics show that we remain the safest city of more than 100,000 in the Valley. But that does not mean Surprise is crime free. “One way we keep crime low in Surprise is by being ready to provide innovative service when crime strikes,” says Surprise Police Chief Dan Hughes.

Enter the Surprise **Risk Assessment Program (RAP)**, part of the Crime Prevention Unit, which helps victims of burglaries or break ins make sure the crime does not happen again.

“People feel violated when their home or business has been broken into, and understandably so,” says Hughes. “The RAP program tells people that we understand their trauma, and we can help them make sure it never happens again.”

Crime prevention officers make an onsite, post-investigation visit to a victimized home or business to talk face to face about what



A Surprise Police Officer assesses a home and recommends improvements.



happened and how. “Many victims have not experienced a criminal act

before, and really appreciate information from and contact with the police department,” Hughes says. “They respond very positively to our outreach effort.”



The crime prevention officers walk through the property and pinpoint specific areas where more attention to security may prevent future crime. Officers offer advice on design changes, such as landscape adjustments, that can deter burglars. The officers review



Residents learn about adding solar power to their homes at the solar education expo.

Surprise strategies to encourage sustainable practices among residents and local businesses.

The city began tracking its “green” efforts earlier this year with the launch of the Green Surprise Web site, www.surpriseaz.com/greensurprise. The site features the Surprise Water Conservation Ordinance, which cracks down on water wasters, and ways we are fighting for better air quality through the PM-10 rules that cut down on unhealthy dust particles in our air. Visitors will also find national and state links to environmental agencies and programs.

The city has also saved tens of thousands of gallons of water this year by replacing 12,000 square feet of water-guzzling grass with synthetic turf at City Hall, and introduced Aquabella, our water conservation mascot.

available security devices for the property and discuss personal security with crime victims.

“Before leaving, we provide written recommendations,” says Hughes. “And we leave a brief survey for them to fill out and mail back. People tell us they really enjoy and appreciate the visit.”

The Surprise Risk Assessment Program empowers residents to take a crime prevention attitude, and improves working relationships between the police and the community.

“That pays off in other ways,” he says. “It means we get fewer repeat calls to the same address, which means fewer investigations and more availability of those officers for other crime fighting duties.”

As our informed, empowered residents gear up to prevent crime, our reputation as a good place for families and businesses grows and grows!



For more information about the RAP program call 623.222.4140 or visit surpriseaz.com and click on Police under City Departments

Tis the Season... to be safe!

In late October the ghouls and goblins take to Surprise streets in search of yummy treats. Drivers need to watch for our trick-or-treaters on Halloween. The Surprise Police Department recommends parents do their part by adding reflective pieces to their child’s costume and walking with a flashlight. Also, inspect all treats before letting your kids eat anything.



Are you ready for the holiday shopping season? The Surprise Police Department offers the following tips as part of their “Operation Safe Holiday” campaign:

- Shop during daylight hours
- If you shop at night, take a friend or family member
- Avoid carrying large amounts of cash
- Beware of strangers and con artists
- Park in well-lit areas and be alert with car keys at the ready
- Always lock your vehicle
- Never leave valuables in plain view in your vehicle
- Report suspicious persons immediately.



Many of us will celebrate the season with sparkly decorations and candlelight displays. The Surprise Fire Department offers these tips to keep your holidays safe:

- Use candles on protected, heat-resistant surfaces
- Don’t place small or breakable ornaments on lower tree branches where young children can reach them
- Only use UL approved lighting
- Check for broken holiday lights and frayed wire
- Turn off holiday lights when you go to bed or leave home
- Avoid overloading wall outlets/extension cords
- Never leave a burning candle unattended
- If decorating a live tree, keep it watered and remove it once the needles come out
- Always have a working smoke detector



Department Profile: Economic Development

Big things happen when just a few dedicated people bring focus and expertise to a challenge. That's the Surprise Economic Development Department! Its five-member, full-time staff is always on the go promoting Surprise to new businesses.

Recent success stories include the opening of UltraStar Cinemas, the commitment by Trader Joe's to come to Surprise and the under-construction Crescent Crown beverage distributorship, which will bring several hundred new jobs to the city when it opens next year.



