



SURPRISE

# Progress

## 2010 YEAR IN REVIEW

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Volunteer opportunities  
aplenty in Surprise



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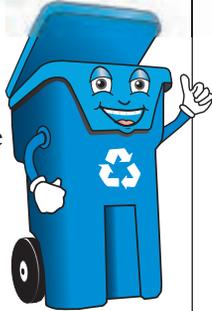
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## SURPRISE ARIZONA

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John Williams, District 3

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Mike Woodard, District 5

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**Transportation Committee**

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# SURPRISE Progress

Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email [ken.lynch@surpriseaz.gov](mailto:ken.lynch@surpriseaz.gov) with your comments and suggestions.

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## SURPRISE PROGRESS AWARDS

**APEX**

Award of Excellence  
2007-2010

**3CMA**

Silver Circle Award  
2003-2005, 2007

**3CMA**

Award of Excellence  
2002, 2008

## City Council meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.1200

6 p.m. on the second and fourth Thursday of the month in January, and then the second and fourth Tuesday of the month for the rest of the year, unless noted below

- January 13th and 27th
- February 8th and 22nd
- March 8th and 22nd

## Planning & Zoning Commission meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.3133

6 p.m. on the first Thursday of the month, unless noted below

- February 3rd
- March 3rd



**City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11**, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. Broadcast times for the month of January: 8 a.m. Tuesday, 4:30 p.m. Thursday, 8 a.m. Friday, 3 p.m. Sunday. February on: 8 a.m. Wednesday, 8 a.m. Friday, 3 p.m. Sunday, 6 p.m. Tuesday. **NOW STREAMING LIVE ON THE WEB!**

# 2010 YEAR REVIEW

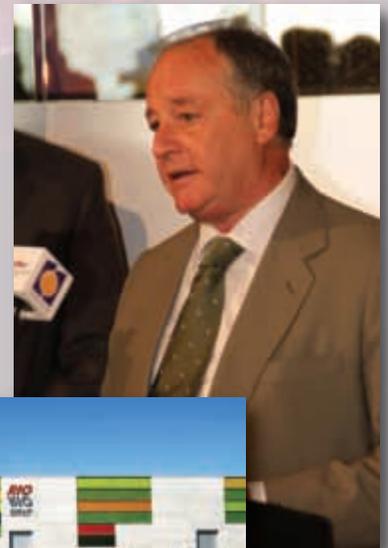
Surprise's 50th anniversary year saw major steps forward for our community. Economic Development led the way with major announcements of new jobs and economic innovation. We created new opportunities through strong partnerships and public engagement, hosted another successful major tennis event, and had some fun along the way with our 50th anniversary celebration! Here are some of the moments that made 2010 a historic year for Surprise.

year. Phase 2 will add an additional 130,000 square feet of manufacturing, \$45 million in capital investment and nearly 100 new jobs.

The announcement came in August at a City Hall news conference featuring Rioglass president José María Villanueva and Arizona Governor Jan Brewer.



Left: Governor Jan Brewer speaks during the Rioglass Solar press conference along with Rioglass Solar CEO José María Villanueva and Arizona Cardinals President and GPEC Board Member Michael Bidwill.



Right: Rioglass Solar CEO José María Villanueva.

## Rioglass Solar comes to town

The Spain-based giant will build its US headquarters in Surprise and build a solar reflector manufacturing facility that will create more than 100 high quality jobs. Phase 1 alone represents a \$50 million capital investment, 200 construction jobs and more than 100 permanent jobs at a 130,000 square foot building at the Surprise Southwest Railplex near Dysart and Cactus. It will be operational this





## Brentwood Industries to build in Surprise

The Pennsylvania-based firm will build a 120,000 square foot manufacturing/assembly plant in Surprise, creating 15 full time and 10-15 part time/seasonal jobs in 2011. Phase II will include an even larger facility and create 25 full time jobs within five years.

Brentwood manufactures film fill media, used to manage water flows in applications ranging from water treatment to cooling towers. The Phase II facility will assemble packaging for medical devices. Brentwood will be located at the Desert Cove Commercial Park at Litchfield and Peoria.

## Surprise creates Arizona's first Fab Lab

In November, the Surprise City Council approved an agreement to bring Arizona's first Fab Lab to Surprise. The Fab Lab is a small scale workshop where users reserve time to create models and simulations that can lead to marketable products, patentable devices and new technologies. Typical users include investors, students, medical professionals and engineers.

The partnership between Surprise, West MEC and Phoenix-based University of Advancing Technology will see the Fab Lab housed in the city-owned building at the City Hall complex that was formerly home of the Heard Museum West. Innovators are scheduled to be at work at the Fab Lab in the first half of this year!

## AZ TechCelerator wins "Best of West"

Surprise's innovative business incubator was recognized with a Westmarc "Best of the West" award in October. Located at the site of the old City Hall at 12545 W. Bell Road, the AZ TechCelerator hosts more than a dozen young companies in various stages of developing innovative products. Already, 43 jobs have been produced at the AZ TechCelerator and 13 companies are housed there. Designed to help young innovators take the next step, The AZ TechCelerator is a big reason we are being recognized as a forward thinking community!

## Surprise ranks high as a safe community

In November, the Washington DC-based QC press released its annual ranking of crime in 400 communities in the United States, and Surprise scored with the second lowest crime rating in all of Arizona. Surprise also ranks as the 29th safest city nationally. Only Gilbert rated higher than Surprise among Arizona cities with populations greater than 75,000.

Close cooperation and excellent communication between residents and police are the top reasons we remain a very safe community, according to Surprise PD.



Above: Willow Canyon Marching Band performs during the 50th Anniversary Parade.

Right: Surprise Party Balloon Glow



## 50th Anniversary a huge hit!

Thousands of residents turned out for the special Surprise Party 50th anniversary celebration in December. 2010 saw publication of an official Surprise history book, "Surprise: A History in Progress" and an award winning video documentary of the same name. You can catch the documentary on Surprise 11 or [surpriseaz.gov](http://surpriseaz.gov). The book is available at the City Store at Surprise City Hall or online. Our 50th anniversary also saw the formation of the Surprise Historical Society, and a semi permanent exhibit of historical photos in the Mayor's Atrium at City Hall.

## Residents Give Surprise a Thumbs up in First Ever Survey

The great majority of Surprise residents are happy with their city, with 87% saying the overall quality of life in Surprise is "excellent" or "good," according to a first-ever survey published in April.

The National Citizens Survey says the 87% figure is higher than the benchmark average of 378 cities across the country. Residents also "demonstrated strong trust in local government," with majorities saying the overall direction of the city, its reputation and image are "excellent" or "good."

The National Research Center performs the National Citizen Survey in more than 500 municipalities across the nation, including 18 in Arizona. This was the first time the survey has been performed in Surprise.

Residents gave the cleanliness of the community and the overall appearance of Surprise the most favorable ratings, according to the report. The two characteristics with the least positive ratings were ease of bus travel and employment opportunities in Surprise.



