



# SURPRISE Progress

SPECIAL EDITION

THE  
CITY OF

SURPRISE

STRATEGIC

PLAN

## Inside this issue:

**New jobs coming to town**

**Recycling expansion  
coming soon**

**50 miles of improved  
roads**

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## SURPRISE ARIZONA

**City Council 623.222.1300**

Lyn Truitt, Mayor

Skip Hall, Vice Mayor

Sharon Wolcott, District 1

Richard Alton, District 2

John Williams, District 3

Roy Villanueva, District 4

Mike Woodard, District 5

**City Manager 623.222.1100**

City Manager Mark Coronado

**Planning & Zoning Commission 623.222.3133**

Matthew Bieniek

John Hallin

Jan Blair

Dennis W. Smith

Ken Chapman

Steve Somers

(one seat vacant)

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**Arts & Cultural Advisory Board**

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**Transportation Committee**

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**Parks & Recreation Advisory Board**

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**Disability Advisory Commission**

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**Quality of Life Commission**

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# SURPRISE Progress

Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email [ken.lynych@surpriseaz.gov](mailto:ken.lynych@surpriseaz.gov) with your comments and suggestions.

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## SURPRISE PROGRESS AWARDS

**APEX**

Award of Excellence  
2007-2010

**3CMA**

Silver Circle Award  
2003-2005, 2007

**3CMA**

Award of Excellence  
2002, 2008

## City Council meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.1200

6 p.m. on the second and fourth Tuesday of the month, unless noted below

- April 12th and 26th
- May 10th and 24th
- June 14th and 28th

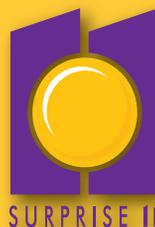
## Planning & Zoning Commission meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.3133

6 p.m. on the first Thursday of the month, unless noted below

- April 7th
- May 5th
- June 9th

**City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11**, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. **Council meetings broadcast times** are: 6 p.m. Tuesday, 8 a.m. Wednesday, 8 a.m. Friday, 3 p.m. Sunday. **P&Z meetings broadcast times** are 10:30 p.m. Monday, 8:00 a.m. Tuesday, 6:00 p.m. Thursday, 3 p.m. Saturday. **NOW STREAMING LIVE ON THE WEB!**



**Welcome!** 2011 has already been a very busy year. With the unanimous adoption by City Council of a community Strategic Plan, you will see even more energy in the months ahead.

In this special section of Progress Magazine, we look at the Strategic Plan and what it means for our immediate future. We review how the community helped the plan come together, and we list the five main areas of the plan, as well as some of the action steps each area calls for.

Finally, you'll read about a number of significant developments that have already occurred that are driving the Strategic Plan forward. **We've labeled each with the appropriate Strategic Plan Goal.** (See text box below)

It is our way of demonstrating that with your help and input, a Strategic Plan is not only in place, it is moving forward.

We start with the story of the development of the Strategic Plan...



## Council adopts Strategic Plan after community-wide outreach

**W**e heard you! That is part of the message of the Strategic Plan, after hundreds of residents responded to a Progress magazine survey, attended public meetings or completed an online interactive survey as part of the Surprise City Council process.

What did you tell us were your priorities? Improved east-west connections through Surprise...development of a 4-year college... a regional entertainment corridor... enhanced recycling... attracting specialty medical or research clinics.

These and many other community driven action steps were woven into the plan unanimously approved by Council in February.

The approval came after months of listening to city residents discuss where Surprise should be heading and what specific steps we need to get there.

"The input really helped clarify five community-wide goals," says Surprise Community and Economic Development Director Jeff Mihelich.

"After Council members started the process last fall, we got our volunteer Boards and Commissions engaged, and reached out to our residents," says City Manager Mark Coronado.

Overall, 336 responses were received to the City's call for input, which included three public meetings.

The Council goals align with community concerns while setting a vision for the future, says Mihelich. "Economic development and transportation go hand in hand and have been a top concern for a long time," he said. "We have a lot of recent success in both areas, and this year is shaping up to be an important year for each. But we always strive to improve and do better."

With the plan in place, "the community can see the Council leading us in new directions by building tourism, attracting higher education and setting policies that show respect for our sensitive desert environment," Coronado said.



Residents of all ages came out in January to learn about and give their opinions on the City Council's Strategic Plan.

The Strategic Plan does not include basics such as public safety and sanitation, because these are traditional government services "and it is understood we will provide them," added Coronado.

Although the Plan does not include timelines, there are several action steps that can be initiated quickly and at low or no cost, said Mihelich. Keep reading this issue of Progress to see how the Plan is already taking shape in Surprise! 🌟

### Look for these brands on each story!



**Transportation:** building an efficient, cost effective multi modal transportation network.



**Higher Education:** Enhance partnerships with public/private K-12 educators; develop a 4 year university campus with college-life amenities.



**Economic Development:** Create a robust business environment that creates employment, wealth, capital investment and enhanced opportunities for all.



**Tourism:** Focus on attracting visitors by focusing on entertainment, partnerships, resorts and the White Tank Mountains.



**Sustainability:** Developing a sustainability road map and carbon footprint reduction strategy.



Arizona Governor Jan Brewer speaks at the Gestamp press conference in February.

# Surprise strengthens Solar City brand

## Welcomes new renewable energy company; new jobs to town

February's news that Spain based Gestamp Solar Steel is basing its' US operations in Surprise brought to almost 1,000 the number of new jobs announced in the community in just the last year, aligning with the Strategic Plan vision of creating a robust business environment that creates employment.

"Gestamp will be open and operating by summer," said City Manager Mark Coronado. "In Phase I, about 100 construction jobs and 50 permanent jobs will be created at the fabrication facility."

Gestamp will manufacture steel support structures for use in the solar industry. The company will build a manufacturing facility and US headquarters at Skyway Business Park, near Dysart Road and Peoria Avenue.

"Surprise is the perfect fit for our company, meeting our needs with shovel ready land complete with rail access," said Gestamp Solar Steel CEO José Calbo. "Our company delivers quality products that demand a quality workforce, and we found what we're looking for in Arizona. We are excited to be here."

At full build out, the plant will employ 300 people in high end manufacturing jobs.

"This is what economic development is all about," says Jeff Mihelich, Surprise Community and Economic Development Director. "Companies such as Gestamp Solar Steel take advantage of what we have to offer in terms of land and transportation access, an educated workforce and a great lifestyle. As a result, we generate good jobs for residents and welcome a new corporate partner."

Gestamp operates hundreds of plants in 25 countries in Europe, American and Asia. In 2010, Gestamp Corporation had revenue of approximately \$6.5 billion and 20,000 employees.

Surprise will waive up to \$400,000 in review fees and invest up to \$1.4 million in public infrastructure. Gestamp will have project office space at the city's innovation center, the AZ TechCelerator, while their new facility is under construction.

