

# SURPRISE Progress



**Rate  
your city!**

**National Citizens Survey  
coming in April**

## **Inside:**

**Council, management  
deal with budget crunch**

**It CAN happen to you**

**303 Construction  
Update**



# Contents

**3** Financial Crunch

**4** National Citizens Survey



**6** It CAN happen to you!

**8** 303 update

**11**



Look back at Spring Training

**15**

Teen Spot



# SURPRISE Progress

Surprise Progress is published by the city of Surprise Communications Department and distributed to all city residents via mail. We hope you like our format and content. We'd like to hear from you about our magazine. Please call 623.222.1400 or email [ken.lynch@surpriseaz.gov](mailto:ken.lynch@surpriseaz.gov) with your comments and suggestions.

**Ken Lynch**  
Communications Director

**Diane Arthur**  
Public Information Officer

**Doug Tolf**  
Graphic Designer

## SURPRISE PROGRESS AWARDS

APEX	3CMA	3CMA
Award of Excellence 2007-2010	Silver Circle Award 2003-2005, 2007	Award of Excellence 2002, 2008



## SURPRISE

ARIZONA

**City Council 623.222.1300**

Sharon Wolcott, Mayor  
John Williams, Vice Mayor  
Jim Biundo, District 1  
Richard Alton, District 2  
Roy Villanueva, District 4  
Mike Woodard, District 5  
Skip Hall, District 6

**City Manager 623.222.1100**

City Manager Chris Hillman

**Planning & Zoning Commission 623.222.3154**

Matthew Bieniek      John Hallin  
Jan Blair              Jerry Hoyler  
Ken Chapman        Dennis W. Smith  
Steve Somers

**TTY: 623.222.1002**

**Arts & Cultural Advisory Board**

623.222.2205

**Transportation Committee**

623.222.1721

**Parks & Recreation Advisory Board**

623.222.2000

**Disability Advisory Commission**

623.222.3540

**Quality of Life Commission**

623.222.3154

## City Council meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.1200

6 p.m. on the second and fourth Tuesday of the month, unless noted below

- April 10th and 24th; Work Session 3rd, 10th, 17th and 24th (4pm)
- May 8th and 22nd; Work Session 1st and 15th (4pm)
- June 12th and 26th; Work Session 5th and 19th (4pm)

## Planning & Zoning Commission meetings

**Surprise City Hall, 16000 N. Civic Center Plaza** Info: 623.222.3133

6 p.m. on the first Thursday of the month, unless noted below

- April 5th
- May 3rd
- June 7th



**SURPRISE 11**

**City Council and Planning and Zoning Commission meetings**

are broadcast live on Surprise 11, available to Cox Cable subscribers in Surprise, Sun City and Sun City West. Council meetings are rebroadcast several times during the week following the meeting. Council meetings broadcast times are: 6 p.m. Tuesday, 8 a.m. Wednesday, 8 a.m. Friday, 3 p.m. Sunday. P&Z meetings broadcast times are 10:30 p.m. Monday, 8:00 a.m. Tuesday, 6:00 p.m. Thursday, 3 p.m. Saturday. NOW STREAMING LIVE ON THE WEB!

# Council, management take lead in dealing with financial crunch



The Surprise City Council has committed to an aggressive transparency campaign as Surprise officials deal with an immediate cash deficit of roughly \$3 million and a drained reserve fund which Council policy requires maintain a balance of approximately \$13 million.

“The challenge is complex and will take time to solve,” says City Manager Chris Hillman, “As we work our way through it, the Mayor and Council remain deeply committed to delivering the excellent city services that has made Surprise such a great place to live.”

**“As we work our way through it, the Mayor and Council remain deeply committed to delivering the excellent city services that has made Surprise such a great place to live.”**

**Chris Hillman, City Manager**

In order to help residents understand the financial challenges and stay informed of current events, the Council endorsed a plan featuring regular town meetings, electronic outreach, neighborhood level conversations and regular public updates at Council meetings. “The best way to find out what is going on is to visit [www.surpriseaz.gov](http://www.surpriseaz.gov) and click on the Financial Update button,” says Hillman. “You will see the latest news, a background guide to help you understand the situation, and links to important presentations and upcoming education and input opportunities.”

An audit of Fiscal Year 2011 by CliftonLarsonAllen requires numerous transfers among various city funds to address problems of misallocated money in the past. A net of more than \$10 million has been transferred out of the General Fund, which pays the city’s operating expenses and serves as the city’s main “checkbook.”

To replenish the General Fund, Surprise is transferring its entire reserve balance of more than \$7 million into the Fund. According to Chief Financial Officer Scott McCarty, this still leaves an approximately \$3 million cash deficit in the current year’s operating budget.

McCarty says the reserve fund’s more than \$7 million balance was already below the \$13 million recommended by city policy. Replenishing the reserve to its \$13 million balance and addressing the roughly \$3 million cash deficit in the current budget represents a \$16 million challenge to city finances, he said.

Officials say the fiscal challenges have other impacts. CliftonLarsonAllen will render a “qualified audit opinion,”

according to McCarty. This is a step below a “clean” or “unqualified” opinion, and is due to the auditors being unable to assure the completeness of information regarding past management of impact fees and whether past development agreements were properly recorded. The auditors recommend additional audits be performed in these two areas dating back to the year 2000. McCarty estimates the cost of the audits at between \$200,000 and \$500,000, to be paid by the City’s Risk Management Fund. He says he has reported the pending “qualified” audit opinion to the City’s bond rating agencies.

Those audits should be complete in approximately 8 months, according to City Manager Hillman, and the results could require additional General Fund transfers, which would have a negative impact on the FY13 budget.