Left: Mark Philippoussis lifts the CTCA 1st place trophy after he defeated Jim Courier in the finals. Right: Anna Kournikova competes in a mixed-doubles match.

## CTCA Tournament adds brings new star

The third annual CTCA Championship Series hit town in October. In addition to returning stars such as John McEnroe, Jim Courier and Mark Philippoussis, 2010 saw the Surprise debut of tennis legend and international celebrity Anna Kournikova. The tournament organizers are working with Surprise and expect to return for a fourth year in 2011. The reputation of our USTA award-winning facility continues to grow and more regional and college level tournaments are being added regularly.

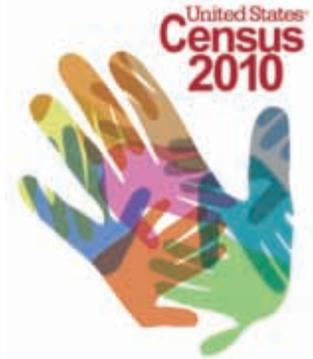
## Bell Road Complete

The five year Bell Road Reconstruction project was completed in 2010. The last segment, of the three eastbound lanes of Bell from the Loop 303 to Parkview Place, and east and westbound Bell from just west of the 303 to the Beardsley Canal, was completed in late summer.

The process saw Bell rebuilt in each direction “from the dirt up” from Grand Avenue to the Beardsley Canal. In addition to new and in some places rubberized paving, the project included several new traffic signals, turn lanes and bus bays. Conduit for an enhanced Intelligent Traffic System was also included.

“The Bell Road surface of five years ago was never meant to handle the incredible traffic load that occurred as a result of our growth,” says Public Works Director Bob Beckley. “The roadway was literally breaking down. The Reconstruction Project has given us a modern, 20-year roadway that can accommodate the heavy traffic that is now the norm on Bell.”

## Other 2010 news you might have missed



### Surprise bests AZ average in 2010

#### Census mail in

Surprise residents did better than the statewide average when it came to completing and mailing back the 2010 Census forms. According to the U.S. Census, 72% of the Census forms mailed to Surprise addresses were completed and returned, tying the Maricopa County average and surpassing the statewide rate of 60%. Census figures are important to calculating a variety of state and federal revenue streams that help Surprise provide the services we all rely on.

### Chamber of Commerce relocates, City renews partnership

The Surprise Regional Chamber of Commerce relocated its offices to the Surprise City Hall Complex, in a portion of the space formerly occupied by the Heard Museum West. The relocation gives the Chamber easier access for residents doing business at City Hall and a higher civic profile than its previous location near Bell Road and R.H. Johnson Boulevard. In October, the Council extended its partnership agreement with the Chamber through June, 2014. As part of the agreement, the Chamber will conduct activities to retain business, attract new businesses and boost tourism in Surprise.

### Council approves Surprise Tourism Plan

The City Council reviewed and approved a Strategic Tourism Plan for the City of Surprise recommended by the volunteer Tourism Advisory Board in June. It included a 1.52% increase in the hotel/motel bed tax that will fund tourism related activities. The Board suggested several short term and long term plans to develop a thriving tourism industry in Surprise.

These are just some of the great stories that kept Surprise focused and moving forward. You can expect many more exciting developments in the New Year, and the City of Surprise will keep you posted. Visit [www.surpriseaz.gov](http://www.surpriseaz.gov) for regular updates, follow us on Twitter @ AZSurprise, or sign up online for our “Notify Me” service, where you get city news sent directly to your email inbox. 

# Swinging for the fences- Spring Training in Surprise 2011

Spring Training 2011 in Surprise is sure to bring lots of excitement as we welcome Major League Baseball's AL Champion Texas Rangers and the Kansas City Royals back to their Cactus League home at Surprise Stadium in the Surprise Recreation Campus!

"Our teams will host 31 exciting games this season with visits from the Cubs, Dodgers, Diamondbacks and other top clubs," says City Manager Mark Coronado.

Marquee games include Opening Day Sunday, February 27, when we welcome back the Rangers and Royals and raise the American League Championship flag. The World Champion Giants visit Surprise three times during the season: March 13 against the Rangers and March 25 and 27 against the Royals. In addition, 5 popular night games are scheduled.

Fans can get a chance to meet the players and soak in the pre-season baseball atmosphere free of charge at the 9th Annual Fan Fest, Sunday, February 20, 9 a.m. – 5 p.m. at the stadium. The day is highlighted by a 2 p.m. first pitch for the Major League Baseball Alumni Legends Game!

At the Mayor's Welcome Back Luncheon, Thursday, February 24, a \$30 ticket includes speeches from both teams and a great lunch with city, community and local business leaders.

Season tickets, group and mail orders went on sale in December and for those of you looking for individual game tickets they go on sale January 8. Tickets are available at the stadium box office, 15960 N. Bullard Avenue, or through [www.ticketmaster.com](http://www.ticketmaster.com), and through Ticketmaster's toll-free number 800.745.3000.



Above: American League MVP Josh Hamilton of the Texas Rangers signs autographs at Surprise Stadium.



Left: Kansas City Royals pitcher Joakim Soria.

Individual game ticket prices range from \$7 - \$24. Season Ticket Packages offer discounts, reserved VIP Parking and a player meet-and-greet reception. As always, parking at all Spring Training games in Surprise is free.

There are great seats throughout the stadium available at different price points. One of the favorite places to watch the games is at the Home Run Party Deck, located in right centerfield. A ticket to the Home Run Party Deck gives you a

great view of the field and food and beverage voucher options.

“There are even more great deals this year, as we’re adding several Senior and Military discount days,” says Coronado. “Thanks to All-Star Animal Hospital, our fan favorite Bring Your Dog to the Park day is back on March 6 and Sanderson Ford presents a great fireworks show during the March 25 game.”

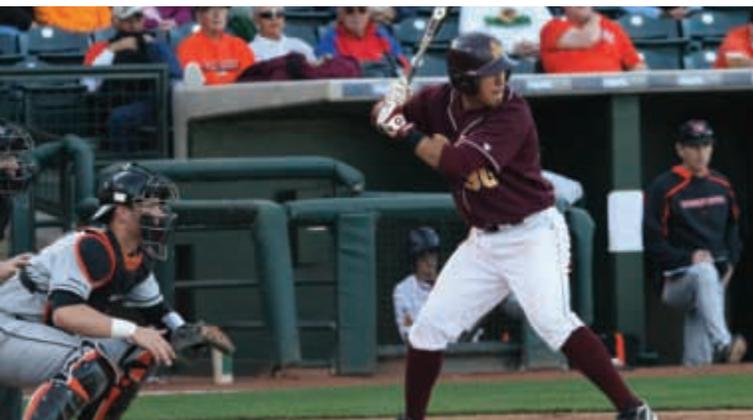
The Annual Charity Game is set for Monday, February 28, when the Rangers host the Royals. Proceeds from this game benefit the Surprise Sundancers and their efforts in supporting youth programs in the West Valley.