### Gestamp Solar Steel

- Scheduled Phase I opening: Summer 2011
- Phase I - 75,000 sq. ft. 300,000 sq. ft. at build-out
- 100 near-term construction jobs, more in later phases
- 50 employment opportunities to start/ 300 new jobs total at build out
- Facility to manufacture steel structures used to support large-scale concentrating solar power (CSP) projects and photovoltaic (PV) solar structures.

Just last summer, Spain-based Rioglass Solar announced it would build its' US headquarters in Surprise and manufacture solar related products at the Skyway Business Park. Rioglass will invest approximately \$50 million and create more than 100 new jobs in Phase 1, set to open this summer. A potential Phase II would add another 100 jobs and additional \$45 million capital investment.

"It is exciting to be welcoming Europe-based companies to Surprise," says Mihelich. "These large and established operations will be stable employers with a vast network of resources."

With the announcement last summer that Brentwood Industries will build a manufacturing plant in Surprise, the number of construction and permanent jobs created here in the last year is approaching 1,000.

"And when you consider that the AZ TechCelerator is incubating new businesses that have already added dozens of jobs to Surprise, you can see that economic development has been a real bright spot," Mihelich adds. 🌞



# Economic Development team delivers the goods

The Surprise Community and Economic Development Department is showing major results as the community moves forward on the Strategic Plan goals of creating good jobs and building a sustainable community.

“Our Economic Development team has been a stellar performer since they were combined with Community Development last spring,” says City Manager Mark Coronado. “One thousand new jobs announced in Surprise in less than a year is a remarkable achievement.”

The Economic Development team is firming up our Solar City reputation, welcoming two new international renewable energy companies to town this year, Rioglass Solar and Gestamp Solar Steel (see previous story).

“Attracting solar industry is a concrete realization of Council’s vision,” says Community and Economic Development Director Jeff Mihelich. “We will continue to pursue clean energy businesses.”

Mihelich adds that the recent creation of West Valley Foreign Trade Zone will make the city more marketable to manufacturers and distributors (see separate story). Other recent successes:

- Brentwood Industries' filter media and medical packaging plants are under construction, with 40 new jobs planned in two phases, along with 100 construction jobs.
- Surprise Center Medical Plaza, a two-story medical plaza at Litchfield Road and Statler Drive will open by the end of the year, creating 60 new jobs.
- The Sante' Rehabilitation Clinic under construction near Del Webb hospital will bring 80 high-quality jobs to Surprise. Both projects boost near-term construction employment by more than 200.
- Sands Kia and Cactus Jack's have opened new automotive dealerships in Surprise since last fall, with a combined payroll of 45 people. Hundreds of jobs resulted from construction of these new facilities.
- The 14 tenants located in the business incubator AZTechCelerator have grown 50 new local jobs over the past year.

Recent company announcements will result in more than 800,000 square feet of new commercial space, representing \$150 million in capital investment in Surprise.

“Our City Council has been very supportive of our economic development efforts,” adds Coronado. “The successes of the past year are a testament to the teamwork and leadership of the City of Surprise, which sets us on the right course for the future.” 🌟

**“Our Economic Development team has been a stellar performer since they were combined with Community Development last spring, one thousand new jobs announced in Surprise in less than a year is a remarkable achievement.”**

**Mark Coronado,  
Interim City Manager**



The AZ TechCelerator enjoyed a big turnout for its Open House back in February.

## Since last spring

- 1,000+ new jobs announced for Surprise
- More than 800,000 square feet of new commercial space
- \$150 million in capital investment

## Surprise's newest employers:

- Gestamp Solar Steel
  - Solar component manufacturing plant and U.S. headquarters
  - 50 jobs to start & 300 at build out / 100 construction jobs
- Rioglass Solar
  - Solar mirror manufacturing and U.S. headquarters facility, under construction
  - 200 jobs in 2 phases/ 200 construction jobs
- Brentwood Industries
  - Filter media and plastic medical packaging manufacturer, under construction
  - 40 jobs in 2 phases / 100 construction jobs
- Surprise Center Medical Plaza
  - 2-story medical plaza to open by end of 2011
  - 60 jobs / 100 construction jobs
- Sante' Rehabilitation Clinic
  - Now under construction
  - 80 jobs / 125 construction jobs
- Sands Kia & Cactus Jacks
  - Now open
  - Combined 45 jobs/ 125 construction jobs
- AZ TechCelerator
  - City's business incubator filled with 14 innovative-based tenants
  - 50 jobs



# Foreign Trade Zone encourages international manufacturing in Surprise



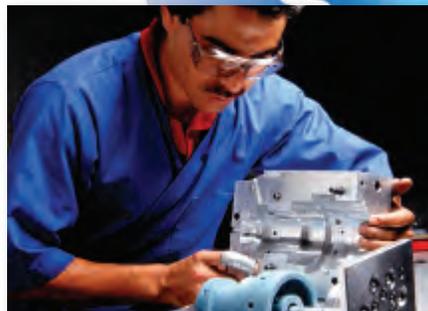
**Surprise’s first Foreign Trade Zone will help create jobs and encourage the development of internationally-minded business in the community, according to Surprise officials.**

**A** West Valley Foreign Trade Zone (FTZ) was announced earlier this year, an effort spearheaded by Westmarc and another step forward in diversifying economic development in the community.

The U.S. Foreign Trade Zones Board approved the Greater Maricopa Foreign Trade Zone (FTZ) in late December. The Surprise Pointe Industrial Park at Litchfield and Waddell roads is one of the four identified sites.

“With the support of our City Council, Westmarc and West Valley communities, the FTZ is a reality and will be an important tool to encourage growth and create jobs in Surprise,” said Surprise Community and Economic Development Director Jeff Mihelich.

FTZs are considered outside of US territory for the purpose of customs duty payment. Goods entering FTZs are not subject to tariff taxes until the goods leave the zone, according to the federal government’s Trade Information Center. Merchandise that is shipped to foreign countries from FTZs is exempt from



export duty, allowing firms to minimize their costs. Importing and exporting of goods is encouraged by FTZs because of these import and export duty breaks.

A variety of activities can be conducted in a zone, including assembling, packaging, storing, repairing, combining with foreign or domestic content or processing, according to the Foreign Trade Zone Board, made up of US Department of Commerce and Treasury Department officials. Manufacturing and processing within FTZs requires FTZ Board approval.

According to the Board, FTZs help facilitate international trade, encourage and facilitate exports businesses, and help create local employment opportunities. 🇺🇸

## College presidents visit Surprise; discuss future of higher ed

**I**n March, Surprise hosted five college leaders from around the country as feasibility discussions began about the possibilities of higher education and the future of Surprise.