“During the new auditing process, The Council has instructed us to be certain residents have plenty of high quality information in as timely a manner as possible,” Hillman said. “That is our transparency pledge, and we are committed to fulfilling it.” 🌟



Mayor Sharon Wolcott delivered her first State of the City address in the Surprise City Council Chambers on March 19. Mayor Wolcott described a “game changing” agenda to galvanize transportation solutions in the Northwest Valley, build stronger regional and national partnerships to benefit the city, and continue to add jobs and improve education.

She highlighted new information on significant financial challenges the City must address, and announced the Council’s intention to keep residents engaged and up to date as plans to address these challenges move forward. See the speech at [www.surpriseaz.gov](http://www.surpriseaz.gov)



## Rate your city! City looking for residents' opinion on life in Surprise

**K**ee your eyes peeled for a chance to sound off in Surprise's second National Citizens Survey coming in early April. More than 600 Surprise residents will be randomly selected to participate in the mail-in survey, conducted by the Boulder, Colorado-based National Research Center.

"The survey allows us a glance in the mirror, so to speak," says Communications Director Ken Lynch. "We get a statistically valid look at how Surprise residents feel about a wide range of community characteristics, from shopping to street sweeping."

The first survey in 2010 showed residents were pleased with the overall quality of life in the community and would recommend Surprise as a place to live. Residents felt emphasis needed to be placed on job creation, shopping opportunities and better transportation.

**“We get a statistically valid look at how Surprise residents feel about a wide range of community characteristics, from shopping to street sweeping.”**

**Ken Lynch,  
Communications Director**

"I don't think we can ever say we are finished with those issues, but clearly progress has been made since 2010, and now it is time to see how people feel about Surprise today," Lynch added.

As a way to promote participation, the results of the 2010 survey are being highlighted once again on the city's web site, [www.surpriseaz.gov](http://www.surpriseaz.gov). "Check it out and see how people rated Surprise last time," Lynch said. "It is interesting reading. The new survey will show if and how opinions have shifted."

In addition to receiving a paper survey in the mail, this year participants will be able to take the survey online. "Some people may prefer an online option to completing and mailing back a paper survey," Lynch said. "The important thing is we get as much participation as possible to assure the validity of the information."

It is all about listening, he adds. "Knowing what residents want and how they feel about our community is an important asset to decision makers as we continue to fight our way through difficult fiscal times," Lynch said.

Survey results are scheduled to be available before the fiscal year ends in June. ☀

# Surprise committed to bringing the arts to the city

The Surprise City Council approved recommendations for supporting the arts in Surprise by approving \$25,000 in grants to community based arts groups recommended by the Surprise Arts and Cultural Advisory Board.

At their February 14 meeting the council voted unanimously to approve the recommendations, funded via the Council-approved grant budget of the Arts and Cultural Advisory Board. 🌟



West Valley Symphony



## Awardees for Project Grants

The West Valley Conservatory of Ballet .....	\$3,000
<i>(for a production Peter and the Wolf with Narrative)</i>	
The West Valley Symphony for Surprise Concerts .....	\$3,000
The Arizona Opera for Opera in the Park.....	\$3,000
WHAM Art Association for The H.Art (Happy Art) exhibit .....	\$2,430
The West Valley Arts Council for 7-9 "Backyard Series" Concerts.....	\$3,000
City of Surprise Police anti-graffiti Art program .....	\$1,570

## Awardees for Operating Grants

West Valley Arts Council .....	\$3,000
WHAM Art Association .....	\$3,000
West Valley Conservatory of Ballet .....	\$3,000

# Surprise at the fore of Grand Ave. COMPASS

Surprise Mayor Sharon Wolcott (3rd from left) poses with leaders from communities along Grand Avenue as well as County and State officials after the signing of the US 60/Grand Avenue Corridor Optimization and Access Management Plan and System Study (COMPASS) earlier this year. The group pledged to work together to create an overall vision for the Grand Avenue corridor. The vision will embrace the regional function of Grand Avenue as a significant transportation corridor for high capacity, multimodal transit. COMPASS also commits the group to enhancing economic development along Grand Avenue, improving traffic operations, and developing guidelines for signage and landscaping, while respecting the unique nature of the communities along the corridor. In addition to Surprise, participating communities and agencies are the cities of Phoenix, Glendale, El Mirage, Youngtown and Peoria as well as Maricopa County and the Arizona Department of Transportation. 🌟





# “It CAN Happen to You”

## Police launch new crime prevention campaign

**“I was only inside for five minutes, no need to lock the car.”**

**“Why close the garage door, I’m just in the backyard?”**

**“I didn’t lock the door, I was only going to the neighbors for a few minutes.”**

Sound familiar? These are all statements by people who, too late, realized how quickly crime strikes home. Surprise Police say we can cut theft and burglaries by 60 percent in Surprise if we just remember one word:

Lock.

Lock doors, Lock windows, Lock cars.

“Property crime is a crime of opportunity,” says Police Chief Michael Frazier. “Criminals are in the business of taking what is right in front of them, so when we leave our garage doors open, forget to lock the car door or leave golf clubs in an open golf cart, we are making it very easy for them.”

Last year, nearly 226,000 Arizonans found out the hard way when their property was stolen.

Surprise Police are launching the “It Can Happen to You” campaign in April to remind residents how easily most property crime can be thwarted, and that it can happen to anyone.

“It’s not associated with any particular income level, social status, or neighborhood,” reminds

Chief Frazier. “It happens all over town and in this down economy crimes of opportunity are on the rise nationwide. You lower your chances significantly by locking your doors, windows and cars.”

“It Can Happen to You” is a multi-media campaign, including Public Service

Announcements airing on Surprise 11, a web site on [surpriseaz.gov](http://surpriseaz.gov) and later this month, a prominent billboard display on Bell Road near Avenue of the Arts.

“Anyone who has been victimized knows the powerful need to share what happened to you, so on the web site we welcome people’s stories,” says City Manager Chris Hillman. “We hope reading firsthand experiences from our Surprise

neighbors will help convince people to lock up.”