For more information on the 2011 Spring Training season or to request a mail order brochure please call the Surprise Recreation Campus Box Office at 623.222.2222, or visit [www.surprisespringtraining.com](http://www.surprisespringtraining.com).

**More on the web!**



[www.surprisespringtraining.com](http://www.surprisespringtraining.com)



## College baseball anyone???

The Surprise Recreation Campus is pleased to host the 9th Annual Coca Cola Classic college baseball event, March 3 – 6!

The lineup is always dynamic, this year featuring Arizona State University, University of Kansas, University of California Riverside, Northern Illinois University, Air Force, and University of California Bakersfield.

Single game tickets are \$8 for adults, or \$30 for a tournament pass. Seniors and students under 18 can purchase a ticket for as little as \$5, or a \$20 tournament pass.

## SPRING TRAINING PROMOTIONAL DATES

**Senior Days** – Mondays: February 28, March 7, 14, 21, 28

**Military Day** – Fridays: March 4, 11, 18, 25

**Bring your Dog to the Park** – sponsored by All Star Animal Hospital – Sunday, March 6

**Fireworks** – sponsored by Sanderson Ford – Friday, March 25

**Surprise Family Fun Day – 50th Anniversary Celebration** – Sunday, March 20

### 9TH ANNUAL CELEBRATION OF BASEBALL - Surprise Stadium

- 9th Annual Fan Fest  
Sunday, February 20 • 9:00 a.m. – 5:00 p.m.
- Major League Baseball Alumni Legends Game  
Sunday, Feb. 20 / 2:00 p.m.

### Mayor’s Welcome Back Lunch - Surprise Stadium

Thursday, February 24 • 11:30 a.m.  
Tickets are \$30 for the Lunch

### Opening Day – Welcome Back / Celebrate Texas Rangers American League Champions

Sunday, February 27 • 1:05 p.m.

### 9th Annual Sundancers Charity Game

Proceeds to benefit the Surprise Sundancers and their efforts supporting youth programs and youth charities in the West Valley  
Monday, February 28 • 1:05 p.m.  
Kansas City vs. Texas

## Ticket Information

This season there are a variety of ticket packages available. In addition to the Full Season Ticket Package, you can also get a Rangers Home Game Package, Royals Home Game Package, 7-Packs and the new Sunday 5-Pack! Group ticket packages are also available. Call the box office at 623.222.2222 or visit [www.surprisespringtraining.com](http://www.surprisespringtraining.com) for more information.



### Surprise Stadium 2011 Ticket Prices

- \$7 for Lawn Seats
- \$14 for Plaza Seats
- \$18 for Infield Seats
- \$21 for Upper Dugout Seats
- \$24 for Lower Dugout Seats

### Texas Rangers key games:

DATE	TIME	VISITING TEAM
2/27	1:05pm	Royals
3/2	1:05pm	LA Angels
3/10	1:05pm	White Sox
3/13	1:05pm	Giants
3/14	6:05pm	Dodgers
3/23	1:05pm	D'backs
3/24	6:05pm	Padres
3/26	1:05pm	Cubs

### Kansas City Royals key games:

DATE	TIME	VISITING TEAM
3/4	1:05pm	Cubs
3/7	1:05pm	D'Backs
3/8	1:05pm	Reds
3/12	1:05pm	Dodgers
3/21	1:05pm	Indians
3/22	6:05pm	Angels
3/25	6:05pm	Giants
3/29	12:05pm	White Sox

**More on the web!**



For the full Surprise spring training schedule and more information go to: [www.surprisespringtraining.com](http://www.surprisespringtraining.com)



# Transportation Update

## Loop 303: The dream is becoming reality

For 25 years, voters in the West Valley have supported the construction of the Loop 303 and recognized the need for this regional transportation link. With the New Year comes construction in Surprise to improve the once rural roadway to a six-lane freeway.

Loop 303 improvements in Surprise are expected to begin in spring of 2011 by the Arizona Department of Transportation. The bulk of Loop 303 construction in 2011 will occur from Mountain View Boulevard to Peoria Avenue.

ADOT is committed to minimizing traffic disruptions during construction and will notify residents about possible construction-related detours, restrictions or closures. "During a project of this magnitude, we all should expect that our normal travel routes will be affected," says ADOT's Brock Barnhart. "Our goals are to ensure impacts are as minimal as possible to area residents and businesses, and to provide information well in advance so travelers can plan accordingly."

Beginning in 2011, ADOT will add three general-purpose lanes in each direction and continue southward to Interstate 10, with freeway interchanges along the Loop 303 at major arterial roadways. By 2015, drivers along the Loop 303 will enjoy three lanes in each direction from I-10 to Grand Avenue.

Also in spring 2011, drivers in Surprise and the West Valley can expect the northern-most segment of the Loop 303 to open, providing a link from Interstate 17 to Happy Valley Parkway in northern Peoria. This section of the project includes a four-lane highway on primarily undeveloped, state land.

The Regional Transportation Plan (RTP), approved by the Maricopa Association of Governments, currently identifies funding for this interim four-lane project to connect the northern section of Loop 303 to I-17 in 2011, and expand that to six lanes in a later phase of the RTP.

To the south, Loop 303 travelers also will see construction begin on the freeway interchange at I-10. With construction

anticipated to begin in mid-2011, the new interchange will link the Loop 303 and I-10 in Goodyear.

"Improvements to the Grand Avenue/ Loop 303 intersection are scheduled to begin in late 2013," says Surprise Public Works director Bob Beckley. "Based on public input, the interchange will be reconfigured to include loop ramps, and the traffic signal on the Loop 303 will be removed to allow for continuous movement on the freeway."

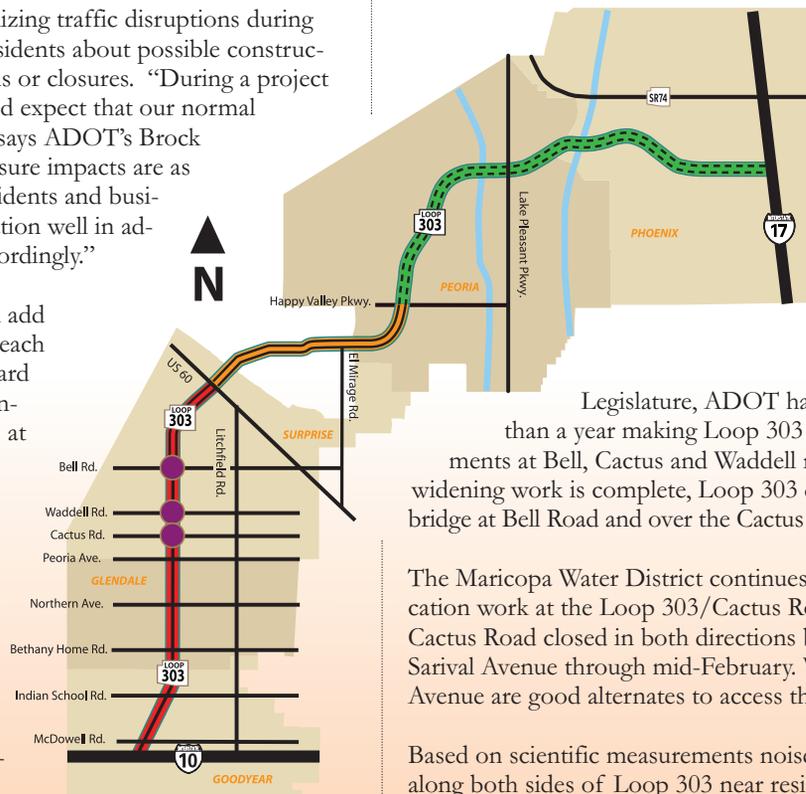
With funding provided by the

Legislature, ADOT has been busy for more than a year making Loop 303 intersection improvements at Bell, Cactus and Waddell roads. When all of the widening work is complete, Loop 303 drivers will travel under a bridge at Bell Road and over the Cactus and Waddell intersections.