The “Education” component of the Strategic Plan included hosting group discussions with experts. The visiting officials met in the City Council Chambers for a wide ranging discussion, currently airing on Surprise 11 TV.

Participants included Robert Badal of Jamestown College in Jamestown, North Dakota; Anthony R. Hendrickson, the Dean of the School of Business of Creighton University in Omaha, Nebraska, who filled in for President John Schlegel; D. Merrill Ewert of Fresno Pacific University in Fresno, California; and Edward Balog of Aquinas College in Grand Rapids, Michigan.

“This event is in direct response to City Council’s interest, as stated in the Strategic Plan, in recruiting a four year college to the City of Surprise,” says Community and Economic



**Left to Right:** Robert Badal - Jamestown College Jamestown, ND, Edward Balog – Aquinas College Grand Rapids, MI, Donald Weatherman – Lyon College Batesville, AR, Anthony R. Hendrickson (Dean of School of Business) filling in for President, John Schlegel – Creighton University, D. Merrill Ewert - Fresno Pacific University Fresno, CA

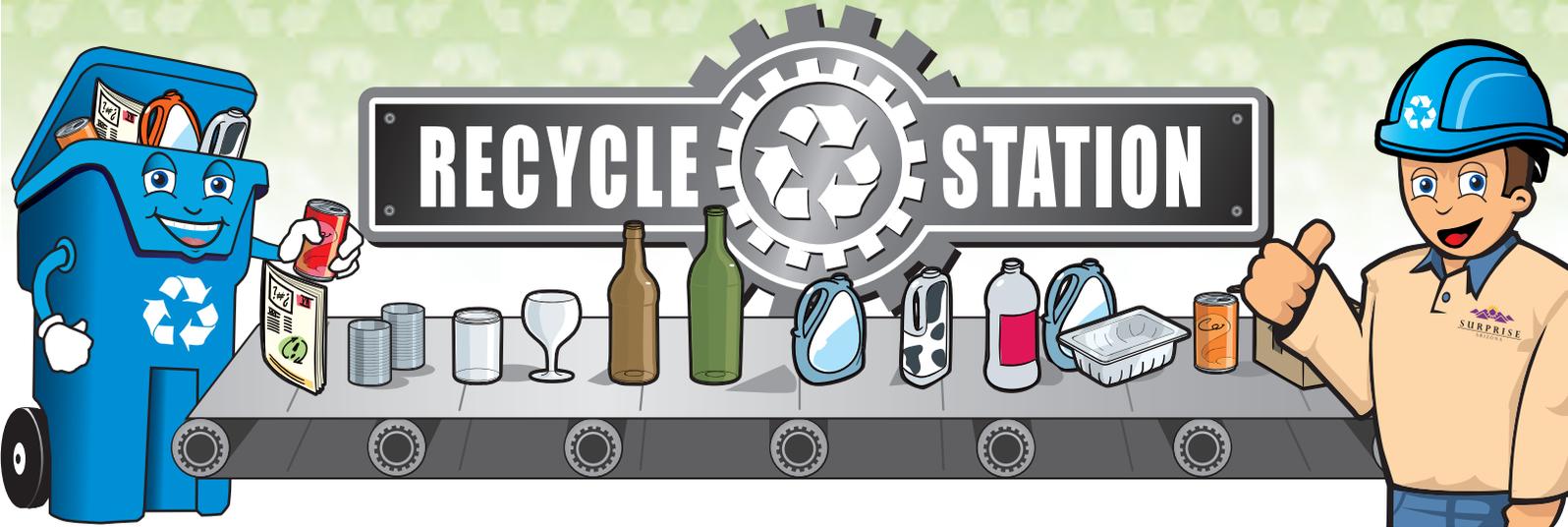
Development Director Jeff Mihelich. “The City is at the beginning of a feasibility process, which is a good starting point to engage college CEOs for initial feedback.”

One goal of the event was to help brand and market the new Surprise initiative to the higher education industry. “Besides learning from them, we hope they will spread the word that Surprise is looking for a new four year institution,” Mihelich said. 🇺🇸



# Green Surprise efforts underway; glass recycling coming soon, solar power & more

Residents ranked expanded recycling high on the list of “Sustainability” actions steps during the Strategic Plan process. In the next few months, that is precisely what Surprise will experience.



## Recycling Expansion Coming Soon

Surprise is working on an amended sanitation/recycling agreement with Waste Management that should expand the city's recycling program to include glass and new plastics by this summer.

Currently, the city does not accept glass and accepts only specific plastics including milk containers, shampoo bottles, and a few additional narrow, screw-top containers.

Once completely operational, Waste Management's newly-opened Materials Recovery Facility (MRF) near 185th Avenue and Deer Valley Road will accept glass and plastics (symbols 1-7). Residents will receive detailed information about the program once it is in place.

“Residents have wanted this for some time,” says Public Works Director Robert Beckley. “In addition to improving customer service and cleaning up our environment, the city will also realize some cost savings.”

The city will receive more money for increasing the amount of recyclables delivered to Waste Management, and should see a reduction in landfill fees as more items become recyclable and not destined for the landfill.

Once approved by City Council the following items will be accepted as recyclables by the City of Surprise:

- All glass (no color restrictions)
- Plastics with symbols 1-7

**The City will announce when the expanded recycling program will begin online at [www.surpriseaz.gov](http://www.surpriseaz.gov); Surprise 11; and in the Summer 2011 edition of Surprise Progress magazine.**

Stay alert for details in coming weeks on [surpriseaz.gov](http://surpriseaz.gov), Surprise 11 and the summer edition of Progress magazine! 🌱

## PM-10, Dust Control

Public Works crews are helping to control PM-10, or dust, in Surprise; paving 1.3 miles of dirt shoulder along city streets and stabilizing another 4.6 miles with dust-control asphalt millings.

PM-10 describes very fine airborne particles of ten micrometers or less, about one-seventh the width of a human hair. Excessive PM-10 levels can cause health problems, particularly in children and the elderly. Off-roading, driving on unpaved roads, agricultural activity, construction, and mining are typical PM-10 sources.

The city's PM-10 Ordinance is also a valuable dust-cutting tool, which among other restrictions, bans off-road vehicles in high activity areas and closed property. To review the PM-10 Ordinance, visit [www.surpriseaz.gov/greensurprise](http://www.surpriseaz.gov/greensurprise).

**To report a Dust Control violation, call the Maricopa County Air Quality Hotline 602.372.2703, or visit [http://www.maricopa.gov/air/contact\\_us/ReportViolation.aspx](http://www.maricopa.gov/air/contact_us/ReportViolation.aspx).** 🌱



## Solar panels at City Hall

The solar panels atop the City Hall parking garage go live this month, completely powering the four-story parking structure.

The photovoltaic solar panels cover 7,500 square feet of space atop 45 covered parking stalls.