To share your story or to learn more about how you can prevent property crime click on the It Can Happen to You button at [www.surpriseaz.gov](http://www.surpriseaz.gov), later this month. 🌞

**“So when we leave our garage doors open, forget to lock the car door or leave golf clubs in an open golf cart, we are making it very easy for them.”**

**Michael Frazier,  
Police Chief**



### Protect your home

- Keep garage doors closed
- Keep TVs, computers and items of value away from windows where they are easy for thieves to spot
- Lock all doors to your home and keep windows closed and locked, particularly if you are not home
- Make it look like you are home (pick up newspapers, leave lights on)

### Protect your vehicle

- Park your vehicle in the garage. If a thief can’t see it, the chance of having it stolen lessens
- Lock your doors no matter where you are parked
- Keep items of value out of plain site, store bags, etc... in trunk
- Don’t keep personal information in your car (social security number, bank account numbers, credit cards)

Like us on Facebook!  
[facebook.com/Surprisepd](https://facebook.com/Surprisepd)



# Transportation Update



## Transportation Book now online

As you drive in and around Surprise, ever wonder what the transportation plans are for the future? The answers are a click away at [surpriseaz.gov/transportation](http://surpriseaz.gov/transportation), thanks to the launch of the City of Surprise Transportation Briefing Book.

This comprehensive online source connects to all current and long-range transportation projects, programs and studies that have an impact on Surprise.

"The West Valley is connected via streets, freeways and rail and this online book provides a regional perspective of transportation plans and how they work together to support improved transportation for all," says City Engineer Nick Mascia.

The site links to projects, programs and studies managed by the City of Surprise; Maricopa County Department of Transportation (MCDOT); Maricopa Association of Governments (MAG); Arizona Department of Transportation (ADOT); neighboring municipalities; and others.

The Transportation Book site also features links to the road restrictions/closures in Surprise and Capital Improvement Projects by District.

This is a moving document, so be sure to check back for status updates as they occur. ☀

## Crossing like a HAWK

If you enjoyed a Spring Training Game or any of the great activities at the Surprise Recreation Campus recently, you may have noticed a new traffic safety feature—the High-Intensity Activated Crosswalk, or HAWK. Located just in front of Surprise Stadium at Tierra Buena Lane and Bullard Avenue, the HAWK signal is used where a high-concentration of pedestrians need to cross a street.

The HAWK signal is suspended above the roadway, featuring two round red lenses side-by-side, above a single yellow lens. It is activated only when a pedestrian engages a push-button.

### If you are driving

When the signal flashes yellow and then displays a steady yellow, you should be slowing down and ready to stop on the steady red display.

All motorized traffic must remain stopped during the duration of the steady red signal.

When the signal turns to a flashing red, vehicles may proceed if the crosswalk is clear of pedestrians.

The signal will then go dark until reactivated by another pedestrian.



### For pedestrians

Once the push button is activated, you may only enter the crosswalk after the pedestrian signal displays a walking person.

When the upraised hand pedestrian signal begins flashing, it is no longer safe for pedestrians to enter the crosswalk.

When the DO NOT WALK signal is flashing for pedestrians, the traffic-facing signal changes to a flashing red, indicating vehicles may proceed after yielding to any pedestrians still in the crosswalk.

The pedestrian DO NOT WALK signal remains engaged until the process is activated by another pedestrian.

For more information about the HAWK crosswalk system, please call 623-222-1731. ☀

# Transportation Update



## Loop 303 Improvement Project in Surprise nears 30% completion

### Drivers could be using northbound travel lanes Peoria – Mountain View Blvd. this fall

Don't blink ... you might miss a major construction milestone on Loop 303 between Peoria Avenue and Mountain View Boulevard in Surprise.

Since work began in August 2011, crews have made remarkable progress on the northbound lanes of the new freeway and the over- and underpasses at Bell, Greenway, Waddell and Cactus roads. Overall, the project is about one-third done and remains on track for final completion by late 2013.

Still, crews have a long road ahead of them – literally – between now and the day Loop 303 in Surprise fully opens.

“We’re on schedule to complete phase I by this fall,” said Mark Wheeler, project supervisor with the Arizona Department of Transportation. “Phase I includes the northbound travel lanes and bridges, retaining walls, sound walls, signalized interchanges, signage and lighting. Then we’ll begin phase II, which is construction of the southbound Loop 303 between Mountain View Boulevard and Peoria Avenue.”

Key to completion of northbound Loop 303 in Surprise is finishing the bridges that will take drivers over Waddell and Cactus roads. Waddell Road is scheduled to re-open east of Loop 303 this summer when the new bridge is complete; then, Cactus Road will be closed east of Loop 303 for about seven

months while bridge construction is under way. ADOT will provide final details about the Cactus Road closure and detour routes when they are confirmed.

With the completion of Phase I, crews will shift north- and southbound traffic from the existing roadway onto the newly built northbound lanes. Throughout construction, ADOT will maintain one lane of traffic in both directions.

### Artful Abutments and Bridges

Like other freeways across Arizona, Loop 303 in Surprise features artwork on its bridges and walls. At Cactus and Waddell roads, large desert-tortoise icons dot the abutments. Look closely and you’ll see that careful consideration has been taken to ensure the head of each desert tortoise faces oncoming traffic. Crews will paint the abutments a light shade of brown and use a glossy eggplant-purple shade on the tortoise icons. At Greenway Road where the bridge is partially elevated (over a partially depressed Loop 303), drivers

will see a diagonal pattern design also featuring a light brown background accented by glossy eggplant-purple paint.

### Sound Walls in Surprise

Crews will build six sound walls in conjunction with this phase of the Loop 303 Improvement Project next to residential areas where they're warranted by noise studies.