The Maricopa Water District continues underground pipe relocation work at the Loop 303/Cactus Road connection that has Cactus Road closed in both directions between Cotton Lane and Sarival Avenue through mid-February. Waddell Road or Peoria Avenue are good alternates to access the 303.

Based on scientific measurements noise walls will be erected along both sides of Loop 303 near residential areas from Mountain View Boulevard to Peoria Avenue. A sound wall also is planned for the east side of Loop 303 near Cactus Road.

For the latest on the 303 Expansion Project visit [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation) to link to ADOT's project site. If you'd like a speaker from ADOT to address your HOA, club or business meeting, please call 602-712-7355 or email [valleyfreeways@azdot.gov](mailto:valleyfreeways@azdot.gov).



**More on the web!** 

[www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation)



## Seeing Green on Bell Road

The Maricopa County Association of Governments (MAG) has earmarked \$120,000 to help pay for two new traffic signal timing design plans along the Bell Road corridor and around the Surprise Recreation Campus.

One plan will help coordinate timing for 37 traffic signals along Bell from 75th Avenue through Citrus during weekends.

The second project will provide an updated base model and acquire the necessary data to develop signal coordination for eight intersections along Litchfield, Bell and Greenway roads around the Surprise Recreation Campus to help move event traffic more efficiently.

Both projects are expected to be complete by this summer. 🌞



## City's first solar project complete as new Park & Ride opens for biz

**M**ore than 230 new parking spaces have opened up at the city's brand-new sustainable Park & Ride lot, on Bell Road, just east of Grand Avenue.

"Our Park and Ride lot helps the environment on two fronts," says Sustainability Manager Terry Lowe. "People are taking more cars of the road by parking at the lot and commuting by bus, and the lights at the facility are completely solar powered."

The covered parking at the facility features 72 solar panels on the roof. "We estimate annual solar production of 25,000 KW, more than enough to power the lot's lights and driver-only restroom, reducing our power costs to virtually nothing," adds Lowe.

Additional amenities include passenger shelters, bicycle racks, and seating.

Drivers on eastbound Bell Road, can access the new Park & Ride lot entrance, located just east of the 134th Drive traffic signal. Westbound Bell drivers will need to make a u-turn at 134th Drive to enter the lot from the eastbound Bell entrance.

The Regional Transportation Plan of the Maricopa Association of Governments (MAG) outlined that new regional park and ride facilities in Surprise be located in areas that could serve existing and future transit routes along Bell Road and Grand Avenue.

The \$3 million cost for the land and the construction of the facility was funded by a Valley Metro grant. 🌞

## Grand Avenue Widening continues

Crews are nearing the finish line when it comes to widening Grand Avenue to six lanes (three lanes in each direction) through Surprise and portions of the county.

Paving work on the new inside lanes has shifted to the section of Grand Avenue between 99th Avenue and Bell Road. The widening of this section will continue until March. Initial paving is finished from Bell Road to the Loop 303.

In late spring 2011, crews will be back to apply a smooth coat of rubberized asphalt on all the lanes of Grand Avenue between Loop 303 and 99th Avenue, when weather conditions are

ideal for this type of asphalt to cure properly.

This \$18 million project involved widening Grand Avenue to six lanes from 83rd Avenue to the Loop 303.

The work, funded by the federal Recovery and Reinvestment Act of 2009, includes other improvements from additional turn lanes to improved traffic signals and crosswalks. This work is scheduled for completion in late 2011.

For the latest on the Grand Avenue Expansion Project visit [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation), to link to ADOT's project site or call the project hotline at 480.890.3055.

# Volunteer opportunities aplenty in Surprise...

Surprise is filled with volunteer-minded residents and the city has ample volunteer opportunities!

You can help shape the future of your community by serving on any of our volunteer Boards and Commissions.

Applications are available for pick-up, 7:00 a.m. to 6:00 p.m. Monday –

Thursday, at the City Clerk's Office, City Hall, 16000 N. Civic Center Plaza. Applications are also available online at [www.surpriseaz.gov](http://www.surpriseaz.gov), where you can also find the bylaws of each board and commission.

There are no closing dates on the application process, meaning all applications returned to the City Clerk are kept on file for future vacancies. 🎉



Dozens of youth volunteers from Western Peaks Elementary and a local Eagle Scouts troop, and their parents, painted fire hydrants across the city in a November 13th "Painting Party," led by Surprise Public Works staff.

## Surprise Boards and Commissions

### Arts & Cultural Advisory Board

Makes recommendations to city council regarding art projects, artist selection, budgets and schedules.

### Board of Adjustment Committee

Serves as an appellate governing body when a Planning & Zoning Commission action is called into dispute.

### Building and Construction Review Board

Serves as an appellate governing body when a decision made by a city building official and/or the fire marshal is called into dispute.

### Community Development Block Grant (CDBG) Commission

Provides recommendations to city council, associated to the funding of projects, implementation of programs, and creation of policy within the CDBG program.

### Community & Recreation Advisory Board

Advisory board to city council pertaining to the city's parks, facilities, rec programs, special events, library operations & open space development.

### Disability Advisory Commission

Advises city council/staff on issues of access & addresses the needs of individuals with disabilities. Commissioners also serve as a resource for residents with disabilities and their families to express concerns regarding issues affecting them.

### Judicial Selection Advisory Commission

Evaluates the selection of best qualified individuals for the position of presiding and associate city judge, and makes hiring recommendations to City Council for final approval. This body also evaluates the performance of incumbent presiding and associate city judges applying for reappointment.

### Personnel Appeals Board

This neutral body reviews disciplinary actions of classified city employees, when such action consists of suspensions of more than 24 hours, demotions, or terminations, and considers if employees were provided adequate procedural safeguards related to such disciplinary action.

### Planning & Zoning Commission

Makes recommendations to City Council on all zoning or rezoning, as well as preliminary plats and general plan amendments. Members also recommend regulations/restrictions concerning the erection, construction, reconstruction, alteration, repair or use of buildings, structures or land within the city.