“The solar energy generating system will produce an average of at least 176,000kWH annually and can handle future expansion,” says Sustainability Division Manager Terry Lowe.

Lowe says the solar system is expected to save the city \$18,000 in annual power costs while lowering the city’s energy use, an important part of the Sustainability goal of the Strategic Plan.

“We also receive \$16,000 annually for the next 20 years as an incentive from APS,” Lowe adds. “The dollar amount is tied to how much power the panels generate.”

Soon residents will be able to track the system’s energy generation via [www.surpriseaz.gov](http://www.surpriseaz.gov).

The project was funded through an \$812,000 American Recovery and Reinvestment Act (ARRA) grant.

Meanwhile, design continues on a solar project for the Surprise Regional Library on the Surprise Recreation Campus.

City staff is working with Arizona Public Service, the city’s CRS Advisory Board, Maricopa Library District and Friends of the Library to ensure the design and placement of the panels is in keeping with the aesthetics of the library, including views.

The library solar project is an ARRA grant-funded project received by APS. The total cost of the project has yet to be determined as the design has not been finalized. 🌞



## FY2012 budget planning, public input underway

The Surprise budget planning process for FY2012 is in full swing. As always, you are invited to follow the development of the budget and offer your insights and opinions.

There will be public meeting and online opportunities for you to weigh in!

Here are some dates to keep in mind (NOTE: Dates are approximate):

**April 20:** The City Manager’s recommended budget will be published.

**April 29:** The City Council is scheduled to review the budget in a special City Council retreat.

**Early May:** Look for your opportunity to weigh in. An interactive web site and a schedule of public meetings will be available to get your thoughts on the proposed FY2012 budget. Watch [surpriseaz.gov](http://surpriseaz.gov) for details.

**Late May or June:** The City Council will adopt a final budget.

United States  
**Census  
2010**

**Surprise  
population  
117,517;  
Arizona’s  
10th largest city**



According to information reported from the United States Census Bureau, the population of Surprise in 2010 was 117,517, making it the tenth largest municipality in Arizona, and the ninth largest in Maricopa County. The population increased 281% over the 2000 figures of 30,848, according to the Census Bureau.

# Transportation Update



## LOOP 303 IMPROVEMENTS BEGIN IN JUNE

The Transportation component to the Strategic Plan will move forward in 2011. Widening work on Grand Avenue is about to wrap up, construction of the Loop 303 is soon to begin and the city's Pavement Preservation Program is underway.

The Arizona Department of Transportation (ADOT) will begin construction of the Loop 303 Improvement Project in Surprise this summer.

ADOT will widen the current two-lane stretch of the Loop 303 to six lanes (three lanes in each direction) from Peoria Avenue to Mountain View Boulevard. This first phase of the Loop 303 Improvement Project is anticipated to be completed by late 2012.

ADOT will also begin work this fall on a new freeway-to-freeway interchange at Loop 303 and Interstate 10. Additional phases of the Loop 303 Improvement Project between Peoria Avenue and Thomas Road will begin later in 2011. The entire 16-mile segment of Loop 303 between US 60 (Grand Avenue) and I-10 is anticipated to be completed by 2015.

Later this summer, ADOT also plans to open a four-lane divided 14-mile stretch of Loop 303 from Happy Valley Parkway to Interstate 17.

"This is a huge milestone for Surprise on many levels," says Public Works Director Robert Beckley. "Not only does it provide the Northwest Valley with a new transportation route, but opens up a new economic corridor for our community, both core strategies of the council-adopted Strategic Plan."

Since late 2009, ADOT has been busy with the Loop 303 intersection improvements at Bell, Cactus and Waddell roads in Surprise, in advance of the actual freeway expansion.

Eastbound Waddell Road between the Loop 303 and Sarival Avenue reopened to traffic in February. The new bridge at Bell Road and Loop 303 is complete. Work at Cactus Road is also complete.

Ahead of the Loop 303 Improvement Project, ADOT officials have been meeting with city officials, homeowners and stakeholders through public meetings to discuss the upcoming

project. The city's cable channel Surprise 11 is currently airing an "On the Road" show featuring ADOT spokesman Doug Nintzel as he breaks down the Loop 303 Improvement Project. That show can be viewed at [www.surpriseaz.gov/Surprise11](http://www.surpriseaz.gov/Surprise11). ADOT is continuing to meet with area residents and business owners, and encourages stakeholders to stay involved throughout construction.

**“Not only does it provide the Northwest Valley with a new transportation route, but opens up a new economic corridor for our community.”**

**Robert Beckley**  
Public Works Director

"We encourage people who live and work in the area to remain informed by signing up for our email alerts or visiting the Loop 303 web page, and to contact us if they'd like an ADOT representative to speak to their community group about the project," says ADOT Assistant Communication Director Brock Barnhart. "We want to hear from stakeholders as construction begins, and throughout this project."

To mitigate for the sound impact of the expanded freeway ADOT will erect sound walls where warranted near residential areas along Loop 303.

The sound walls will vary in height, between Mountain View Boulevard and Cactus Road. The expanded lanes will also be treated with rubberized asphalt, which at higher speeds has been proven to lower traffic noise; create a smoother roadway; and benefit the environment as the asphalt is made with recycled old tires.

Funding for the Loop 303 widening comes from the passage of Proposition 400 by Maricopa County voters in 2004, which extended a half-cent sales tax by 20 years to fund various transportation projects. 🇺🇸

**More on the web!**



ADOT's Loop 303 web page can be accessed through [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation).

To sign up for ADOT email alerts visit [www.valleyfreeways.com/Highways/Valley\\_Freeways/Index.asp](http://www.valleyfreeways.com/Highways/Valley_Freeways/Index.asp).

For general questions about Loop 303, or to request a speaker from ADOT, email [ValleyFreeways@azdot.gov](mailto:ValleyFreeways@azdot.gov).



## City workers preserving our streets

The city's Pavement Preservation Program (PPP) is underway.

The PPP is an annual program in which identified city streets receive appropriate applications to lengthen the lifetime of the street surface. The approved budgeted amount for FY11 is \$1 million.

The work will occur on 50 miles of city streets through May.

“This program is a very important part of the Transportation component of the Strategic Plan,” says Public Works Director Robert Beckley. “By performing routine maintenance on our city streets today, we are extending their drivability and saving money by not having to perform complete street reconstruction prematurely.”

The street treatments include Micro Surfacing, Mill and Overlay, and Seal Coat. The Seal Coat is called Tire Modified Rubber

Surface Seal (TMRSS) which is a rubberized material that protects and extends the pavement life.

Residents living in areas targeted for treatment will receive 48 hour notice before the work begins via a door hanger that contains contact information. Traffic restrictions are expected during the treatment; however there will not be any complete street closures.