Two sound walls are currently under construction on the west side of Loop 303 between Greenway and Bell roads and between Bell Road and Clearview Boulevard. Another wall is planned for the west side of Loop 303 between Clearview and Mountain View boulevards. On the east side of Loop 303, walls are planned between Peoria Avenue and Cactus Road, between

Greenway and Bell roads and between Bell Road and Clearview Boulevard.



The sound walls feature masonry construction with inset decorative glass block in shades of purple, orange and yellow. Like nearby bridges, finished walls will be painted light brown accented primarily by the eggplant-purple shade.

### Loop 303 South of Surprise

Work is scheduled to begin on two more phases of the Loop 303 Improvement Project soon. Expect to see crews at work on the stretches between Camelback and Thomas roads



and between Glendale and Peoria avenues this summer. Further to the south, extensive work continues on the interchange that will link Loop 303 and Interstate 10 in Goodyear. In March, ADOT closed Sarival Avenue and Citrus Road in both directions between McDowell Road and Van Buren Street for construction of on- and off-ramps at I-10. Drivers are using Cotton Lane as an alternative until Sarival Avenue Citrus Road re-open later this summer.

### Stay Connected!

ADOT provides information and updates about construction-related closures and restrictions on the Loop 303 Improvement Project at: [www.ValleyFreeways/Loop303](http://www.ValleyFreeways/Loop303). Questions or comments? Email [ValleyFreeways@azdot.gov](mailto:ValleyFreeways@azdot.gov) or call the ADOT Project Hotline 1-855-712-8530. ☀

**ADOT  
Survey  
coming**

With this stretch of Loop 303 approaching the 30% completion milestone, you'll have the chance to tell ADOT how they're doing during this phase of construction. Check [www.ValleyFreeways/Loop303](http://www.ValleyFreeways/Loop303) for details. Already receive Loop 303 updates by email? You'll automatically receive a link to the survey later this spring.



# Unique partnership aids small business at AZ TechCelerator

Small businesses in Surprise have another new city sponsored resource- the Small Business Development Center (SBDC) now open at the AZ TechCelerator.

The SBDC is a partnership between the City of Surprise and Maricopa Community Colleges, offering free advice to small business owners in Surprise.

Small Business Counselor Jenny Herschaft, an instructor at Scottsdale Community College with a Masters in Finance, is available every Wednesday at the SBDC from 9 a.m. – 3 p.m.

In addition to customized small business advice, the SBDC hosts a series of free business seminars via video conferencing at the AZ TechCelerator. The April sessions are targeted toward tax-issues and more information is available online at [www.aztechcelerator.com](http://www.aztechcelerator.com) and [www.maricopa-sbdc.com](http://www.maricopa-sbdc.com).

The SBDC is hosting a rigorous program to help tech-focused business get off the ground in Surprise. Called “TechEDge,” the program is a 10-week technology-focused entrepreneur course



is “designed for technology or science-based ventures in the early stages of development,” says AZ TechCelerator Manager Julie Neal.

AZ TechCelerator, is the city’s business incubator, providing startup businesses with the affordable space, tools and resources they need to grow. For more information visit [www.aztechcelerator.com](http://www.aztechcelerator.com) or call Julie Neal at 623.222.3322. ☀

## Don't trash your glass!

A reminder that the City of Surprise Recycling Program accepts glass and plastics numbered 1-7.

Residents are asked to please rinse out all plastic and glass containers before placing them into the blue recycle bin.

### Approved recycle items:

- Newspaper
- Aluminum & steel tin cans
- Glass (no window or cookware glass)
- Plastics # 1-7
- Cardboard, cereal, detergent and prepared food boxes
- Empty aerosol, shaving cream, deodorant and cooking spray cans

For more information about Recycling in Surprise call 623.222.6000 or visit [www.surpriseaz.gov/recycling](http://www.surpriseaz.gov/recycling). ☀

**CITY OF SURPRISE RESIDENTS ONLY**

**CITY OF SURPRISE HAZARDOUS WASTE COLLECTION EVENT**

**Saturday, April 14th**  
8:00 a.m. to 12:00 p.m.

at the  
**Public Works Maintenance Yard**  
13433 W. Foxfire Drive  
From Bell Rd. go north on Dysart.  
Follow signs to entrance off Foxfire Dr.

For more information  
call 623-222-6000  
or visit [www.surpriseaz.gov](http://www.surpriseaz.gov)

**(CITY OF SURPRISE CUSTOMERS ONLY)**

**Got hazardous waste?**

**Acceptable Household Hazardous Waste**

- Antifreeze, paint, oil
- Car batteries
- Pool chemicals
- Brake-transmission-power steering fluid/degreasers
- Gasoline/diesel fuel/additives
- Stain/varnish/turpentine
- Paint thinners
- Linseed oil/solvents
- Cleaners
- Adhesives
- Pesticides/herbicides
- Refrigerators
- Freezers
- Fire extinguishers
- Compressed gas cylinders
- Computers
- Electronics
- Cell phones
- Stoves
- TVs
- Up to 5 car or truck (no semi) tires without rims
- Washers/dryers
- Water heaters
- Evaporative coolers
- Stoves/dishwashers

**Unacceptable Materials**

- Regular refuse and bulk trash
- Bio-medical waste
- Commercial Waste
- Ammunition or explosives
- RV refrigerators that contain ammonia



# Celebrating 10 years of play at the Surprise Recreation Campus

**I**nternational baseball.... College baseball... Major Leaguers... BBQ and local art! Now that's the way to celebrate a 10th anniversary!

It has been ten years since the Kansas City Royals and Texas Rangers opened Surprise Stadium. Those 2002 teams were led by stars such as A-Rod, Rafael Palmero, Pudge Rodriguez, Michael Young, Chuck Knoblauch and Carlos Beltran, giving Surprise fans their first taste of major league stardom that is now a local tradition. In 2012, our beautiful campus was in the global spotlight with the Rangers' introduction of Japanese star pitcher Yu Darvish.