### Quality of Life Commission

Advises City Council on the community's role and ability to aid the city in revitalization, code enforcement, planning/development efforts in areas of the city in need of revitalization, and in the overall sustainability of neighborhoods throughout the city.

### Teen Advisory Board

Teen advisors work with City Council/staff on matters directly related to youth programming, open space and new facility development.

### Tourism Committee

Comprised of public/private partners this committee's mission is to promote and market tourism for the City.

### Transportation Commission

Participates in periodic updates to the city transportation plan, reviews specific corridor plans/regional transportation facilities that may impact city transportation networks and makes recommendations and/or reports to city council on transportation plans and specific projects.

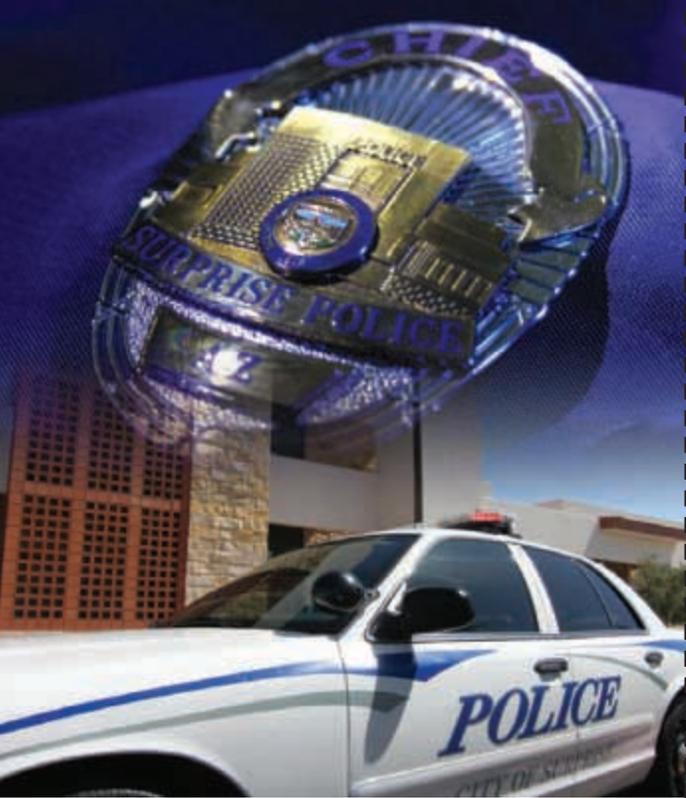
The following boards, commissions and/or committees currently have openings:

- Loss Trust Fund Board
- Transportation
- Arts & Cultural Advisory Board
- Personnel Appeals Board
- Community Development Block Grant Committee
- Quality of Life Commission (Districts 4 & 5)
- Tourism Committee
- Disability Advisory Commission
- Judicial Selection Advisory Commission

## Looking for other ways to volunteer?

Opportunities are available in several city departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police or Community & Recreation Services. Info: 623.222.1500, or visit [www.surpriseaz.gov/volunteer](http://www.surpriseaz.gov/volunteer).





## Police Chief Recruitment - A Public Process

The City of Surprise is in the midst of recruiting a new Police Chief and public engagement has been a significant factor.

Recruitment began December 1 and the deadline for applications was December 31. The Morrison Group, a Colorado-based law enforcement recruitment firm, is handling the search. In November, residents had the opportunity to attend meetings and visit the city web site to offer their thoughts on the characteristics a new police chief should possess.

Later this month, Morrison expects to have a group of finalists identified, and further public input is in the initial planning stages. A public reception will be scheduled where interested residents can meet the candidates and deliver thoughts to the City Manager's Office.

How can you stay engaged? Visit [surpriseaz.gov](http://surpriseaz.gov) to keep up to date on when the Police Chief recruitment reception will be held. While you are there, click the "Notify Me" button or sign up to follow us on Twitter. Either way, you will get city news delivered directly to you as it breaks! 📢

More on the web!



[www.surpriseaz.gov](http://www.surpriseaz.gov)

# 2011 Surprise Holiday Refuse/Recycle Collection Schedule

(City of Surprise customers only)

For more information contact Public Works at 623.222.6000 or visit [www.surpriseaz.gov](http://www.surpriseaz.gov).