To view the PPP Work Schedule and Map visit [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation) and click on the Pavement Preservation Program link on the left-hand menu. 🌟

**More on the web!**

[www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation)

## Grand Avenue Widening in the home stretch

The Grand Avenue Widening Project is scheduled for completion later this spring, about nine months ahead of schedule.

Adding the additional lane in each direction to make Grand Avenue a six-lane thoroughfare between 83rd Avenue and the Loop 303 is complete.

However, because noise-reducing rubberized asphalt is a temperature-sensitive product, the final paving is planned for April in two phases: between 83rd and 99th Avenues and from the Loop 101 to Loop 303.

Also, in order to accommodate upgrades to the Burlington-Northern Santa Fe railroad tracks, Greenway Road will be closed at Grand Avenue for approximately nine

days this spring. The exact dates can be found at [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation). Grand Avenue will remain open to traffic during this work. Greenway Road will be closed north of Grand Avenue. Detour signs will be posted in the area.

To stay up-to-date about this planned closure and others that might be necessary in conjunction with the Grand Avenue widening and improvement project, visit ADOT's US 60/Grand Avenue web page, linked via [www.surpriseaz.gov/transportation](http://www.surpriseaz.gov/transportation).

This \$18 million project involved widening Grand Avenue to six lanes from 83rd Avenue to the Loop 303, reconstructing intersections and improving medians and landscaping.

The work, funded by the federal Recovery and Reinvestment Act of 2009, also included improving traffic signals and crosswalks.

“This was an extremely complex project that required us to work in conjunction with several jurisdictions including Surprise, Peoria, Youngtown, El Mirage, the Sun Cities and Maricopa County. We've also coordinated work with the BNSF Railroad,” said ADOT Assistant Communication Director Brock Barnhart. “We truly appreciate the patience of everyone who lives, works and travels in this area and we thank you for your cooperation while construction work was under way.” 🌟

# The City of Surprise welcomes...



## Police Chief Michael Frazier

Surprise Police Chief Michael Frazier assumed leadership of the department in February, bringing with him more than 36 years of law enforcement experience.

He was a member of the Phoenix Police Department for 32 years, rising through the ranks to the position of Executive Assistant Police Chief, or second in command, of Phoenix PD. Since 2007 he served as the El Mirage Police Chief.

“Chief Frazier is a highly experienced leader respected around the Valley,” says City Manager Mark Coronado. “Mike is also a great human being our residents will enjoy getting to know.”

“One of the reasons Surprise has a reputation as being a safe community is because of the residents engaged with our police officers through Neighborhood Watch.”

*Michael Frazier  
Surprise Police Chief*

“Surprise is a beautiful city with unlimited opportunities,” says Chief Frazier. “I believe my experience and past success in the Arizona law enforcement community will help me lead the men and women of the Surprise Police Department in meeting the opportunities and challenges of the future.”

Frazier is a strong supporter of community outreach and the city's Neighborhood Watch program. “One of the reasons Surprise has a reputation as being a safe community is because of the residents engage with our police officers through Neighborhood Watch,” he said.

Chief Frazier holds a Bachelor of Science degree from Arizona State University and a Master of Education degree from Northern Arizona University. 🌟



## Tennis & Racquet Complex Manager Guillermo “Bill” Lucero

Guillermo “Bill” Lucero is the new manager of the Surprise Tennis & Racquet Complex.

Well connected to the United States Tennis Association (USTA), Lucero comes to the city with extensive experience in tennis operations and program/tournament development on the local, regional and national level.

He has worked with the USTA Southwest Section for the past 11 years as the Manager of Community Tennis and most recently as the Director of Adult Competitive Tennis. He also served as the tournament director for the US Open National Playoff-USTA Southwest and the USTA League National Championships.

“Everyone can enjoy being active and having some fun here. It is a great family experience.”

*Bill Lucero, Manager  
Surprise Tennis & Racquet Complex*

“Lucero's relationship with the USTA on both the national and regional levels, increases our opportunities to maintain national events that bring sports tourism dollars to Surprise,” says City Manager Mark Coronado.

“It is an honor to manage one of the premiere public tennis facilities in the country,” says Lucero. “I look forward to attracting top notch tournaments here.”

Lucero also encourages residents to stop by and play a few sets. “It is such a beautiful place, and our pros are ready to teach new tennis players,” he said. “Everyone can enjoy being active and having some fun here. It is a great family experience.”

Lucero is also a National Faculty Member for the Special Olympics Coaches Training Program and National Trainer for Recreational Coaches Workshops.

For more information on the Surprise Tennis & Racquet Complex, log on to [www.surpriseaz.gov/tennis](http://www.surpriseaz.gov/tennis) or call 623.222.2400. 🌟

More on the web!



[www.surpriseaz.gov/tennis](http://www.surpriseaz.gov/tennis)

# City Happenings

For up to the minute calendar of events visit [www.surpriseaz.gov](http://www.surpriseaz.gov)

## APRIL 2011

- 8-9 **SR Mixed Invitational**, Surprise Tennis & Racquet Complex, 623.222.2400
- 9 **Surprise Super Swap Meet**, 8 a.m. – 1 p.m., shop for bargains in the Aquatic Center Parking Lot, 623.222.1500
- 9 **Be Green & Be Healthy Fair**, 9 a.m. – 3 p.m., Surprise Rec. Campus- Surprise Stadium 623.222.2000
- 9 **Household Hazardous Waste Collection**, 8 a.m. - Noon, Public Works Maintenance Yard, 13433 W. Foxfire Dr., 623.222.6000
- 10 **Second Sundays in the Park**, 2-5 p.m., free entertainment at Surprise Community Park
- 15-17 **USTA Super Seniors 6.0 & 8.0**, Surprise Tennis & Racquet Complex, 623.222.2400
- 16 **Computer/Electronic Recycle Event**, 8am – Noon. The city is partnering w/ Westech Recyclers, others. Free drop off at APS Service Center
- 23 **Spring Eggstravaganza**, 9:30 am - Noon, Surprise Rec. Campus Kansas City Royals Practice Fields (FREE family event- egg hunts, Mr. and Mrs. Bunny, inflatables, face painters & more)
- 29-5/1 **USTA Super Seniors 7.0 & 9.0**, Surprise Tennis & Racquet Complex, 623.222.2400
- 30 **Desert Landscaping and Irrigation Timer Class**, 10 a.m. - Noon, Public Safety Building Auditorium, register at 623.222.7023, [environmental@surpriseaz.gov](mailto:environmental@surpriseaz.gov) (*Surprise residents only*)

## MAY 2011

- 8 **Second Sundays in the Park**, free entertainment at Surprise Community Park (time TBD)
- 14 **Water Wise Landscaping class**, - 10 a.m. - Noon, Public Safety Building Auditorium. Register at 623.222.7023 (*Surprise residents only*)
- 21 **Movie Nights at Surprise Stadium**, gates open at 6:30 pm, movie starts at 7 p.m.
- 28 **Memorial Day Parade**, 8:30 a.m., along Bullard Ave., Surprise Recreation Campus
- 28 **Surprise Aquatic Center & Hollyhock Pool open swim season**  
Call 623.222.2500 (Aquatic Center) & 623.222.2530 (Hollyhock) for times
- 30 **Memorial Day Holiday**, *City offices are closed*. Holiday sanitation schedule in effect.