This year, in addition to another fabulous Spring Training season, Surprise Stadium hosted two professional baseball teams from South Korea, the Kia Tigers and Nexen Heroes.

The award-winning venue brought some of the very best in college baseball to Surprise with the Coca-Cola College Classic, featuring teams from Arizona State, Oregon State, Northern Illinois, St. Louis University, St. Mary's College and Winthrop.

The air was filled with the sweet and savory smells of ribs, brisket and other tasty fare at the city's first-ever Surprise BBQ Festival March 3. Thousands of people from across the Valley made their way to Surprise to sample the competitive flavors, enjoy live music and the whisky tasting tent was a hit for the "of-age" crowd.

And art lovers were entertained and inspired at the "Art is Alive in Surprise" two-day art festival at Community Park.

Even as the weather warms, the campus and fields attract local and out of state football, baseball and soccer teams, boosting local businesses while giving Surprise even more reason to appreciate the year round utility of the city's most well known landmark.

Congratulations to the Surprise Recreation Campus for helping put Surprise on the map! 🌞



Yu Darvish press conference

South Korea baseball in Surprise

Coca-Cola College Classic

Surprise BBQ Festival

Surprise BBQ Festival

Spring Training 2012 begins

# What's new on the Web



## Sound off on legislative debates

Surprise has a new site that summarizes important bills at the state legislature, states the city's position, and gives you an opportunity to comment directly to our legislators. Located on the right side of the surpriseaz.gov home page, the "Legislative Update" site is another innovative way Surprise gives you a voice. Your comments go directly to the inbox of our legislative representatives, and you also have the chance to sign up for email alerts to notify you of legislation important to the city.



city of **surprise**  
one city, many choices.

## Your thoughts on our future

How do you think Surprise has changed since you have lived here? What do you like most and least about our community? To answer these and other provocative questions online, visit the General Plan visioning survey, part of the run-up to the General Plan election in 2013. Your comments will be included as part of the ongoing community conversation as we shape a General Plan, or roadmap for the future, to submit to voters next year. It is great opportunity to give thought and then voice to these interesting queries. Best way to find it: Type "General Plan" into the search box at the top of the home page, www.surpriseaz.gov.



## Community Development wants to know your thoughts, too

We can never get enough of your input at the City of Surprise! If you have worked with our Community Development Department, such as applying for a building permit or asking for an inspection, we want to know how you feel about your encounter. Look in your email for a reminder from the Community and Economic Development Department to take their online survey. The reminder gets emailed to anyone who recently had business with the Department.



More on the web!   
www.surpriseaz.gov



# City Happenings

For up to the minute calendar of events visit [www.surpriseaz.gov](http://www.surpriseaz.gov). **More on the web!**



## April 2012

The 'Be Green and Be Healthy' fair features eco-friendly products, services and organizations. You will also find products and services that promote a healthy lifestyle for all. Admission is FREE!

Find ways to improve your health and the planet by browsing the fair on April 21, from 8:00a.m.-1:00p.m. at the Surprise Recreation Campus - Surprise Stadium, 15960 N. Bullard Avenue.

As part of the fair an on-site mobile shredding service and electronics recycling will be offered in the lot near DreamCatcher Park. For more information call 623.222.2000.



## Take Pride in Surprise!

Looking for an opportunity to better your community? Want to give your children or civic group the benefit of volunteering? May 12 is the perfect time, as the City of Surprise invites neighbors to participate in the Pride Day Community Cleanup Event!

In a true demonstration of civic pride, this community-wide cleanup will have volunteers cleaning up neighborhoods across the city, from landscaping and weed control to refuse removal.

All volunteers are asked to meet at Surprise Stadium, 15960 N. Bullard Avenue, at 8 a.m., to receive clean-up assignments. The clean-up wraps up at Noon.

Contact Christina Ramirez for more information at 623.222.3238.

- 5 Tax Issues for Startup Businesses Videoconference Seminar**, 2 p.m. – 4 p.m., AZ TechCelerator, 12425 W. Bell Rd. Register at [www.aztechcelerator.com](http://www.aztechcelerator.com) or call 480.784.0590
- 6 Battle of the Bands, Countryside Recreation Center**, doors open at 6:30 p.m., show at 7 p.m., \$8 tickets. [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot), 623.222.2000
- 7 Spring Eggstravaganza**, Surprise Recreation Campus, Kansas City Practice Fields, 15850 N. Bullard Ave., 9:30 a.m. – Noon. Egg hunt times vary by age group. Free admission. 623.222.2000.
- 12 Tax Issues for Startup Businesses Videoconference Seminar**, 2 p.m. – 4 p.m., AZ TechCelerator, 12425 W. Bell Rd. Register at [www.aztechcelerator.com](http://www.aztechcelerator.com) or call 480.784.0590
- 12 "Efficient Energy Audits for Your Home"- lower utility bills & improve health/safety.** Class is 5:30 p.m., Public Safety Building Auditorium, 14250 W. Statler Plaza. Free. Register at 623.222.6200
- 14 Household Waste Collection Event**, PW Maintenance Yard, 13433 W. Foxfire Drive, 8 a.m. – Noon. Proof of residency required. 623.222.6000
- 21 Be Green and Be Healthy Fair**, Surprise Stadium, 8 a.m., 1 p.m. Free admission. 623.222.2000.
- 21 Spring Swap Meet, Bargains Galore!** Surprise Aquatics Center Parking Lot, 8 a.m. – 1 p.m. Free admission. 623.222.1500
- 26 Teen Talent Show**, Valley Vista High School, 7 p.m., \$5 tickets at the door. [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot), 623.222.2000
- 28 April Pools Day**, Have your kids tested for the correct swim level and learn safety tips. Surprise Aquatics Center. 9 a.m. - Noon. Free admission. 623.222.2000
- 28 Movie in the Stadium**, movie TBA at Surprise Stadium. Gates open 6:30 p.m., movie at 7 p.m. Free admission. 623.222.2000