John Hagen,
Surprise Economic
Development Director

ED focuses on building an employment and economic base for the city and keeps five priorities in mind:

1. Attract industrial and office employers to Surprise
2. Facilitate start-up of new locally- owned small businesses
3. Attract community college and university campuses
4. Provide retail and hospitality amenities, such as theaters, hotels, dining
5. Develop a biosciences campus at Surprise Center

The department is also busy helping small businesses get off the ground in Surprise with its very popular Small Business Assistance Program (SBAP).

John Hagen, CEcd, has served as the Surprise Economic Development Director since 2005. John's been an active economic development professional since 1980, working in Indiana and Michigan before coming to Arizona.

Find out more about the Surprise Economic Development Department online at www.surpriseaz.com.

"Surprising" Facts:

- Economic Development's SBAP offers one-on-one coaching/ counseling to existing and would-be entrepreneurs, helping them establish business plans and access private/public resources.
- Economic Development Manager Jeanine Jerkovic is this year's Vice Chair of the Greater Phoenix Bio Committee, helping the region better serve biotech businesses and giving Surprise a seat at the biotech table.
- The department is looking for help in attracting "green" companies. Call 623.222.3300 to find out how you can help.
- A significant number of recent business prospects that visited the city were engaged in solar technology.



Now Open!

Recently opened businesses in Surprise (June - August 2008)

NOTE: The addresses are provided by the business owner on the city license application and do not necessarily indicate the store-front location.

Retail/Auto/Service

- Maricopa County Cleaning Services**, 14156 W. Hope Dr.
- LNB Properties/Services LLC**, 15548 W. Redfield Rd.
- All About Events AZ**, 15548 W. Mauna Loa Ln.
- Sun Valley Services**, 14757 W. Port Au Prince Ln.
- Maximillion Salon & Spa**, 17058 W. Bell Rd. #102
- Sewing & Clothes Alterations**, 15423 W. Statler Circle
- Kicks 4 Kids Soccer**, 13128 W. Foxfire Dr. #106
- Professional Computer Assistance/PCA**, 12301 W. Bell Rd. #B-107
- Peony Beads**, 29417 N. 155th Ave.
- Mosaic**, 12301 W. Bell Rd. #B-106
- Value-Trend Enterprises**, 16917 W. Bristol Ln.
- Empire Electric**, 16442 N. 172nd Ave.
- Broken Arrow Landscaping**, 25215 N. 183rd Ave.
- Road Runner Transportation**, 16284 W. Desert Mirage Dr.
- ACS Janitorial Services**, 15837 W. Mescal St.
- HomeAZart.com**, 17062 W. Bradford Way
- Unique House Cleaning Services**, 12331 W. Picerne Dr.
- Wilikona Enterprises Inc.**, 15282 W. Brookside Ln. #120
- Youvenue Consulting/Coaching**, 18902 N. Sunsites Dr.
- MJ Services**, 16621 N. 171st Dr.
- Lithium Clothing**, 13681 N. Litchfield Rd. #122
- Warrior Princess Wear**, 17427 W. Statler St.
- Knipp Family Builders**, 16913 W. Tasha Dr.
- Atrains Clothing Company**, 14732 N. 134th Ln.
- MMA Ventures**, 16323 W. Sentinel Rock Ln.
- Patriotic Maids**, 17532 W. Ivy Ln.
- Comfort Inn & Suites of Surprise**, 13337 W. Grand Ave.
- Tide Water Blue**, 17174 W. Laird Cr.
- CSG Enterprises**, 16222 N. 162nd Dr.
- Morgan Wealth Management**, 12851 W. Bell Rd. #13
- Learning, Leading and Beyond Consulting**, 14270 N. 154th Ln.