**Surprise City Council** meets second and fourth Tuesdays of every month, 6 p.m., Surprise City Hall, 16000 N. Civic Center Plaza

**Surprise City Council Special Work Sessions**, every first Tuesday of the month, 4 p.m., Surprise City Hall, 16000 N. Civic Center Plaza

**Surprise Planning & Zoning Commission** meets on the first Thursday of every month, 6 p.m., Surprise City Hall, 16000 N. Civic Center Plaza

## 5th Annual Memorial Day Parade

The 5th Annual Memorial Day Parade is set for Saturday, May 28, at 8:30 a.m. The parade, which will honor our active and retired military personnel, will run along Bullard Avenue at the Surprise Recreation Campus. Prizes will be awarded for floats and parade participants in various categories. A wreath laying ceremony will follow immediately after the parade.

Those interested in entering the parade can contact CRS for details at 623.222.2263.



A HEALTH FAIR FOR YOU & THE ENVIRONMENT



# BEGREEN & BEHEALTHY

GREEN & HEALTH FAIR • SURPRISE RECREATION CAMPUS

The 'Be Green and Be Healthy' fair features eco-friendly products, services and organizations. You will also find products and services that promote a healthy lifestyle for all.

Find ways to improve your health and the planet by browsing the fair on **April 9, from 9 a.m. – 3 p.m.** at the Surprise Recreation Campus- Surprise Stadium, 15960 N. Bullard Avenue.

As part of the fair an electronics recycling station will be available in the lot near DreamCatcher Park. For more information call 623.222.2000.

## Surprise Aquatic Center & Hollyhock Pools open May 28!

**Surprise Aquatic Center**  
15831 N. Bullard Ave., 623.222.2500

**Hollyhock Pool**  
15808 N. Hollyhock St., 623.222.2530





## Looking to start your own business?

The Surprise Small Business Assistance Program can help! Call 623.222.3300 today!



(Dec. 2010 - Feb. 2011)

NOTE: The following addresses are from business permit licenses, listing Surprise mailing addresses, and do not necessarily indicate the businesses store-front address.

### Retail/Auto/Service

**Sands Kia**, 13474 N Autoshow Ave. • **Hair By Toni**, 15142 W. Bell Rd #121 • **Hair Expressions By Gene**, 15142 W Bell Rd #112 • **Hot Diggity Dogs**, 16061 W Evans Dr. (mobile vendor) • **Hoof & Woof Pet Care**, 12736 N 149 Ln. • **Solar Advantage**, 16435 W Lava Dr. • **Muller Pressure Systems**, 16452 N 150 Dr. • **High Voltage Inc.**, 17055 W Saguaro Ln. • **Ralphs Outdoor Sports Depot**, 17597 W Corrine Dr. • **Bro Dan's Specialty Sauces**, 16812 W Palisade Tr. • **Lone Wolf Productions**, 15786 W Port Au Prince Ln. • **Naturalist**, 16630 N Reems Rd #1110 • **McCorison Inc.**, 13117 N 153 Ave. • **Helping Hands Moving Service**, 29432 N 166 Ave. • **EMGs Corner Hair Salon**, 15142 W Bell Rd #128 • **West Valley Handyman Services LLC**, 26059 N Sandstone Way • **Toya's Tiny Tots**, 17623 W Georgia Dr. • **Shipley & Sons Construction LLC**, 16809 N 151 Ln. • **Hair By Toni**, 15142 W Bell Rd #121 • **DNH Construction Inc**, 16630 N Reems Rd #2118 • **Michael Eimer Photography**, 12693 N 153 Ln. • **Diesel Nutrition**, 16128 N 182 Ln. • **USA Crinc LLC**, 19401 W Deer Valley Rd. • **Tru Line Painting LLC**, 15108 W Honeysuckle Ln. • **Bareknuckle Bootcamp**, 14888 W Larkspur Dr. • **Endless Summer Pool Spa Service Repair**, 14270 W Ventura St. • **Dapper Dog LLC**, 15601 W Bell Rd #206 • **Jose Kain Padilla**, 17742 W Alexandria Way • **Nina's Dogs**, 13689 N 152 Ave. (mobile vendor) • **LoveJade Couture LLC**, 13932 W Mauna Loa Ln. • **Edward Jones**, 14155 W Bell Rd #111 • **Performance One LLC**, 13260 W Foxfire Dr #1 • **Phantom Fireworks**, 16750 W Bell Rd. • **Phantom Fireworks**, 14551 W Grand Ave. • **Tax Savers Accounting LLC**, 13954 W Waddell Rd. #108 • **Tax Savers Accounting LLC**, 14545 W Grand Ave. #107 • **C & A Nails Inc**, 13980 W Bell Rd #14 • **Stacy K Ortiz**, 15142 W Bell Rd #103 • **AJ Industries Inc**, 18409 N Villa Bella Dr. • **Hillside Home Service LLC**, 14844 W Aster Dr. • **Energy Master**, 12425 W Bell Rd #206D • **Desert Sun Protection**, 3055 E Blue Ridge Way • **Jack Of All**, 16630 N Reems Rd #2097 • **Lock Star Lock**, 14715 W Willow Ln. • **Arizona Wild Manzanita Co LLC**, 14580 W Shaw Butte Dr. • **Cyclismo Puro LLC**, 14802 W Carlin Dr. • **White Tanks Aikido**, 16567 W Marconi Ave. • **K & M Environmental Services LLC**, 14526 W Sierra St. • **Andy's Home Maintenance LLC**, 17247 N 185 Dr. • **Seipel Remodeling**, 14211 W Calavar Rd. • **Miller Window Cleaning**, 16485 N Stadium Way #2018 • **Infinity Landscapes Inc**, 14256 W Poinsettia Dr. • **True Blue Tax Service LLC**, 11716 N 154 Ave. • **Salcido Construction Company Inc**, 17574 W Georgia Dr. • **Olivia Womack Photography PLLC**, 14568 N. Gil Balcome • **Blue Flame Security**, 16538 N 163 Dr. • **Paula's Fine Furnishings**, 19960 N Half Moon Dr. • **Shannon Appraisal Service**, 11161 W Lily McKinley Dr. • **C Porche**, 14596 W Christy Dr. • **Puparazzi Mobile Pet Spaw**, 18471 W Port Royale Ln. • **Auctions Both Ways**, 18351 N Windfall Dr. • **Right Clean AZ**, 14539 W Laurel Ln. • **Silver Bay Co Inc.**, 14668 N 138 Ave. • **Ace Pool Service LLC**, 16442 N Naegel Dr. • **YWA Books LLC**, 14300 N 160 Dr. • **Precision Martial Arts**, 18007 W Port Au Prince Ln. • **R M Mobile Truck Repair LLC**, 13459 W Post Dr. • **Experienced Roofing LLC**, 15030 N 172 Ln. • **Whispering Wellness Massage**, 11509 N 150 Ln. • **Drive Safe AZ Traffic School LLC**, 15270 W Brookside Ln #121 • **A Time To Dance**, 15409 W Greenway Rd #101 • **Kumon Math and Reading Center**, 14010 N Litchfield Rd #202 • **Link Vehicle Testing Inc**, 10867 N Milgard Way #C110 • **Greenleaf Pest Control Inc**, 13260 W Foxfire Dr #17 • **JT Shooting.com LLC**, 13373 W Statler St. • **Elsie's Gift & Emporium**, 11340 W Bell Rd #128 • **West Pointe Management LLC**, 15739 W Rimrock St. • **Xpress Tax and Business Services**, 12301 W Bell Rd #B102 • **Jersey Jims Snack Shack**, 17584 W Voltaire St. (mobile vendor) • **Spatacular Journeys**, 15726 N 162 Ln. • **Vintage Finds By Surprise**, 11340 W Bell Rd #128 • **Shawns Rib Shack**, 16772 W Cumbie Ln. (mobile vendor) • **Adobe Development S W Inc**, 12831 N 149 Dr. • **Pioneer Sand Company**, 13460 W Westgate Dr. • **Mobile Signer**, 14215 W Shaw Butte Dr. • **The Wesley Show.com**, 14215 W Shaw Butte Dr. • **Shirleys Creations LLC**, 11340 W Bell Rd #128 • **American Motorcycle Tire**, 13260 W Foxfire Dr #14 • **New Look Hair Nail & Spa LLC**, 13749 N Litchfield Rd #114 • **Healthy Delights**, 15726 N 162 Ln. • **Lari Staples**, 14404 N 150 Ln. • **Healing Oasis The Art of Massage LLC**, 12133 W Bell Rd #104 • **Chatel Le Dan**, 15142 W Bell Rd #101-103 • **Signcom**, 17630 W Maui Ln • **Tom Tom's Snack Service**, 15816 W Shaw Butte Dr (mobile vendor) • **CMC Design Group**, 18601 N Kiva Ct • **Valley of the Sun Cleaning Services**, 16257 N 154th Dr