## May 2012

- 5 "Gardening for Wildlife"**, 10 a.m., Public Safety Building Auditorium, 14250 W. Statler Plaza. Register at 623.222.6200
- 12 Teen Dodgeball Tournament, Countryside Recreation Center**, \$15 per team. [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot), 623.222.2000
- 12 Community Pride Day Clean-Up**, meet at Surprise Stadium for assignments. 8 a.m. – Noon, 623.222.3238
- 19 Teen Pool Party**, Surprise Aquatics Center, 6:30 p.m., \$5. [www.surpriseaz.gov/theteenspot](http://www.surpriseaz.gov/theteenspot), 623.222.2000
- 28 Memorial Day**, (city offices closed)



**Surprise City Council** meets second and fourth Tuesdays of every month, 6 p.m.

**Surprise City Council Special Work Sessions**, every first and third Tuesday of the month, 4 p.m.

**Surprise Planning & Zoning Commission** meets on the first Thursday of every month, 6 p.m.

All meetings are held at **Surprise City Hall**, 16000 N. Civic Center Plaza



# What's going on?

## City of Surprise Senior Center



15832 N. Hollyhock St.  
623.222.1500

Monday - Thursday 8:00 a.m. - 5:00 p.m.  
Friday 8:00 a.m. - 4 p.m.

For ages **50** and better

Cost: \$12 Annual membership  
\$15 Non-residents

\*\* Non-resident rates apply for classes and trips

**Are you new to Surprise?**  
Stop by the Senior Center for a tour and receive an introductory copy of the menu, activities calendar, and newsletter. We can also mail these introductory items to those who call 623.222.1500 and provide a name and address.

**We're Online!**  
Visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation) and click on Senior Services. Print your calendar and newsletter from home. Activities updated monthly!



### Fitness Center

8:15 a.m. – 3:45 p.m. Monday – Friday  
Annual membership fee \$30 (\$35 non-residents)  
Winter only, \$20 (\$25 non-residents)

### Enjoy a hot lunch and shop on Hollyhock Street

Hot lunches are available weekdays for a \$3.50 contribution; please call ahead for a lunch reservation. You may also enjoy the mini Café, offering gourmet coffees, tea & biscotti for nominal prices. Be sure to browse the on-site Thrift Shop and pick up some great bargains, with plenty of gift items, jewelry and greeting cards in stock.

### Social time

At the Senior Center you can enjoy a variety of card and board games, BINGO, dance, crafts, exercise, movies, Reader's Theatre Group, guitar group and mahjongg.

### For your health

- Blood Pressure- screenings |are available twice per month
- Exercise Classes- 4 per week
- Healthy Lifestyle Classes- Stanford University-developed health management strategies, call for class times.
- Chair Massage- 15 minute massage, by appointment
- Benefits Counseling- offered twice a month, by appointment



Details and dates call 623.222.1500

### Weatherization Program

Maricopa County Human Services County staffers will be at the Senior Center on certain days to assist low income eligible homeowners apply for the Home Weatherization Program. Appointments are required. For qualification information, or to make an appointment call 602.372.4858. Please leave a message and someone will return your call.

### Upcoming Classes

Classes offered at the Senior Center include Quilting, Guitar, Monday Morning Crafts, One Stroke Painting, Exercise, Needlecrafts. For class information or to register, please call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).

### Computer Classes offered monthly

- (Class size limited to 6)
- Basic 1 & 2
  - Email 1 & 2
  - Internet 1 & 2

Must take Level 1 classes before Level 2 \$10 (\$12 non-residents), Pre-register at the Senior Center Front Desk. Details and dates call 623.222.1500 or visit [www.surpriseaz.gov/recreation](http://www.surpriseaz.gov/recreation).

### Volunteer in Surprise

Opportunities are available in several city departments including Senior Center, Senior Van Drivers, Clericals, Office Support and Data Entry, Fire, Police, Public Works Fire Hydrant Painting, or Community & Recreation Services. Learn more at [www.surpriseaz.gov/volunteer](http://www.surpriseaz.gov/volunteer)



### Surprise Senior Idol Contest

Who will be the Surprise Senior Idol for 2012? Many talented dancers, singers and performers compete for the title!

- Date: Wednesday, July 18
- Time: 1 p.m.
- Location: Valley Vista Performing Arts Center 15550 N. Parkview Place
- Fee: \$6 available at SR Center in advance and at door

## Recycle your old cell phone & other items

The Senior Center, in partnership with the National Council on Aging and Cellular Recycler, is working to keep old cell phones out of the nation's landfills. The following items will also be accepted for recycling:

- Game systems such as X Box, Playstation, etc.
- iPods and MP3 players
- laptop computers
- digital cameras

Help support Senior Center programs! Drop boxes are located in the lobby of the Senior Center, the City Store at City Hall and at the city's fire stations.

## Spring Swap Meet

There is something for everyone at the Swap Meet. Enjoy bargain shopping or looking for new and used treasures.

Date: Saturday, April 21

Times: 8 a.m. - 1 p.m.

Location: Aquatic Center Parking Lot

Fee: Free admission and parking

## Surprise! Packages from home

The Surprise Senior Center is a designated drop-off site for "Packages from Home," a non-profit organization dedicated to sending care packages to our soldiers deployed in war areas. Info: 602.253.0284 or [www.packagesfromhome.org](http://www.packagesfromhome.org).