Crystal Rose II, 13750 W. Crocus Dr.
 Westside Desert Pool Service, 11549 W. Rattlesnake Crt
 Fantastic Sams #40, 17031 W. Bell Rd. #109
 Young Writers of America, 13511 N. 153rd Ave.
 Attentive Builders, 16030 W. Skinner Rd.
 Cruizin Mobile Auto Detail, 15565 W. Shangri La Rd.
 E.clips LLC, 13839 W. Bell Rd. #102
 Sandy Wells- Nail Technician, 13839 W. Bell Rd. #102
 Discovertheregion.com
 Fontana Insurance Agency, 12211 W. Bell Rd. #102
 Homeland Furniture Gallery of Surprise, 13839 W. Bell Rd.
 Valero Corner Store, 14559 W. Grand Ave.
 Valero Corner Store, 16794 W. Bell Rd.
 Little Hands & Feet, 16651 N. 175th Dr.
 AZ Kar Tunez, 13365 W. Foxfire Dr. #2
 Ideas By Faina, 17730 W. Caribbean Ln.
 Mohave Web, 17808 W. Ivy Ln.
 Beatrice E. Gradillas, 13780 W. Watson Ln.
 Grand Paws, 16444 W. Chuparosa Ln.
 Crystal Clear Cleaning, 13798 W. Port Royale Ln.
 Bank of America, 16517 W. Bell Rd.
 Hair's My Paradise, 13065 NW. Grand Ave. #1
 Stoddarts Lock & Safe, 15990 W. Christy Dr.
 Sparkling Touch, 16329 W. Cottonwood St.
 Lactation Station, 18789 N. Reems Rd. #260
 Surprise Consulting, 14227 W. Crocus Dr.
 Varities San Germain, 16551 N. Dysart Rd. #117B
 Carl W. Eckhardt Jr., Attorney at Law, 20118 N. Cactus Forest Dr.
 Angels' Nest, 18209 N. 147th Dr.
 SheDaisy Landscaping, 14891 W. Cameron Dr.
 Grand Cash & Checks, 12881 W. Grand Ave.
 Signal 88 Security Services, 11432 N. 151st Ln.
 Saguaro Transportation, 16458 W. Remuda Dr.
 Christmas Group Homes (2), 17022 W. Rimrock St.
 Ace High Arizona Card Room & Social Club, 12751 W. Bell Rd. #4



Al DeAngelis of the Surprise Small Business Assistance Program helped owner Randy Miller get Tosbi's Roast brewing freshly roasted coffee in Surprise.

Office/Medical/Dental

Desert Mirage Surgery Center, 12361 W. Bola Dr. #112
 The Village Eyeworks, 13732 W. Bell Rd. #8
 Surprise Behavioral Health, 18789 N. Reems Rd. #260

Restaurant/Bar

Kokopelli Winery & Bistro, 14719 W. Grand Ave. #113
 Subway, 16811 N. Litchfield Rd. #A100

Adult Care

Meridian Assisted Home Living, 14320 W. Mandalay Ln.,
 A Quality Home Care, 14451 N. 155th Dr.

More on the web!



View Commercial Projects in progress:
www.surpriseaz.com/currentprojects



Surprise Happenings

For more information visit www.surpriseaz.com

OCTOBER 2008

- 3** City Council Session cancelled
- 11** Fire Prevention Night - 6-9 p.m., Aquatic Center lot, FREE
- 17** Special Olympics Opening Ceremonies - Surprise Stadium
- 18-19** CAZ JR Novice Tennis Tournament - Surprise Tennis & Racquet Complex
- 19** Shakespeare in the Park - Community Park
- 19** Farmer's Market - Surprise Recreation Campus
- 23** Class: Learn how to set your irrigation timer & more - 6-9 p.m., 623.222.7023
- 24** AZ Fall League All-Star Game - Surprise Stadium
- 25** G.A.I.N. Night, safe trick-or-treating and more - 5-9 p.m., Aquatic Center lot, FREE
- 25-26** USTA Sweet 16 Tennis Tournament - Surprise Tennis & Racquet Complex
- 26** Farmer's Market - Surprise Recreation Campus