### Office/Medical/Dental

**Desert Sun Anesthesia Inc**, 16819 W Sharon Dr.  
**Young Arizona Pediatrics LLC**, 15653 N Reems Rd #110

### Restaurant/Bar

**Streets of New York**, 13736 W Bell Rd #4  
**Birts Cafe**, 19781 N Remington Dr.  
**Caramba Fresh Mexican Food**, 17239 N Litchfield Rd #68

### Adult Care

**Ember Care Assisted Living LLC**, 14571 W Desert Hills Dr.  
**Arizona Angles Care Home**, 15227 W Country Gables Dr.  
**El Sueno**, 15946 N Naegel Dr.  
**A Loving Heart Assisted Living**, 11318 N 145 Ln.  
**Sunset Adult Family Home**, 16118 N. 168th Ln.  
**Litchfield Joy Senior Living LLC**, 13576 W Banff Ln.  
**Acapulco Assisted Living Home**, 13616 W Acapulco Ln.  
**Golden Autumn Adult Care Home LLC**, 13420 W Paradise Ln.

More on the web!



View Commercial Projects in progress:  
[www.surpriseaz.gov/currentprojects](http://www.surpriseaz.gov/currentprojects)



# What's Going On?

## City of Surprise Senior Center



15832 N. Hollyhock St.  
623.222.1500

Monday - Friday 8:00 a.m. - 5:00 p.m.

For ages 50 and better

Cost: \$12 Annual membership

\*\* Non-resident rates apply for classes and trips

### Are you new to Surprise?

Stop by the Senior Center for a tour and receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide a name and address.

### We're Online!

Visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation) and click on Senior Services. Print your calendar and newsletter from home. Activities updated monthly!



### Fitness Center

8:15 a.m. - 4:45 p.m. Monday - Thursday

8:15 a.m. - 4:00 p.m. Friday

Annual membership fee \$30 (\$35 non-residents)

Winter only, \$20 (\$25 non-residents)

### Enjoy a hot lunch and shop on Hollyhock Street

Hot lunches are available weekdays for a \$3.50 contribution; please call ahead for a lunch reservation. You may also enjoy the mini Café, offering gourmet coffees, tea & biscotti for nominal prices. Be sure to browse the on-site Thrift Shop and pick up some great bargains, with plenty of gift items, jewelry and greeting cards in stock.

### Social time

At the Senior Center you can enjoy a variety of card and board games, BINGO, dance, crafts, exercise, movies, Mahjongg, etc.

### For your health

Blood Pressure screenings are also available twice per month, along with exercise classes, dance and benefits counseling.

### Surprise Packages From Home

The Surprise Senior Center is a designated drop-off site for "Packages from Home," a non-profit organization dedicated to sending care packages to our soldiers deployed in war areas. Info: 602.253.0284 or [www.packagesfromhome.org](http://www.packagesfromhome.org).

### Weatherization Program

Maricopa County Human Services

County staffers will be at the Senior Center on certain days to assist low income eligible homeowners apply for the Home Weatherization Program. Appointments are required. For qualification information, or to make an appointment call 602.372.4858.

### Upcoming Classes

Classes offered at the Senior Center include learning Spanish, Quilting, Guitar, Monday Morning Crafts, One Stroke Painting, Exercise, Needlecrafts, Beginner Art and Music Appreciation For class information or to register, please call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).

### Computer Classes offered monthly

(Class size limited to 6)

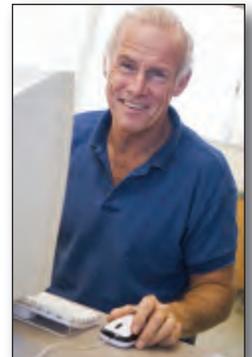
- Basic 1 & 2\*
- Word Processing
- Email 1 & 2\*
- Internet 1 & 2\*
- Digital Photos

\*must take Level 1 classes before Level 2

\$10 (\$12 non-residents)

Pre-register at the Senior Center Front Desk

Please details and dates call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).



## Recycle cell phones & small electronics

You can support Senior Center programs and protect the environment! The Senior Center, in partnership with the National Council on Aging and Cellular Recycler, is accepting and recycling cell phones and small electronics like game systems (such as Playstation), iPods and mp3 players, laptop computers, and digital cameras.