### MONDAY/THURSDAY COLLECTION SERVICE

**New Years Day, Saturday, Jan. 1st**  
Monday, Dec. 27th, 2010  
Thursday, Dec. 30th, 2010

**MLK Day, Monday, Jan. 17th**  
Tuesday, Jan. 18th  
Thursday, Jan. 20th

**President's Day, Monday, Feb. 21st**  
Tuesday, Feb. 22nd  
Thursday, Feb. 24th

**Memorial Day, Monday, May 30th**  
Tuesday, May 31st  
Thursday, June 2nd

**Independence Day, Monday, July 4th**  
Tuesday, July 5th  
Thursday, July 7th

**Labor Day, Monday, Sept. 5th**  
Tuesday, Sept. 6th  
Thursday, Sept. 8th

**Columbus Day, Monday, Oct. 10th**  
Normal pickup

**Veterans Day, Friday, Nov. 11th**  
Normal pickup

**Thanksgiving, Thursday and Friday  
Nov. 24th & Nov. 25th**  
Monday, Nov. 21st  
Friday, Nov. 25th

**Christmas Day, Sunday, Dec. 25th**  
Monday, Dec. 26th  
Thursday, Dec. 29th

### TUESDAY/FRIDAY COLLECTION SERVICE

**New Years Day, Saturday, Jan. 1st**  
Tuesday, Dec. 28th, 2010  
Friday, Dec. 31st, 2010

**MLK Day, Monday, Jan. 17th**  
Wednesday, Jan. 19th  
Friday, Jan. 21st

**President's Day, Monday, Feb. 21st**  
Wednesday, Feb. 23rd  
Friday, Feb. 25th

**Memorial Day, Monday, May 30th**  
Wednesday, June 1st  
Friday, June 3rd

**Independence Day, Monday, July 4th**  
Wednesday, July 6th  
Friday, July 8th

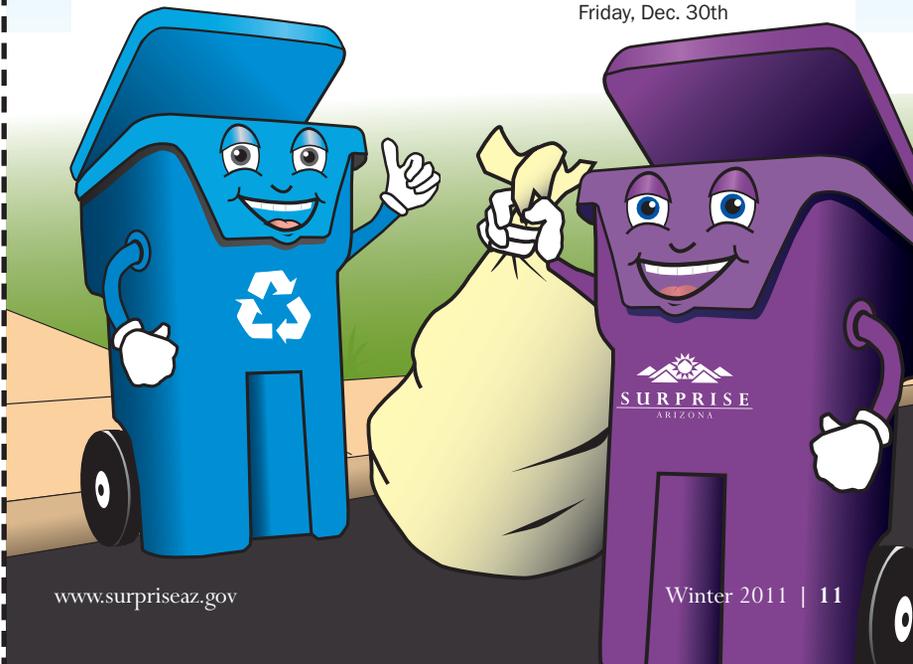
**Labor Day, Monday, Sept. 5th**  
Wednesday, Sept. 7th  
Friday, Sept. 9th

**Columbus Day, Monday, Oct. 10th**  
Normal pickup

**Veterans Day, Friday, Nov. 11th**  
Tuesday, Nov. 8th  
Saturday, Nov. 12th

**Thanksgiving, Thursday and Friday  
Nov. 24th & Nov. 25th**  
Tuesday, Nov. 22th  
Saturday, Nov. 26th

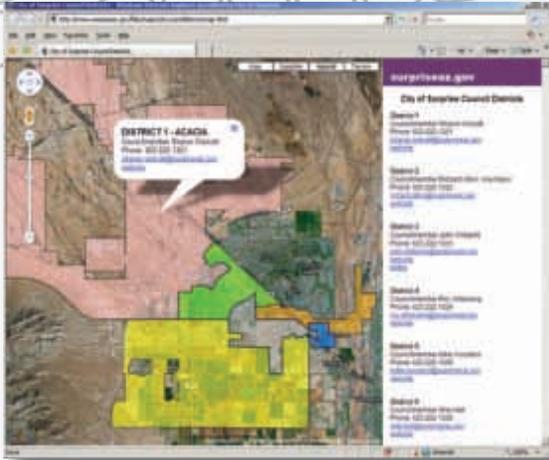
**Christmas Day, Sunday, Dec. 25th**  
Tuesday, Dec. 27th  
Friday, Dec. 30th



# What's new on the web

More on the web!  
www.surpriseaz.gov

www.surpriseaz.gov



## Know your council district!

Do you know which Council district you live in? We've just made it easier for you to find out by merging district boundaries with Google Maps in a new online display. Go to the "Mayor and Council" pages of [www.surpriseaz.gov](http://www.surpriseaz.gov) and check out a dynamic overlay that will get you up to speed in no time.

## Get engaged in Strategic Planning

The City Council is developing a Strategic Plan and your input is important (see separate story). This dynamic web site displays a quick video orientation to the Plan. There is also a survey listing proposed action steps that lets you "drag and drop" your top five and send it off to City Hall. You also get to see how others have voted. Getting engaged is easy and fun at [www.surpriseaz.gov](http://www.surpriseaz.gov). Look for the "Strategic Plan" button on the right. The City Council will receive your input in a special February report.



## Help plan Surprise's future

What do you think the city's priorities should be? The Surprise City Council is moving forward on a Strategic Plan and your input is important!

The Council has identified five major objectives and is looking for resident input on the strategies that will make those objectives spring to life in Surprise.

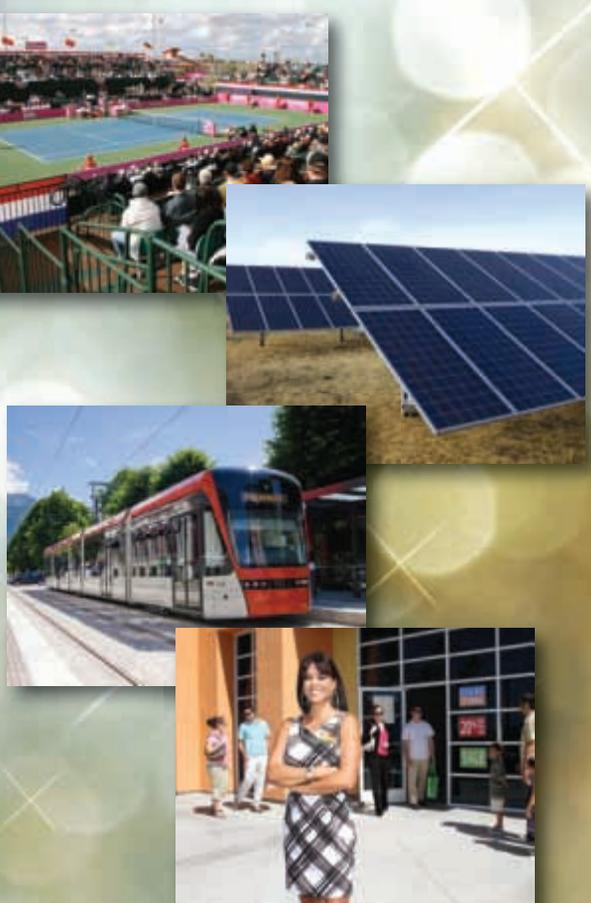
City staff is hosting three public meetings in January and has launched a Surprise Strategic Plan web site to get you up to date and to give you the opportunity to weigh in.

In each of these categories are five or more action items. The input process gives you the opportunity to rank the action items in order of importance. Your feedback will be utilized to create a final form of the Plan which the Council is scheduled to vote on in February.

Can't make the meetings? Complete the tear-out survey in this edition of Progress and drop it in the mail or go online at [www.surpriseaz.gov](http://www.surpriseaz.gov).

### Here are the Council's five Strategic Plan objectives:

- Transportation
- Higher Education
- Sustainability
- Tourism
- Economic Development



## The all new Surprisespringtraining.com

The Kansas City Royals and AL Champions Texas Rangers are heading back to Surprise and a newly redesigned website is the best place to get tickets, schedule information and everything else you need to enjoy Spring Training in Surprise. The Cubs, World Series Champions San Francisco Giants, D'backs and Dodgers are just some of the teams slated to visit. Get your tickets online today!

www.surprisespringtraining.com. 🌟



## City of Surprise Strategic Plan Public Input Meetings



### January 5, 2011

6:30 p.m.  
Willow Canyon High School  
Meeting held in Cafe/Auditorium  
17901 W. Lundberg St.

### January 6, 2011

6:00 p.m.  
City Hall Council Chambers  
16000 N. Civic Center Plaza

### January 12, 2011

6:00 p.m.  
Sierra Montana Recreation Center  
17680 W. Spring Lane

Can't make the meetings? Jump on **surpriseaz.gov** to take part! On our Strategic Plan web site you will see the action items by category and have the opportunity to rank them.