NOVEMBER 2008

- 1** Swap Meet - Aquatic Center parking lot FREE
- 2** Farmer's Market - Surprise Recreation Campus
- 4-9** Outback Classic Tennis Tournament - Surprise Tennis & Racquet Complex \$
- 6** Class: How to protect plants/pipes from cold - Senior Center, 6-9 p.m., 623.222.7023
- 9** Farmer's Market - Surprise Recreation Campus
- 11** Veteran's Day - All city offices closed
- 16** Farmer's Market - Surprise Recreation Campus
- 22** Surprise Thanksgiving Social Tennis - Surprise Tennis & Racquet Complex
- 23** Farmer's Market - Surprise Recreation Campus
- 27-28** Thanksgiving Holiday - All city offices closed
- 30** Farmer's Market - Surprise Recreation Campus

DECEMBER 2008

- 5-6** Surprise Party - Surprise Recreation Campus
- 7** Farmer's Market - Surprise Recreation Campus
- 14** Farmer's Market - Surprise Recreation Campus
- 21** Farmer's Market - Surprise Recreation Campus
- 25** Christmas Day - All city offices closed

**Surprise City Council meets second and fourth Thursdays of every month, 6:00 p.m., Surprise City Hall, 12425 W. Bell Road*

**Surprise City Council Special Work Sessions, every first Thursday of the month, 4 p.m., Surprise City Hall, 12425 W. Bell Road*

**Surprise Planning & Zoning Commission meets first and third Tuesdays of every month, 6:00 p.m., Surprise City Hall, 12425 W. Bell Road*



Surprise Senior Center and Community Center

What's Going On?



City of Surprise Senior Center

15832 N. Hollyhock St. 623.222.1500
Monday - Friday 8:00 a.m. - 5:00 p.m.
For ages 60 and better
Cost: \$10 Annual membership
** Non-resident rates apply for
classes and trips

Are you new to Surprise?

Stop by the Senior Center for a tour and you will receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide their name and address. You can also request a map of how to get to the Senior Center.

We're Online!

Visit www.surpriseaz.com – then click on Resident Information, then on Senior Services. From there, you can print the calendar and newsletter at home. You can also sign up to receive email notifications when the Senior Center menu, activities calendar, and newsletter have been updated on the city Web site.

Fitness Center

8:15 a.m. – 4:45 p.m. weekdays. Annual membership fee \$25 (\$30 non residents) Winter only, \$15 (\$20 non residents)

Enjoy a Hot Lunch!

Hot lunches are available weekdays for a \$3 contribution, please call ahead for a lunch reservation.



You can also enjoy the mini Café, offering gourmet coffees and chai tea, plus light fare such as yogurt, smoothies, cottage cheese, fruit, and biscotti for very nominal prices. Also, browse the Thrift Counter to pick up some bargains, gifts or greeting cards.

Other activities at the Senior Center

At the Senior Center you can enjoy a variety of card and board games, BINGO, dance, crafts, movies, Reader's Theatre group, Ukulele Group and Mahjongg.

For your health

Blood Pressure Screenings are available twice per month, plus yoga and exercise classes, massage therapy and benefits counseling.





Surprise Yourself... Volunteer!

Opportunities are available in several City departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police or Community and Recreation Services. Info: 623.222-1500, or visit <http://www.surpriseaz.com/index.asp?NID=1514>.

Surprise! Packages from Home

The Surprise Senior Center is a designated drop-off site for Packages from Home, a non-profit organization that sends care packages to our troops. For information call 602.253.0284 or www.packagesfromhome.org.

Recycle Your Old Cell Phone

The Senior Center is partnering with the National Council on Aging and Cellular Recycler in an effort to keep old cell phones out of the nation's landfills. The Senior Center will receive a small recycling rebate on each old phone collected and those funds will support Senior Center programs. Drop boxes are located in the lobby of the Senior Center, the City store and at the city's fire stations.

Work Training Program for age 55+

Surprise partners with the Senior Community Service Employment Program under Title V of the Older Americans Act. The program is designed to assist income-eligible older adults to transition into competitive employment once they have completed their paid training program of one year.

Title V Participants must be at least 55 years old, an Arizona resident and qualify as low income. Income guidelines currently are \$13,000 annual income for one person household, and \$17,500 for two person household. Info: 623.222.1500.