The Senior Center receives a small rebate to support programs. Drop boxes are located in the lobby of the Senior Center, the City Store and at the city's fire stations. **NO LARGE ITEMS PLEASE!** 623.222.1500 for more information.



## Spring Swap Meet

There is something for everyone at the Swap Meet. Enjoy bargain shopping or looking for new and used treasures.

Date: Saturday, April 9  
 Times: 8 a.m. - 1 p.m.  
 Location: Aquatic Center Parking Lot.  
 Fee: Free admission and parking.

## Active Adult Day Trips

Join the fun! A variety of trips are offered throughout the year. All trips leave and return from the Surprise Senior Center. **Call 623.222.1500 for more information.**



### The Sound of Music at Broadway Palm

Date: April 6  
 Times: 10:30 a.m. - 5 p.m.  
 Fee: Resident: \$46/Non Resident: \$49 (limited to 23 people)

### Turf Paradise Racing

Date: May 3  
 Times: 11 a.m. - 4 p.m.  
 Fee: Resident: \$23\*/Non Resident: \$26\* (limited to 24 people)  
 \*includes admission, seat, lunch and program

### Ringling Bros. and Barnum & Bailey Circus

Date: June 24  
 Times: 10:30 a.m.  
 Fee: Resident: \$16/Non Resident: \$19 (limited to 30 people)

### Lone Butte Casino

Date: July 19  
 Times: 9 a.m. - 4 p.m.  
 Fee: Resident: \$8/Non Resident: \$12 (limited to 40 people)  
 \*lunch on your own

### Join the fun!

A variety of monthly trips are offered throughout the year. All trips leave and return from the Surprise Senior Center.



## Surprise Senior Idol is Back!

Pick your favorite from all of the talented senior performers and see if they become the 2011 Surprise Senior Idol!

Date: Wednesday, July 6  
 Time: 1 p.m.  
 Location: Valley Vista Performing Arts Center  
 Fee: \$5  
 Information: 623.222.1500



## Volunteer in Surprise!

Opportunities are available in several city departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police, Public Works Fire Hydrant Painting, or Community & Recreation Services. Learn more at [www.surpriseaz.gov/volunteer](http://www.surpriseaz.gov/volunteer).



## POSTAL PATRON

# Election 2011

**The City of Surprise will conduct a Primary City Election on August 30, 2011.**

**What will voters be voting on?** All registered voters in Surprise will be asked to vote on Mayor; and those living within the following electoral districts will also be asked to vote on those council seats: Districts 2 (Cottonwood), 3 (Mesquite) and 4 (Mulberry).

In order to determine a winner in the Primary, a candidate must receive a majority of the votes cast to be elected to a seat. In other words, a candidate would need to receive 50%, plus one vote to be declared a winner in the Primary.

If a winner isn't determined in the Primary, candidates will square off in the November 8 General Election.

**How can I receive a ballot?** All city-only elections are mail-ballot elections. All registered voters in Surprise will receive a ballot by mail, beginning August 4, 26 days before the election as required by state law.

**How can I register to vote?** Register at [www.recorder.maricopa.gov](http://www.recorder.maricopa.gov) or call for more information 602.506.1511. You can also register to vote at the Surprise City Clerk's Office, Monday - Thursday, 7am - 6 pm.

**When is the deadline to register to vote in the August 30 Primary Election?** August 1, 2011.

**How do I cast my ballot?** Once you elect your choices, you can mail your ballot back to the address provided on the ballot or drop off your ballot to the Surprise City Clerk's Office, 16000 N. Civic Center Plaza, starting on August 4th, Monday through Thursday 7:00 a.m. - 6:00 p.m., and on Primary Election Day, Tuesday, August 30th, 6 a.m. - 7 p.m.

**What do I do if I make a mistake on my ballot, or I lost it?** For City elections only, the City Clerk's Office will be the only designated Replacement Ballot location. The Clerk's Office will be able to issue you a new ballot if your ballot was lost, spoiled or if you received the wrong ballot or did not receive a ballot at all.

**Where can I go for additional election information?** City Clerk's web page at [www.surpriseaz.gov](http://www.surpriseaz.gov) or call 623-222-1220. 📞



# Elección 2011

**La Ciudad de Surprise celebrará una Elección Primaria de la Ciudad el 30 de agosto de 2011.**

**¿Sobre qué van a votar los votantes?** Se les pedirá a todos los votantes inscritos para votar de Surprise votar por un Alcalde; y también se les pedirá a aquellos que viven dentro de los siguientes distritos electorales votar en esos cargos del concejo: Distritos 2 (Cottonwood), 3 (Mesquite) y 4 (Mulberry).

Para poder determinar un ganador en la Primaria, un candidato tiene que recibir una mayoría de los votos emitidos para ser elegido a un cargo. En otras palabras, un candidato necesitará recibir el 50% más un voto para que sea declarado un ganador en la Primaria.

Si no se determina un ganador en la Primaria, los candidatos se enfrentaran en la Elección General del 8 de noviembre.

**¿Cómo puedo recibir una boleta?** Todas las elecciones solamente de la ciudad son elecciones de boleta enviada por correo. Todos los votantes inscrito para votar de Surprise recibirán una boleta por correo, comenzando el 4 de agosto, 26 días antes de la elección como ordena la ley del estado.

**¿Cómo me puedo inscribir para votar?** Se puede inscribir para votar al [www.recorder.maricopa.gov](http://www.recorder.maricopa.gov) o para información adicional llame al 602.506.1511. También se puede inscribir para votar en la Oficina de la Secretaria Municipal de Surprise, lunes - jueves, 7am - 6pm.

**¿Cuál es la última fecha para inscribirse para votar en la Elección Primaria del 30 de agosto?** El 1 de agosto de 2011.

**¿Cómo voto mi boleta?** Al seleccionar sus opciones, usted puede enviar su boleta por correo a la dirección que se proporciona en la boleta o la puede entregar en persona en la Oficina de la Secretaria Municipal de Surprise, 16000 N. Civic Center Plaza, comenzando el 4 de agosto - lunes a jueves 7:00 a.m. - 6:00 p.m., y el Día de la Elección Primaria, martes, 30 de agosto - 6 a.m. - 7p.m.

**¿Qué hago si cometo un error en mi boleta, o la pierdo?** Para solamente elecciones de la Ciudad, la Oficina de la Secretaria Municipal será la única localización designada como Reemplazo de Boletas. La Oficina de la Secretaria podrá emitirle un boleta nueva si su boleta se pierde, se echa a perder o si recibe la boleta incorrecta o no recibe una boleta.

**¿Dónde puedo recibir información adicional tocante la elección?** La página web de la Secretaria Municipal al [www.surpriseaz.gov](http://www.surpriseaz.gov) o llame al 623.222.1220. 📞