# City Happenings

For more information visit [www.surpriseaz.gov](http://www.surpriseaz.gov)

## JANUARY 2011

- 3 **Tot Time**, Mon-Thur., 12:30 p.m. – 3:30 p.m., through May 20. Learning program at Countryside Rec Center, for 3-5 year olds. Call 623.222.2000
- 3 **Open Recreation at Sierra Montana Rec Center**, M-Thur., 3 p.m. – 7 p.m., through April 30. All ages welcome to enjoy games, recreation, social networking! Call 623.222.2000
- 8 **2011 Spring Training Individual Tickets on sale**, Surprise Stadium Box Office, 623.222.2222
- 17 **Martin Luther King, Jr. Day**, *City offices are closed.* Holiday sanitation schedule in effect.
- 18 **Business Academy** - 3 week session to educate entrepreneurs towards business success, 6 – 8:30 p.m., Public Safety Building Auditorium, register at 623.222.3242
- 22 **Springtime Pruning by Xerizona Landscapes class**, Public Safety Building Auditorium, 623.222.7023, [environmental@surpriseaz.gov](mailto:environmental@surpriseaz.gov)
- 24 **Teens in the Kitchen, Mondays through March 7, 5 p.m. - 5:50 p.m.**, Countryside Rec Center, 10 – 15 year olds learn basic recipes. 623.222.2000 or [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot) for details.
- 25 **Teen Scrapbooking**, Tuesdays through March 8, 6 p.m. - 6:50 p.m. Sierra Montana Recreation Center 623.222.2000 or [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot)

## FEBRUARY 2011

- 9 **Teen Talent Show Auditions**, 5 p.m. – 7 p.m., Sierra Montana Rec Center. 13-17 year olds. Call 623.222.2000 or [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot) for details.
- 16 **Surprise City Academy begins** - 11 week course introduces you to city government, register at 623.222.3242
- 19 **Setting Your Irrigation Timer class**, Public Safety Building Auditorium, register at 623.222.7023, [environmental@surpriseaz.gov](mailto:environmental@surpriseaz.gov)
- 20 **9th Annual Fan Fest**, 9 a.m. – 5 p.m., Surprise Stadium, 623.222.2000
- 21 **President's Day**, *City offices are closed.* Holiday sanitation schedule in effect.
- 24 **Mayor's Welcome Back Lunch**, 11:30 a.m. Surprise Stadium, \$30. 623.222.2000
- 24 **Teen Talent Show Performance**, 7 p.m. – 9:30 p.m., Willow Canyon High School. 13-17 year olds. Call 623.222.2000 or [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot). Tickets are \$1 for audience.
- 27 **2011 Spring Training Opening Day**, 1:05 p.m., Surprise Stadium, 623.222.2222
- 27- **Texas Rangers and Kansas City Royals Spring Training**, 3/29 Surprise Stadium

## MARCH 2011

- 19 **Container Gardening**, Public Safety Building Auditorium, register at 623.222.7023, [environmental@surpriseaz.gov](mailto:environmental@surpriseaz.gov)
- 26 **Family Fishing Clinic**, 8 a.m. – 10 a.m., Community Park Lake, call 623.222.2000 for details/registration



# What's Going On?

## City of Surprise Senior Center



15832 N. Hollyhock St. 623.222.1500

Monday - Friday 8:00 a.m. - 5:00 p.m.

For ages 50 and better

Cost: \$12 Annual membership

\*\* Non-resident rates apply for classes and trips

### Are you new to Surprise?

Stop by the Senior Center for a tour and you will receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide their name and address. You can also request a map of how to get to the Senior Center.

### We're Online!

Visit [www.surpriseaz.gov](http://www.surpriseaz.gov) - then click on Living in Surprise, then on Senior Services. From there, you can print the calendar and newsletter at home. You can also sign up to receive email notifications when the Senior Center menu, activities calendar, and newsletter have been updated on the city Web site.



### Fitness Center

8:15 a.m. - 4:45 p.m. Monday - Thursday

8:15 a.m. - 3:45 p.m. Friday

Annual membership fee \$30 (\$35 non-residents)

Winter only, \$20 (\$25 non-residents)

### Enjoy a hot lunch at the Senior Center

Hot lunches are available weekdays for a \$3.25 contribution for patrons age 60+, \$6.50 under age 60; please call ahead for a lunch reservation. You may also enjoy the mini Café, offering gourmet coffees and chai tea, plus light refreshments.

### Social time

At the Senior Center you can enjoy a variety of card and board games, BINGO, dance, crafts, exercise, movies, Mahjonnge, etc.

### For your health

Blood Pressure screenings are also available twice per month, along with exercise classes, dance and benefits counseling.

### Weatherization Program

#### Maricopa County Human Services

County staffers will be at the Senior Center on certain days to assist low income eligible homeowners apply for the Home Weatherization Program. Appointments are required. For more information or to make an appointment call 602.372.4858.

### Upcoming Classes

Classes offered at the Senior Center include Learning to use computers, learning spanish, quilting, guitar, painting and crafts. For class information or to register, please call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).

### Tax Help for Seniors

AARP will be at the Senior Center beginning in February to help seniors with tax preparation. Please call for an appointment.

### Work Training program for age 55+

Surprise partners with the Senior Community Service Employment Program under Title V of the Older Americans Act. The program is designed to assist income-eligible older adults to transition into competitive employment once they have completed their paid training program of one year.

Title V Participants must be at least 55 years old, an Arizona resident and qualify as low income. Income guidelines currently are \$13,538 annual income for one person household and \$18,213 for two person household. Info: 623.222.1500.

### Recycle cell phones & small electronics

You can support Senior Center programs and protect the environment! The Senior Center, in partnership with the National Council on Aging and Cellular Recycler, is accepting and recycling cell phones and small electronics like game systems (such as Playstation), iPods and mp3 players, laptop computers, and digital cameras.

The Senior Center receives a small rebate to support programs. Drop boxes are located in the lobby of the Senior Center, the City Store and at the city's fire stations. NO LARGE ITEMS PLEASE! 623.222.1500 for more information.

### Surprise Packages From Home

The Surprise Senior Center is a designated drop-off site for "Packages from Home," a non-profit organization dedicated to sending care packages to our soldiers deployed in war areas. Info: 602.253.0284 or [www.packagesfromhome.org](http://www.packagesfromhome.org).



## Spring Swap Meet

There is something for everyone at the Swap Meet. Enjoy bargain shopping or looking for new and used treasures.

Date: Saturday, April 9  
 Times: 8 a.m. - 1 p.m.  
 Location: Aquatic Center Parking Lot.  
 Fee: Free admission and parking.



## Spring Training Senior Striders Walking Club

Walk your way to a healthier you on the concourse of Surprise Stadium, every Tuesday and Thursday in March and stay for the Cactus League game! Fee includes a t-shirt and one plaza level ticket per walking date.