## Get on the bus!

Join the fun that is our **active adult trips!** A variety of trips are offered throughout the year. All trips leave and return from the Surprise Senior Center.

### Japanese Friendship Garden Tour

Date: Tuesday, April 10

Times: 9 a.m. - 3 p.m.

Fee: Resident: \$10 / Non Resident: \$14 \*lunch on your own at AH-SO Japanese Restaurant (limited to 30 people)

### Fork & Screen - comedy to be announced

Date: Tuesday, May 22

Times: 9 a.m. - 3 p.m.

Fee: Resident: \$15 / Non Resident: \$20 \*lunch on your own (limited to 30 people)

### Thrift Shops & Tivoli Gardens Lunch

Date: Tuesday, June 19

Times: 9 a.m. - 3 p.m.

Fee: Resident: \$8 / Non Resident: \$12 \*lunch on your own (limited to 30 people)

# teen spot



## Battle of the Bands

When: April 6th, 7:00 p.m.  
(doors open at 6:30 p.m.)

Where: Countryside Recreation Center

Cost: \$8

Info: [www.surpriseaz.gov/teenspot](http://www.surpriseaz.gov/teenspot)  
623.222.2000

## Teen Talent Show

When: April 26th, 7:00 p.m.

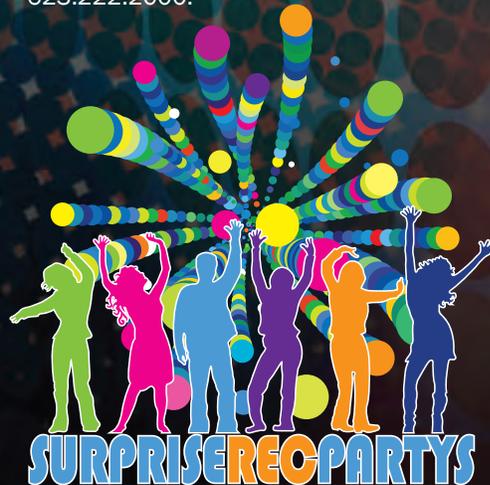
Where: Valley Vista High School

Cost: \$5 (at door)

Info: [www.surpriseaz.gov/teenspot](http://www.surpriseaz.gov/teenspot)  
623.222.2000

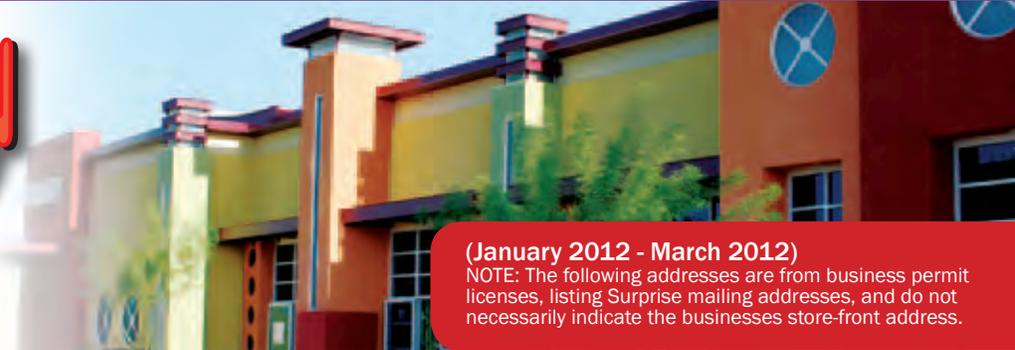
## Teen Dodge Ball Tournament

Surprise teens will compete in this exciting dodge ball tournament. The tournament is May 12th, at the Countryside Recreation Center. \$15 to participate, so register your team of 6 or individually by calling 623.222.2000.



Every month STP (Surprise Teen Programs) throws a Dance Party for 6-8th graders hosted by Travie and the Surprise Rec Partys Crew. Get all the information on the CRS "Surprise Rec Partys" Face Book page! Information will be posted on to keep you updated year round. Parties for the summer are from 8 - 11pm and cost \$10 per person. Admission includes pizza and drink. 623.222.2612.

## POSTAL PATRON



(January 2012 - March 2012)

NOTE: The following addresses are from business permit licenses, listing Surprise mailing addresses, and do not necessarily indicate the businesses store-front address.