Upcoming Classes & Programs

For class information and to register, please call 623.222.1500

Chronic Disease Management – this 6-week course begins Aug. 4 at 1 p.m. If you live with a chronic condition, this class will guide you in your daily life. Please sign up at the Senior Center Front Desk.

Computer Classes – Basic, Email, Digital Photos and more. Call for dates and times. \$10. **

Chair Yoga – Six weeks of relaxing yoga exercises, without getting down on the floor! Classes begin on Oct. 10, at 10 a.m. \$30**.

Healthy Aging in Spanish – Tiempo de Oro conducts presentations and workshops in Spanish on Wednesdays & Thursdays at 1 p.m. Free

Brush Up Bridge – starting on Oct. 10, at 2 p.m., with Hermann & June. \$25**

Fall Swap Meet – Something for everyone! November 1, 8 a.m. -1p.m., at the Aquatic Center Parking Lot. Free admission and parking.

SENIOR CENTER TRIPS

Provided transportation leaves from Senior Center



- “The Producers” at Phoenix Theater - Oct. 15. \$43, \$45**
- Arizona State Fair - Oct. 29. \$6, \$8**
- Fort McDowell Casino - Nov. 4. \$3, \$5**
- Goodyear Swap Meet - Nov. 14. \$3, \$5**
- “A Christmas Carol” at AZ Broadway Theater - Dec. 10th, (includes show, bus, & luncheon) \$58, \$60**
- Anthem Outlet Shops - December 19th, \$3, \$5**

Call 623.222.1500 for more information.

(**Non-resident rates apply for classes and trips)

Education: helpful programs for all residents



Financial Fitness Classes: These courses are intended to address the financial needs of Surprise residents in various areas of interest and importance in their financial planning and future financial situation. Community Center, 15832 N. Hollyhock St., 6:30 p.m. to 8 p.m. Light refreshments will be served. Call to register at 623.222.1651 - FREE



Surprise City Academy: Learn how city government works for you in this class that meets every Tuesday through June 24 at the Surprise Community Center, 15832 N. Hollyhock St., from 5:45 p.m. – 9 p.m. (NOTE: one class will be held on Thursday May 8, at City Hall for a City Council Meeting) A light meal will be served before class. Call to register at 623.222.1653 or 623.222.1651. Space is limited. - \$



Mediation Service: Avoid costly court fees to settle a dispute - utilize the Surprise Mediation Assistance Program. This FREE service assists Surprise residents and businesses with various disputes, including animal complaints, noise disturbance, property damage and more. Issues involving threats/violence will not be addressed through the program. For more information call 623.222.1653.

Surprise Mayor's leadership role takes off in support of Luke

West Valley cities continue their strong support of Luke Air Force Base, and now Surprise is taking a leading role. Surprise Mayor Lyn Truitt was recently named Co-Chair of the Luke/West Valley Mayor's Council, an organization of fourteen west valley cities and Luke Air Force Base.

"This is a personal privilege for me and an honor for Surprise," Truitt says of the July appointment. "Regional leadership is an important part of being an involved government. I deeply appreciate this opportunity and the confidence the council has shown in me and Surprise."

Mayor Truitt was nominated by Peoria Mayor Bob Barrett, and seconded by Glendale Mayor Elaine Scruggs. His appointment marks the first time Surprise has held a leadership position on the Council.

The Luke/West Valley Mayor's Council meets several times a year to talk over



Luke-related issues as part of the group's ongoing commitment to protecting Luke's mission and presence in the West Valley.

"We have always been strong supporters of the base and, in our immediate area, of protecting Aux 1, where Luke pilots practice their low level and instrument approaches," Truitt says.

In August, the Surprise City Council joined the Attorney General's Office and other West Valley cities in maintaining that

Maricopa County is violating state law by allowing residential development too close to the base and associated airfields.

Luke Air Force Base employs approximately 8,000 people and contributes billions of dollars annually to the regional economy.

Mayor Truitt says he looks forward to serving as co-chair with Colonel, and soon to be Brigadier General, Kurt Nuebauer, who was named Commander of the 56th Fighter Wing at Luke in July.



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