Date(s): Tuesdays & Thursdays, March 1 -24  
 Times: 10:30 a.m. - 11:30 a.m. (walk only, game times vary)  
 Location: Surprise Recreation Campus- Surprise Stadium  
 Fee: Resident: \$40 / Non-resident: \$60

## Active Adult Day Trips

Call 623.222.1500 for more information.

### My Fair Lady @ Arizona Broadway Theater

Date: Jan 26  
 Times: 11:30 a.m. - 5 p.m.  
 Fee: Resident: \$55 / Non Resident: \$58 (includes lunch)

### Musical Instrument Museum

Date: Feb 23  
 Times: 9 a.m. - 2 p.m.  
 Fee: Resident: \$16 / Non Resident: \$18

### Vee Quiva Casino

Date: March 15  
 Times: 9 a.m. - 4 p.m.  
 Fee: Resident: \$8 / Non Resident: \$12

### The Sound of Music @ Broadway Palm

Date: April 6  
 Times: 10:30 p.m. - 5 p.m.  
 Fee: Resident: \$46 / Non Resident: \$49



### Join the fun!

A variety of monthly trips are offered throughout the year. All trips leave and return from the Surprise Senior Center.



## Looking to start your own business?

The **Surprise Small Business Assistance Program** can help! Call 623.222.3300 today!

(September 2010 - December 2010)

NOTE: The following addresses are from business permit licenses, listing Surprise mailing addresses, and do not necessarily indicate the businesses store-front address.

### Retail/Auto/Service

**Cindy's Mini Market**, 12865 W. Grand Ave. • **Creative Jewelry Designs**, 17627 W. Caribbean Ln. • **Marger One Family Services**, 15303 W. Charter Oak Rd. • **Bonnie Dowell**, 11340 W. Bell Rd., #128 • **Far From Home Travel Solutions LLC**, 17614 W. Gelding Dr. • **Montessori**, 18546 W. Mariposa Dr. • **MCA Medical PLLC**, 12951 N. 149th Dr. • **Internet Ideas LLC**, 15877 N. 184th Dr. • **Ushopforfree.com**, 16671 N. Litchfield Rd. #172 • **Starstruck Party**, 17927 N. Parkview Place #14104 • **South West Sports Products LLC**, 18418 W. Caribbean Ln. • **Excel Knife and Tool Sharpening**, 14648 W. Molly Ln. • **Discount Golf Cars of Arizona Inc.**, 11541 W. Bell Rd. #107 • **Michelles Photography**, 17441 N. Sunset Tr. • **Externa Weed LLC**, 17614 W. Gelding Dr. • **Eco Chic Hair Boutique**, 15142 W. Bell Rd. #134 • **Magickal Desserts LLC**, 15424 N. 183rd Ct. • **Smart Step Floor Care LLC**, 13240 W. Ventura St. • **Massage by Diana**, 16846 W. Bell Rd. #111 • **Discount Tire**, 16131 W. Bell Rd. • **TWG**, 15114 W. Mercer Ln. • **Wickerbasket Marketing**, 11340 W. Bell Rd. #128 • **Relish This N That**, 16337 W. Rimrock St. • **Ministry Bag Creations**, 15046 N. 150th Ln. • **Azites Photography**, 12656 N. 150 Ct. • **Round the Clock Childcare**, 13943 W. Mauna Loa • **RM Mobile Truck Repair LLC**, 13538 W. Post Dr. • **Fracon Construction Corp.**, 15625 W. Desert Vista Trail • **Respect My LLC**, 17279 W. Tara Ln. • **Ken Johnson Photography**, 14957 N. 135th Dr. • **S W**, 14514 W. Shaw Butte Dr. • **Shai Essence Hair Beauty Supply**, 17133 N. Woodrose Ave. • **Photography By Erika**, 14859 W. Acapulco Ln. • **A Quality Home Care II**, 15358 W. Post Cir. • **PS Distributing**, 14307 N. 145th Dr. • **Green Clean Connection LLC**, 15314 W. Boca Raton Rd. • **Oscars Complete Carpet and Upholstery Care**, 17728 W. Columbine Dr. • **Christopher Advisory Group LLC**, 12211 W. Bell Rd. #105 • **Hanan Properties AZ LLC**, 14837 N. 173rd Dr. • **Build A Bike Inc.**, 13980 W. Bell Rd. #12 • **Unikei**, 11340 W. Bell Rd. #128 • **Caribbean Experience LLC**, 11340 W. Bell Rd. #128 • **Simons Adorable Handbags**, 11340 W. Bell Rd. #128 • **Kogi Technologies**, 12425 W. Bell Rd. #30 • **Caesars Uniforms**, 18795 N. Reems Rd. #111 • **Arizona Art Broker LLC**, 11340 W. Bell Rd. #128 • **Designs by Nature**, 11340 W. Bell Rd. #128 • **Ruth's**, 11340 W. Bell Rd. #128 • **DGK Enterprise LLC**, 11340 W. Bell Rd. #128 • **B&B Etching Products Inc.**, 11340 W. Bell Rd. #128 • **Thrift Store**, 16551 N. Dysard Rd. #107

### Restaurant/Bar

**Chuy's Mesquite Broiler**, 13752 W. Bell Rd • **Pizza Hut**, 16846 W. Bell Rd. #114  
**Pizza Hut**, 14763 W. Cactus Rd. #120 • **Dunkin Donuts**, 17031 W. Bell Rd.

More on the web!



View Commercial Projects in progress:  
[www.surpriseaz.gov/currentprojects](http://www.surpriseaz.gov/currentprojects)

## POSTAL PATRON

# Winter in Surprise- there's a lot going on!

**W**hile we all look forward to a great Spring Training season, let's not overlook the other great things to see and do in our community!

Just across from Surprise Stadium next to Surprise Town Lake is the Surprise Tennis and Racquet Complex, one of the largest public tennis facilities in the Southwest, with 25 courts, including 17 lit for night play. This USTA award-winning facility is open to everyone and offers league-play opportunities and lessons for beginners. This is the place where tennis greats like John McEnroe and Andre Agassi have been competing at top level tournaments each year.

Get back to nature by exploring the breathtaking White Tank Mountains. Enjoy hiking, biking or camping and go back in time as you encounter ancient Hohokam petroglyphs located throughout the park. It is an easy drive west on Olive

Avenue. There is a \$6 per vehicle admission charge.

Surprise Town Lake is a perfect spot to stroll, relax, fish, or enjoy people watching in the warm winter sunshine. Your dog will have fun at the adjacent dog park!

Stop by Surprise City Hall to enjoy the Surprise Historical Society's city history exhibit in the Mayor's Atrium. Inspired by our 50th anniversary celebration, the photo display is an interesting and easy way to find out more about our community's roots. Also at City Hall, do some shopping at our fabulous City Store!

If you're up for taking your winter visitors for a short drive, within just 25 minutes of Surprise you can catch the NHL's Phoenix



Coyotes; enjoy fabulous boating and other recreational activities at beautiful Lake Pleasant; check out the Wildlife World Zoo and Aquarium and get your heart racing at the Speedworld Raceway Park. 🎉