### Retail/Auto/Service

**Liberty Tax Service**, 12801 W. Bell Rd. #14 • **Executive Cuts**, 15557 W. Bell Rd. #401 • **Hiline Nails & Spa LLC**, 15170 W. Bell Rd. #110 • **Jimmy Nails & Spa**, 14291 W. Grand Ave. D-104 • **Snip N Snap 4 Kidz LLC**, 15332 W. Bell Rd. #124 • **Hair 2000 Plus PLLC**, 14557 W. Grand Ave. B-104 • **Couleur De Le Mer Salon**, 15142 W. Bell Rd. #101-114 • **Relax and Renew Nail Studio**, 15142 W. Bell Rd. #103 • **Fast & Friendly Car Wash**, 16205 W. Bell Rd. • **Provecho Hot Dog**, 16825 113th Dr. (catering) • **Sweet N Saltys Kettle Korn**, 14714 N. 176th Ln. (mobile vendor) • **The Caring Cottage**, 13354 W. Saguaro Ln. (childcare) • **Lynn Daycare**, 13174 W. Port Royale Ln. (childcare) • **Animal Shelter Fundraising**, 12425 W. Bell Rd. #120 • **Jerry E Kadansky Construction Com Inc.**, 11340 W. Bell Rd. #128 • **Desert Blossom Landscaping LLC**, 13470 W. Foxfire Dr. • **Markade Plumbing**, 13260 W. Foxfire Dr. #18 • **Pride Landscape LLC**, 14655 N. 159th Dr. • **Always There Home Watch LLC**, 17794 N. 143rd Cir. • **BWS Products**, 13289 W. Cottonwood St. • **Gotcha Covered**, 13688 N. 151st Ln. • **JM Rekovery**, 13908 N. 158th Ln. • **Cardona Tax Service**, 16185 W. Shangri La Rd. • **Fog Electric**, 15644 N. 137th Ln. • **Carols Accounting and Tax Service PLLC**, 15556 W. Oakridge Ct. • **Sensory Goods**, 14745 N. 159th Dr. • **Miller Window Cleaning**, 17614 W. Gelding Dr. • **Spinal Frontier Chiropractic Billing**, 15973 W. Mauna Loa Ln. • **Davidson Consulting Group LLC**, 16968 W. Villagio Dr. • **Stewart Screening Company**, 16208 N. 160th Ave. • **Virtual Stone Studios**, 14950 W. Mountain View Blvd. #1101 • **Dawn Carpenter**, 17677 W. Statler Dr. • **Bad Ass Babes**, 15148 W. Smokey Dr. • **O My Gourd**, 17200 W. Bell Rd. #1560 • **Island Framing**, 15350 W. Gelding Dr. • **Desert Landscape Creations**, 15973 W. Mauna Loa Ln. • **White Lion Pool Care LLC**, 17037 W. Bradford Way • **Myers Investment Group LLC**, 14506 W. Becker Ln. • **C R Price and Company**, 17782 W. Carmen Dr. • **Surprise Design Interiors & More**, 18379 W. Statler St. • **Veracity One Business Support Services LLC**, 15423 W. Desert Mirage Dr. • **NSD Landscaping LLC**, 11871 W. Kinderman Dr. • **2 One 7 Skate Shop**, 13704 N. 151st Ln. • **Wild Wheat Custom Embroidery**, 14709 N. 137th Ln. • **American Quality Plumbing LLC**, 16442 N. 172nd Ave. • **Frame Frenzy**, 15344 W. Memory Ln. • **Jomohique Fashion**, 171 54 N. 14th Ln. • **Mr. Cleaning Service**, 16033 N. Nash St. • **Legacy Videography LLC**, 15643 W. Ocotillo Ln. • **Bunker Bobs LLC**, 16821 W. Saguaro Ln. • **Jim McCollum Handyman**, 16289 N. 164th Ln. • **Greenpenny Landscape Services LLC**, 15124 W. Smokey Dr. • **L&L Mobile Truck Repair LLC**, 13459 W. Post Dr. • **Marakem LLC**, 11727 N. 144 Dr. • **Drumchops.com**, 11785 N. 140th Ln. • **Balanced Body Fitness**, 17757 W. Crocus Dr. • **2Sharp Enterprises**, 18271 W. Banff Ln. • **4 Angel Babies**, 11648 N. 151st Ln. • **J P Window & Door LLC**, 14251 W. Becker Ln. • **MMP Construction LLC**, 15457 W. Laurel Ln. • **Country Electric Company LLC**, 14589 W. Watson Ln. • **Budget Matters**, 17805 N. 165th Ln. • **Extreme Mobile Detail & Reconditioning**, 15916 W. Mauna Loa Ln. • **Logicboards**, 11478 W. Eden-McKenzie Dr. • **Glam Shirts**, 15463 W. Valentine St. • **Sky Level Services**, 15724 N. 168th Ln. • **American Drains and More**, 16145 W. Custer Ln. • **J R Lampley**, 17121 N. Eureka Tr. • **Clean Masters LLC**, 16410 N. 170th Dr. • **Stage Struck**, 17910 W. Maui Ln. • **Heidi Jackson Family Child Care**, 17517 W. Larkspur Dr. • **Premier Cleaners & Laundry LLC**, 14010 N. Litchfield Rd. #208 • **DS AZ Traffic School LLC**, 15270 W. Brookside Ln. #121 • **J and J Home Repair and Cleaning Services**, 17130 Cottonwood St. • **Kensington Estate Buyers LLC**, 16418 N. Bullard Ave. • **Arrowhead Coin & Jewelry**, 13732 W. Bell Rd. #8 • **Xpress Tax and Business Service**, 15535 N. Reems Rd. #125-18 • **Allen L Root and Margarita O Root**, 26317 N. 167th Ave • **Musical Surprise**, 16846 W. Bell Rd. #106 • **Westside Mail Center II**, 12801 W. Bell Rd. #1 • **Layin Ink LLC**, 13200 W. Foxfire Dr. #137

### Office/Medical/Dental

**Gladden Insurance Agency**, 14845 W. Hearn Rd. • **First Source Financial Consulting**, 16051 N. 165th Ln. • **State Farm Insurance**, 13749 N. Litchfield Rd. #112 • **The Dodds Law Firm PLC**, 14239 W. Bell Rd. #204 • **Optimal Health Care**, 15282 W. Brookside Ln. #110 • **Heid Chiropractic PLLC**, 16630 W. Greenway Rd. #321

### Adult Care

**Traditional Life Care**, 15629 W. Crocus Dr  
**Royal Caribbean Assisted Living Home**, 15844 W. Caribbean Ln.  
**Carmen's Senior Care Home**, 14072 W. Aster Dr.

### Restaurant/Bar

**Beef O Bradys**, 13699 N. Litchfield Rd. • **Jimmy Johns Gourmet Sandwiches**, 14155 W. Bell Rd. #103 • **Fat Freddy's Café**, 16000 N. Civic Center Plaza • **Granite Falls Snack Bar**, 15949 W. Clearview Blvd. • **Desert Springs Snack Bar**, 19900 N. Remington Dr. • **Cimarron Snack Bar**, 17100 W. Clearview Blvd. • **Edible Arrangements**, 13980 W. Bell Rd. #20 • **Sunsational Coffee Inc.**, 15643 N. Reems Rd. #100 • **Little Caesars**, 15423 W. Waddell Rd. #104